

241775-2026 - Result

Norway – IT services: consulting, software development, Internet and support – Framework agreement for Azure cloud services and accompanying services

OJ S 69/2026 09/04/2026

Contract or concession award notice – standard regime

Services - Supplies

1. Buyer

1.1. Buyer

Official name: Skatteetaten

Email: Anders.Bjonness@skatteetaten.no

Legal type of the buyer: Body governed by public law, controlled by a central government authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Framework agreement for Azure cloud services and accompanying services

Description: The Norwegian Tax Administration has built its cloud platform based on Microsoft Azure. The objective of this procurement is to enter into a Framework Agreement which ensures the contracting authority the continued right to purchase Azure cloud services with support, consulting and associated services. The scope of the framework agreement is described and limited in Annex 1 point 1.1.

Procedure identifier: db887910-a565-4e8e-b2d0-1513d1874236

Previous notice: 264f48a8-57c2-4b99-9632-ea3fee3a10a4-01

Internal identifier: 2025/1900

Type of procedure: Negotiated with prior publication of a call for competition / competitive with negotiation

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Additional nature of the contract: Supplies

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 48000000 Software package and information systems, 48200000 Networking, Internet and intranet software package, 48700000 Software package utilities, 48730000 Security software package, 48731000 File security software package, 48732000 Data security software package, 48780000 System, storage and content management software package, 48782000 Storage management software package, 48800000 Information systems and servers, 48810000 Information systems, 48820000 Servers, 72200000 Software programming and consultancy services, 72220000 Systems and technical consultancy services, 72221000 Business analysis consultancy services, 72222000 Information systems or technology strategic review and planning services, 72223000 Information technology services, 72224000 Project management consultancy services, 72224100 System implementation planning services, 72246000 Systems consultancy services

, 72250000 System and support services, 72253000 Helpdesk and support services, 72253200 Systems support services, 72260000 Software-related services, 72261000 Software support services, 72266000 Software consultancy services, 72268000 Software supply services, 72300000 Data services, 72310000 Data-processing services, 72317000 Data storage services, 72416000 Application service providers, 72500000 Computer-related services, 72600000 Computer support and consultancy services, 72610000 Computer support services, 80000000 Education and training services, 80500000 Training services, 80530000 Vocational training services, 80533000 Computer-user familiarisation and training services, 80533200 Computer courses, 80590000 Tutorial services

2.1.2. Place of performance

Country subdivision (NUTS): Oslo (NO081)

Country: Norway

2.1.3. Value

Estimated value excluding VAT: 1 200 000 000,00 NOK

2.1.4. General information

Legal basis:

Directive 2014/24/EU

5. Lot

5.1. Lot: LOT-0000

Title: Framework agreement for Azure cloud services and accompanying services

Description: The Norwegian Tax Administration has built its cloud platform based on Microsoft Azure. The objective of this procurement is to enter into a Framework Agreement which ensures the contracting authority the continued right to purchase Azure cloud services with support, consulting and associated services. The scope of the framework agreement is described and limited in Annex 1 point 1.1.

Internal identifier: 2025/1900

5.1.1. Purpose

Main nature of the contract: Services

Additional nature of the contract: Supplies

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 48000000 Software package and information systems, 48200000 Networking, Internet and intranet software package, 48700000 Software package utilities, 48730000 Security software package, 48731000 File security software package, 48732000 Data security software package, 48780000 System, storage and content management software package, 48782000 Storage management software package, 48800000 Information systems and servers, 48810000 Information systems, 48820000 Servers, 72200000 Software programming and consultancy services, 72220000 Systems and technical consultancy services, 72221000 Business analysis consultancy services, 72222000 Information systems or technology strategic review and planning services, 72222300 Information technology services, 72224000 Project management consultancy services, 72224100 System implementation planning services, 72246000 Systems consultancy services, 72250000 System and support services, 72253000 Helpdesk and support services, 72253200 Systems support services, 72260000 Software-related services, 72261000 Software support services, 72266000 Software consultancy services, 72268000 Software supply services,

72300000 Data services, 72310000 Data-processing services, 72317000 Data storage services, 72416000 Application service providers, 72500000 Computer-related services, 72600000 Computer support and consultancy services, 72610000 Computer support services, 80000000 Education and training services, 80500000 Training services, 80530000 Vocational training services, 80533000 Computer-user familiarisation and training services, 80533200 Computer courses, 80590000 Tutorial services

5.1.2. Place of performance

Country subdivision (NUTS): Oslo (NO081)

Country: Norway

5.1.5. Value

Estimated value excluding VAT: 1 200 000 000,00 NOK

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.10. Award criteria

Criterion:

Type: Price

Description: Price or cost

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 70

Criterion:

Type: Quality

Description: Quality

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 30

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Oslo tingrett

Information about review deadlines: Deadlines in accordance with the law and regulations on public procurements.

Organisation signing the contract: Skatteetaten

6. Results

Maximum value of the framework agreements in this notice: 1 200 000 000,00 NOK

Approximate value of the framework agreements

:

600 000 000,00

NOK

6.1. Result lot identifier: LOT-0000

Winner selection status: At least one winner was chosen.

Framework agreement:

Maximum value of the framework agreement: 1 200 000 000,00 NOK

Re-estimated value of the framework agreement: 600 000 000,00 NOK

6.1.2. Information about winners

Winner:

Official name: Crayon AS

Tender:

Tender identifier: Rammeavtale for Azure skytjenester

Identifier of lot or group of lots: LOT-0000

Subcontracting: Yes

Subcontracting value is known: no

Subcontracting percentage is known: no

Contract information:

Identifier of the contract: -

Title: A framework agreement for Azure cloud services and associated .-Crayon AS

Date on which the winner was chosen: 20/03/2026

Date of the conclusion of the contract: 31/03/2026

Organisation signing the contract: Skatteetaten

6.1.4. Statistical information

Summary of the review requests the buyer received:

Number of complainants: 1

Received tenders or requests to participate:

Type of received submissions: Requests to participate

Number of tenders or requests to participate received: 2

Type of received submissions: Tenders

Number of tenders or requests to participate received: 1

8. Organisations

8.1. ORG-0001

Official name: Skatteetaten

Registration number: 974761076

Department: Anskaffelser

Postal address: Fredrik Selmers vei 4

Town: Oslo

Postcode: 0663

Country subdivision (NUTS): Oslo (NO081)

Country: Norway

Contact point: Anders Bjonness

Email: Anders.Bjonness@skatteetaten.no

Telephone: +47 80080000

Roles of this organisation:

Buyer

Organisation signing the contract

8.1. ORG-0002

Official name: Oslo tingrett

Registration number: 926 725 939

Postal address: Postboks 2106 Vika
Town: Oslo
Postcode: 0125
Country subdivision (NUTS): Oslo (NO081)
Country: Norway
Email: oslo.tingrett@domstol.no
Telephone: 22 03 52 00
Internet address: <https://www.domstol.no/no/domstoler/tingrett/oslo-tingrett/>

Roles of this organisation:

Review organisation

8.1. ORG-0003

Official name: Crayon AS
Size of the economic operator: Medium
Registration number: 991124810
Department: Bid Management
Postal address: Gullhaug Torg 5
Town: Oslo
Postcode: 0484
Country subdivision (NUTS): Oslo (NO081)
Country: Norway
Contact point: Christie Torkildsen
Email: norwaybidmgmt@crayon.com
Telephone: 22891000

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0000

Notice information

Notice identifier/version: 91c9ad97-2dbb-4bc4-b426-8bb9776c3d96 - 01
Form type: Result
Notice type: Contract or concession award notice – standard regime
Notice subtype: 29
Notice dispatch date: 08/04/2026 11:49:47 (UTC+00:00) Western European Time, GMT
Notice dispatch date (eSender): 08/04/2026 11:49:48 (UTC+00:00) Western European Time, GMT
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