

**Finland-Government: Internet browsing software package**  
**OJ S 100/2020 25/05/2020**  
**Contract award notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: Ministry for Foreign Affairs of Finland

National registration number: 0245973-9

Postal address: B.O. Box 176

Town: Government

NUTS code: FI1B Helsinki-Uusimaa

Postal code: 00023

Country: Finland

Contact person: Sirpa Astala

E-mail: [sirpa.astala@formin.fi](mailto:sirpa.astala@formin.fi)

**Internet address(es):**

Main address: <https://um.fi/>

**I.4. Type of the contracting authority**

Ministry or any other national or federal authority, including their regional or local subdivisions

**I.5. Main activity**

General public services

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Electronic Facilitation Platform Service

**II.1.2. Main CPV code**

48221000 Internet browsing software package

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

Ministry for Foreign Affairs of Finland will buy electronic facilitation platform service for 4 year period with optional 2 year extension.

Platform is expected to provide workspaces where people come together to collaborate on complex organisational development processes and change initiatives.

**II.1.6. Information about lots**

This contract is divided into lots: no

### **II.1.7. Total value of the procurement**

Lowest offer: 49 000,00 EUR / Highest offer: 68 000,00 EUR taken into consideration

## **II.2. Description**

### **II.2.3. Place of performance**

NUTS code: FI1B Helsinki-Uusimaa

### **II.2.4. Description of the procurement**

In facilitation platform facilitators can add new pages, duplicate existing workspaces and rearrange elements to match organisation's needs, create polls and maintain bookings for sessions. Facilitators can manage the participants' invitations to workspaces and manage their access levels. Facilitators may use assignments to keep participants (individual or everyone) engaged during the change process.

Participants for one workspace may be large group exceeding 1 000 persons. Participants can post their ideas and interact with one another using any combination of text, video and pictures. Book appointments for interviews or individual coaching sessions. Participants may be internal or external for Ministry for Foreign Affairs of Finland. Participants may use computers or handheld devices like mobile phones or tablets. Usage must not require any specific application to be installed — mainstream web browsers must be sufficient.

Administrator/main user can get information about current system status like how many users environment currently have, amount of active and archived workspaces and activity reports. In addition, possibility to add, duplicate and archive workspaces.

Platform use AI capabilities to cluster, analyse and summarise large amounts of discussion data in seconds.

### **II.2.5. Award criteria**

Cost criterion - Name: Facilitation platform quality issues defined further in subcategories / Weighting: 40

Cost criterion - Name: Price / Weighting: 60

### **II.2.11. Information about options**

Options: yes

Description of options:

Option for the duration of 24 months.

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

### **II.2.14. Additional information**

## **Section IV: Procedure**

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### **IV.1. Description**

#### **IV.1.1. Type of procedure**

Open procedure

#### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

#### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

## **IV.2. Administrative information**

### **IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2020/S 031-072638](#)

### **IV.2.8. Information about termination of dynamic purchasing system**

### **IV.2.9. Information about termination of call for competition in the form of a prior information notice**

## **Section V: Award of contract**

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### **Title:**

Electronic Facilitation Platform Service

A contract/lot is awarded: yes

## **V.2. Award of contract**

### **V.2.1. Date of conclusion of the contract**

19/05/2020

### **V.2.2. Information about tenders**

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: no

### **V.2.3. Name and address of the contractor**

Official name: Howspace Oy

National registration number: FI21537536

Postal address: Yliopistonkatu 36 A 50

Town: Jyväskylä

NUTS code: FI1 Manner-Suomi

Postal code: 40100

Country: Finland

E-mail: [niko.nykanen@howspace.com](mailto:niko.nykanen@howspace.com)

Telephone: +358 407287752

The contractor is an SME: yes

### **V.2.4. Information on value of the contract/lot**

Lowest offer: 49 000,00 EUR / Highest offer: 68 000,00 EUR taken into consideration

### **V.2.5. Information about subcontracting**

## **Section VI: Complementary information**

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### **VI.3. Additional information**

### **VI.4. Procedures for review**

#### **VI.4.1.**

**Review body**

Official name: Markkinaoikeus

Postal address: Radanrakentajantie 5

Town: Helsinki

Postal code: 00520

Country: Finland

E-mail: [markkinaoikeus@oikeus.fi](mailto:markkinaoikeus@oikeus.fi)

Telephone: +358 295643300

Internet address: <http://www.oikeus.fi/markkinaoikeus>

**VI.5. Date of dispatch of this notice**

20/05/2020