

241840-2026 - Result

Ireland – IT services: consulting, software development, Internet and support – Relunched
University of Galway - Polling & Survey Tools
OJ S 69/2026 09/04/2026
Contract or concession award notice – standard regime
Services

1. Buyer

1.1. Buyer

Official name: University of Galway
Email: nicola.mcloughlin@universityofgalway.ie
Legal type of the buyer: Body governed by public law
Activity of the contracting authority: Education

2. Procedure

2.1. Procedure

Title: Relunched University of Galway - Polling & Survey Tools
Description: The University of Galway seeks to procure a robust and versatile online survey and analytics platform to support a wide range of institutional research, teaching and learning and administrative activities and projects. The selected platform will function as a comprehensive survey platform, offering comprehensive survey design, deployment, advanced analytics including data visualisation, and data management capabilities to meet the complex requirements of university users. This solution must comply with GDPR and institutional data security standards. An internal governance lead will oversee implementation and ongoing management to maintain compliance and accountability.
Procedure identifier: 1806c82f-f0b7-428f-90b5-ee202fb0e1e8
Internal identifier: 4fd01cae-015a-4889-a714-69b015d7d9aa
Type of procedure: Restricted
The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services
Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

2.1.2. Place of performance

Country: Ireland
Anywhere in the given country
Additional information: See documentation

2.1.3. Value

Estimated value excluding VAT: 354 048,70 EUR

2.1.4. General information

Legal basis:
Directive 2014/24/EU

5. Lot

5.1. Lot: LOT-0000

Title: Relunched University of Galway - Polling & Survey Tools

Description: The University of Galway seeks to procure a robust and versatile online survey and analytics platform to support a wide range of institutional research, teaching and learning and administrative activities and projects. The selected platform will function as a comprehensive survey platform, offering comprehensive survey design, deployment, advanced analytics including data visualisation, and data management capabilities to meet the complex requirements of university users. This solution must comply with GDPR and institutional data security standards. An internal governance lead will oversee implementation and ongoing management to maintain compliance and accountability.

Internal identifier: 0d27f0db-47d9-4d04-b6f8-98979780fb54

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

5.1.2. Place of performance

Country: Ireland

Anywhere in the given country

Additional information: See documentation

5.1.3. Estimated duration

Start date: 01/04/2026

5.1.4. Renewal

Maximum renewals: 2

5.1.5. Value

Estimated value excluding VAT: 354 048,70 EUR

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.10. Award criteria

Criterion:

Type: Quality

Description: Various Quality Criteria

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 75

Criterion:

Type: Cost

Description: Total Cost of Ownership

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 25

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

Dynamic purchasing system, only usable by buyers listed in this notice

5.1.16. Further information, mediation and review

Review organisation: High Court Ireland

Information about review deadlines: Tenderers may request a review of the award decision within 14 calendar days from the date of this notification

6. Results

Value of all contracts awarded in this notice: 354 048,70 EUR

6.1. Result lot identifier: LOT-0000

Winner selection status: At least one winner was chosen.

6.1.2. Information about winners

Winner:

Official name: QuestionPro GmbH

Tender:

Tender identifier: T190581

Identifier of lot or group of lots: LOT-0000

Value of the tender: 354 048,70 EUR

Subcontracting: No

Contract information:

Identifier of the contract: T190581

Date of the conclusion of the contract: 27/03/2026

6.1.4. Statistical information

Summary of the review requests the buyer received:

Number of complainants: 0

Received tenders or requests to participate:

Type of received submissions: Tenders

Number of tenders or requests to participate received: 4

8. Organisations

8.1. ORG-0001

Official name: QuestionPro GmbH

Size of the economic operator: Medium

Registration number: 12406179

Town: London

Postcode: WC1H 9LT

Country: United Kingdom

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0000

8.1. ORG-0002

Official name: University of Galway

Registration number: 0022578J

Town: Galway

Postcode: H91 TK33

Country subdivision (NUTS): West (IE042)

Country: Ireland
Email: nicola.mcloughlin@universityofgalway.ie
Telephone: +353 (0)91 524411
Roles of this organisation:
Buyer

8.1. ORG-0003

Official name: High Court Ireland
Registration number: High Court Ireland
Town: Dublin
Postcode: D07 A78X
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Email: HighCourtCentralOffice@courts.ie
Telephone: 00353 1 8886016
Roles of this organisation:
Review organisation

Notice information

Notice identifier/version: 00012b38-89d6-49cd-af5c-2c7dc2e49625 - 01
Form type: Result
Notice type: Contract or concession award notice – standard regime
Notice subtype: 29
Notice dispatch date: 07/04/2026 15:56:29 (UTC+00:00) Western European Time, GMT
Notice dispatch date (eSender): 07/04/2026 16:04:38 (UTC+00:00) Western European Time, GMT
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