

241539-2026 - Result

Cyprus – IT services: consulting, software development, Internet and support – System design, development, configuration and maintenance using the Software as a Service delivery method (SaaS) - Saas/18/2024

OJ S 69/2026 09/04/2026

**Contract or concession award notice – standard regime
Services**

1. Buyer

1.1. Buyer

Official name: Research and Innovation Foundation

Email: oleonidou@research.org.cy

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: System design, development, configuration and maintenance using the Software as a Service delivery method (SaaS) - Saas/18/2024

Description: System design, development, configuration and maintenance using the Software as a Service delivery method (SaaS)

Procedure identifier: 5d7b2cf1-67a5-4680-912c-39d8fd901f34

Previous notice: 944b129c-b586-4cd5-b143-d7da663dfad5-02

Internal identifier: SaaS/18/2024

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 72212100 Industry specific software development services, 72212517 IT software development services, 72212983 Development software development services, 72230000 Custom software development services, 72262000 Software development services, 72212445 Customer Relation Management software development services, 72212451 Enterprise resource planning software development services, 72212311 Document management software development services, 72212440 Financial analysis and accounting software development services, 72212441 Financial analysis software development services, 72212443 Accounting software development services, 72212920 Office automation software development services, 72512000 Document management services, 72513000 Office automation services, 48000000 Software package and information systems, 48517000 IT software package, 72268000 Software supply services

2.1.2. Place of performance

Country subdivision (NUTS): Κύπρος (CY000)

Country: Cyprus

2.1.3. Value

Estimated value excluding VAT: 1 563 000,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

5. Lot

5.1. Lot: LOT-0001

Title: System design, development, configuration and maintenance using the Software as a Service delivery method (SaaS) - Saas/18/2024

Description: System design, development, configuration and maintenance using the Software as a Service delivery method (SaaS)

Internal identifier: SaaS/18/2024

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 72212100 Industry specific software development services, 72212517 IT software development services, 72212983 Development software development services, 72230000 Custom software development services, 72262000 Software development services, 72212445 Customer Relation Management software development services, 72212451 Enterprise resource planning software development services, 72212311 Document management software development services, 72212440 Financial analysis and accounting software development services, 72212441 Financial analysis software development services, 72212443 Accounting software development services, 72212920 Office automation software development services, 72512000 Document management services, 72513000 Office automation services, 48000000 Software package and information systems, 48517000 IT software package, 72268000 Software supply services

5.1.2. Place of performance

Country subdivision (NUTS): Κύπρος (CY000)

Country: Cyprus

5.1.5. Value

Estimated value excluding VAT: 1 563 000,00 EUR

5.1.6. General information

Procurement Project fully or partially financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.10. Award criteria

Criterion:

Type: Quality

Description: Best Price-Quality Ratio

Description of the method to be used if weighting cannot be expressed by criteria: As described in the Contract Documents

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Tenders Review Authority

Information about review deadlines: 1. Every interested economic operator who has or had an interest in being awarded the Contract and who has sustained or is likely to sustain a loss as a result of an act or decision of the Contracting Authority which precedes the signature of the Contract and for which it is alleged that it violates any provision of the legislation in force, has the right to file a recourse to the Tenders Review Authority in accordance with the provisions of the Law on the Review Procedures concerning the Award of Public Contracts of 2010 (Law 104(I)/2010). 2. To file a recourse to the Tenders Review Authority, the applicant must pay a non-refundable fee which is deposited into the General Government Account. More details are given in the Website of the Tenders Review Authority (www.tra.gov.cy) 3. Regarding the manner and procedure for filing recourses, the manner in which these are examined and the procedure for the issue of the relevant rulings, the provisions of the Law on the Review Procedures concerning the Award of Public Contracts of 2010 (Law 104(I)/2010) shall apply.

Organisation providing additional information about the procurement procedure: Research and Innovation Foundation

Organisation providing offline access to the procurement documents: Research and Innovation Foundation

6. Results

Value of all contracts awarded in this notice: 1 422 355,96 EUR

6.1. Result lot identifier: LOT-0001

Winner selection status: At least one winner was chosen.

6.1.2. Information about winners**Winner:**

Official name: NetU Consultants Ltd

Tender:

Tender identifier: 000139296

Identifier of lot or group of lots: LOT-0001

Value of the tender: 1 422 355,96 EUR

Subcontracting: No

Contract information:

Identifier of the contract: 101789

Date of the conclusion of the contract: 06/04/2026

6.1.4. Statistical information**Received tenders or requests to participate:**

Type of received submissions: Tenders

Number of tenders or requests to participate received: 3

8. Organisations

8.1. ORG-0001

Official name: Research and Innovation Foundation
Registration number: 1458
Postal address: Τ.Θ. 23422
Town: Λευκωσία
Postcode: 1683
Country subdivision (NUTS): Κύπρος (CY000)
Country: Cyprus
Contact point: ΠΑΝΑΓΙΩΤΗΣ ΛΕΟΝΤΙΟΥ
Email: fleonidou@research.org.cy
Telephone: +357 22205000
Fax: +357 22205001
Internet address: <https://www.research.org.cy>
Information exchange endpoint (URL): <https://www.eprocurement.gov.cy/epps>

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

Organisation providing offline access to the procurement documents

8.1. ORG-0002

Official name: NetU Consultants Ltd
Size of the economic operator: Large
Registration number: 1116
Postal address: P.O.Box 28709
Town: Nicosia
Postcode: 2082
Country subdivision (NUTS): Κύπρος (CY000)
Country: Cyprus
Contact point: NetU Consultants Ltd
Email: demetrisn@netu.com.cy
Telephone: +357 22670080
Fax: +357 22671026
Internet address: <https://www.eprocurement.gov.cy/epps>
Information exchange endpoint (URL): <https://www.eprocurement.gov.cy/epps>

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0001

8.1. ORG-0003

Official name: Tenders Review Authority
Registration number: 1432
Postal address: 81-83 Griva Digeni Avenue, 2nd Floor, P.O. Box 24820
Town: Nicosia
Postcode: 1304
Country subdivision (NUTS): Κύπρος (CY000)
Country: Cyprus
Contact point: Tenders Review Authority
Email: tra@aap.gov.cy
Telephone: +357 22445100
Internet address: <http://www.tra.gov.cy>
Information exchange endpoint (URL): <https://www.eprocurement.gov.cy>

Roles of this organisation:

Review organisation

Notice information

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