

241489-2026 - Result

Sweden – IT services: consulting, software development, Internet and support – Support och underhåll av telefoniplattform

OJ S 69/2026 09/04/2026

Contract or concession award notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Stadskontoret

Email: pawel.alm@malmo.se

Legal type of the buyer: Regional authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Support och underhåll av telefoniplattform

Description: Uppdraget avser att för Malmö stads räkning tillhandahålla support, underhåll och licenser för stadens befintliga telefoniplattform bestående av Cisco Unified Communications Manager samt Cisco Unified Contact Center Express Premium/Enhanced.

Procedure identifier: 9dfea693-7a3b-4f49-a529-be281fe44131

Internal identifier: SN-2025-1946

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 72220000 Systems and technical consultancy services

2.1.2. Place of performance

Country subdivision (NUTS): Skåne län (SE224)

Country: Sweden

Additional information: -

2.1.3. Value

Estimated value excluding VAT: 12 000 000,00 SEK

2.1.4. General information

Legal basis:

Directive 2014/24/EU

5. Lot

5.1. Lot: LOT-0001

Title: Support och underhåll av telefoniplattform

Description: Uppdraget avser att för Malmö stads räkning tillhandahålla support, underhåll och licenser för stadens befintliga telefoniplattform bestående av Cisco Unified Communications Manager samt Cisco Unified Contact Center Express Premium/Enhanced.

Internal identifier: Support och underhåll av telefoniplattform

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 72220000 Systems and technical consultancy services

5.1.2. Place of performance

Country subdivision (NUTS): Skåne län (SE224)

Country: Sweden

Additional information: -

5.1.3. Estimated duration

Start date: 01/04/2026

Duration end date: 03/04/2028

5.1.5. Value

Estimated value excluding VAT: 12 000 000,00 SEK

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.10. Award criteria

Criterion:

Type: Price

Description: Lägst pris

Description of the method to be used if weighting cannot be expressed by criteria: Pris

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Förvaltningsrätten i Malmö

Information about review deadlines: Se upphandlingsdokumenten

Organisation providing additional information about the procurement procedure: Stadskontoret

Organisation providing more information on the review procedures: Förvaltningsrätten i Malmö

6. Results

Approximate value of the framework agreements

:

12 000 000,00

SEK

6.1. Result lot identifier: LOT-0001

Winner selection status: At least one winner was chosen.

Framework agreement:

Re-estimated value of the framework agreement: 12 000 000,00 SEK

6.1.2. Information about winners

Winner:

Official name: Advania Sverige AB

Tender:

Tender identifier: 1

Identifier of lot or group of lots: LOT-0001

Subcontracting: Not yet known

Contract information:

Identifier of the contract: Contract 1557 (0001)

Date on which the winner was chosen: 12/03/2026

Date of the conclusion of the contract: 30/03/2026

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders

Number of tenders or requests to participate received: 1

8. Organisations

8.1. ORG-0001

Official name: Stadskontoret

Registration number: 212000-1124

Postal address: August Palms Plats 1

Town: Malmö

Postcode: 205 80

Country subdivision (NUTS): Skåne län (SE224)

Country: Sweden

Contact point: Pawel Alm

Email: pawel.alm@malmo.se

Telephone: 0046 729734846

Internet address: <https://malmo.se/stadskontoret>

Buyer profile: <https://malmo.se/stadskontoret>

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

8.1. ORG-0002

Official name: Förvaltningsrätten i Malmö

Registration number: 202100-2742

Postal address: Kalendegatan 6

Town: Malmö

Postcode: 21135

Country subdivision (NUTS): Skåne län (SE224)

Country: Sweden

Email: forvaltningsrattenimalmo@dom.se

Telephone: +46 40353500

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

8.1. ORG-0003

Official name: Advania Sverige AB

Size of the economic operator: Medium

Registration number: 556214-9996

Postal address: Box 44034

Town: Stockholm

Postcode: 100 73

Country subdivision (NUTS): Stockholms län (SE110)

Country: Sweden

Contact point: Advania BID

Email: bid@advania.se

Telephone: 0854670000

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0001

Notice information

Notice identifier/version: 102a113e-614d-4710-ac87-55aedc041a78 - 01

Form type: Result

Notice type: Contract or concession award notice – standard regime

Notice subtype: 29

Notice dispatch date: 07/04/2026 10:22:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Languages in which this notice is officially available: Swedish

Notice publication number: 241489-2026

OJ S issue number: 69/2026

Publication date: 09/04/2026