

## 242248-2026 - Result

Spain – Computer support services – Servicios de vigilancia digital y de soporte a la inteligencia sobre amenazas a la ciberseguridad

OJ S 69/2026 09/04/2026

Contract or concession award notice – standard regime

Services

### 1. Buyer

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#### 1.1. Buyer

Official name: Banco de España

Email: [contratacion@bde.es](mailto:contratacion@bde.es)

Legal type of the buyer: Body governed by public law, controlled by a central government authority

Activity of the contracting authority: General public services

### 2. Procedure

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#### 2.1. Procedure

Title: Servicios de vigilancia digital y de soporte a la inteligencia sobre amenazas a la ciberseguridad

Description: Servicios de vigilancia digital y de soporte a la inteligencia sobre amenazas a la ciberseguridad

Procedure identifier: b976c01f-db8a-43ea-ad3c-6a822cc12153

Previous notice: 603187-2022

Internal identifier: 21/09128

Type of procedure: Negotiated with prior publication of a call for competition / competitive with negotiation

##### 2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72610000 Computer support services

##### 2.1.2. Place of performance

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

##### 2.1.4. General information

**Legal basis:**

Directive 2014/24/EU

### 5. Lot

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#### 5.1. Lot: LOT-0001

Title: Servicio de vigilancia digital

Description: Servicio de vigilancia digital

Internal identifier: 1

##### 5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72610000 Computer support services

**5.1.2. Place of performance**

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

**5.1.5. Value**

Estimated value excluding VAT: 864 000,00 EUR

**5.1.6. General information**

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

**5.1.10. Award criteria**

**Criterion:**

Type: Price

Description: LOTE 1 - Oferta económica.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 44

**Criterion:**

Type: Price

Description: LOTE 1 - Oferta para modificaciones previstas del contrato.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 5

**Criterion:**

Type: Price

Description: LOTE 2 - Oferta económica.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 44

**Criterion:**

Type: Price

Description: LOTE 2 - Oferta para modificaciones previstas del contrato.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 5

**Criterion:**

Type: Quality

Description: LOTE 1 - Adecuación del equipo de trabajo.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 11

**Criterion:**

Type: Quality

Description: LOTE 1 - Cumplimiento de requisitos opcionales.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 20

**Criterion:**

Type: Quality

Description: LOTE 1 - Organización y funcionamiento del servicio.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 20

**Criterion:**

Type: Quality

Description: LOTE 2 - Adecuación del equipo de trabajo.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 30

**Criterion:**

Type: Quality

Description: LOTE 2 - Cumplimiento de requisitos opcionales.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 6

**Criterion:**

Type: Quality

Description: LOTE 2 - Organización y funcionamiento del servicio.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 15

**5.1.15. Techniques**

**Framework agreement:**

No framework agreement

**Information about the dynamic purchasing system:**

No dynamic purchase system

**5.1.16. Further information, mediation and review**

Review organisation: Banco de España - Tribunal Administrativo Central de Recursos Contractuales

Information about review deadlines: En caso de que el contrato sea susceptible de interposición de recurso en materia especial de contratación, los plazos aplicables serán los recogidos en el Capítulo V, "Del recurso especial", de la Ley de Contratos del Sector Público.

Organisation providing more information on the review procedures: Banco de España - Tribunal Administrativo Central de Recursos Contractuales

**5.1. Lot: LOT-0002**

Title: Servicio de soporte a la inteligencia sobre amenazas a la ciberseguridad

Description: Servicio de soporte a la inteligencia sobre amenazas a la ciberseguridad

Internal identifier: 2

**5.1.1. Purpose**

Main nature of the contract: Services

Main classification (cpv): 72610000 Computer support services

**5.1.2. Place of performance**

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

**5.1.5. Value**

Estimated value excluding VAT: 864 000,00 EUR

**5.1.6. General information**

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

**5.1.10. Award criteria**

**Criterion:**

Type: Price

Description: LOTE 1 - Oferta económica.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 44

**Criterion:**

Type: Price

Description: LOTE 1 - Oferta para modificaciones previstas del contrato.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 5

**Criterion:**

Type: Price

Description: LOTE 2 - Oferta económica.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 44

**Criterion:**

Type: Price

Description: LOTE 2 - Oferta para modificaciones previstas del contrato.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 5

**Criterion:**

Type: Quality

Description: LOTE 1 - Adecuación del equipo de trabajo.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 11

**Criterion:**

Type: Quality

Description: LOTE 1 - Cumplimiento de requisitos opcionales.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 20

**Criterion:**

Type: Quality

Description: LOTE 1 - Organización y funcionamiento del servicio.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 20

**Criterion:**

Type: Quality

Description: LOTE 2 - Adecuación del equipo de trabajo.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 30

**Criterion:**

Type: Quality

Description: LOTE 2 - Cumplimiento de requisitos opcionales.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 6

**Criterion:**

Type: Quality

Description: LOTE 2 - Organización y funcionamiento del servicio.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 15

### 5.1.15. Techniques

**Framework agreement:**

No framework agreement

**Information about the dynamic purchasing system:**

No dynamic purchase system

**5.1.16. Further information, mediation and review**

Review organisation: Banco de España - Tribunal Administrativo Central de Recursos Contractuales

Information about review deadlines: En caso de que el contrato sea susceptible de interposición de recurso en materia especial de contratación, los plazos aplicables serán los recogidos en el Capítulo V, "Del recurso especial", de la Ley de Contratos del Sector Público.

Organisation providing more information on the review procedures: Banco de España - Tribunal Administrativo Central de Recursos Contractuales

## 6. Results

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Value of all contracts awarded in this notice: 519 100,45 EUR

**6.1. Result lot identifier: LOT-0001**

Winner selection status: At least one winner was chosen.

**6.1.2. Information about winners****Winner:**

Official name: Deloitte Technology & Transformation, S.L.U.

**Tender:**

Tender identifier: REF TEN-0001/LOT-0001

Identifier of lot or group of lots: LOT-0001

Value of the tender: 221 664,00 EUR

The tender was ranked: no

Subcontracting: No

**Contract information:**

Identifier of the contract: 2026C360000008

Date on which the winner was chosen: 17/02/2026

Date of the conclusion of the contract: 25/03/2026

**6.1.4. Statistical information****Received tenders or requests to participate:**

Type of received submissions: Tenders from micro, small or medium tenderers

Number of tenders or requests to participate received: 0

Type of received submissions: Tenders

Number of tenders or requests to participate received: 2

**6.1. Result lot identifier: LOT-0002**

Winner selection status: At least one winner was chosen.

**6.1.2. Information about winners****Winner:**

Official name: Telefónica Soluciones de Informática y Comunicaciones de España, S.A.

**Tender:**

Tender identifier: REF TEN-0002/LOT-0002

Identifier of lot or group of lots: LOT-0002

Value of the tender: 297 436,45 EUR

The tender was ranked: no

Subcontracting: No

**Contract information:**

Identifier of the contract: 2026C360000009

Date on which the winner was chosen: 17/02/2026

Date of the conclusion of the contract: 07/04/2026

**6.1.4. Statistical information**

**Received tenders or requests to participate:**

Type of received submissions: Tenders from micro, small or medium tenderers

Number of tenders or requests to participate received: 0

Type of received submissions: Tenders

Number of tenders or requests to participate received: 3

## 8. Organisations

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**8.1. ORG-0001**

Official name: Banco de España

Registration number: 51081180151878

Registration number: Q2802472G

Town: Madrid

Postcode: 28014

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

Contact point: Banco de España

Email: [contratacion@bde.es](mailto:contratacion@bde.es)

Telephone: 913385000

Internet address: <http://www.bde.es>

Buyer profile: <https://contrataciondelestado.es/wps/poc?uri=deeplink:perfilContratante&idBp=AAOeCRmvUWmXQV0WE7IYPw%3D%3D>

**Other contact points:**

Official name: Tribunal Administrativo Central de Recursos Contractuales

Town: Madrid

Postcode: 28020

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

**Other contact points:**

Official name: Tribunal Administrativo Central de Recursos Contractuales

Town: Madrid

Postcode: 28020

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

**Roles of this organisation:**

Buyer

Review organisation

Organisation providing more information on the review procedures

**8.1. ORG-0002**

Official name: Deloitte Technology & Transformation, S.L.U.

Size of the economic operator: Large

Registration number: B16436099  
Town: Madrid  
Postcode: 28020  
Country subdivision (NUTS): Madrid (ES300)  
Country: Spain  
Email: [concursos@deloitte.es](mailto:concursos@deloitte.es)  
Telephone: +34 000000000

**Roles of this organisation:**

Tenderer

**Beneficial owner:**

Nationality of the owner: Spain

**Winner of these lots: LOT-0001**

**8.1. ORG-0003**

Official name: Telefónica Soluciones de Informática y Comunicaciones de España, S.A.

Size of the economic operator: Large

Registration number: A78053147

Town: Madrid

Postcode: 28050

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

Email: [xxxxxxxx@telefonica.com](mailto:xxxxxxxx@telefonica.com)

Telephone: +34 000000000

**Roles of this organisation:**

Tenderer

**Beneficial owner:**

Nationality of the owner: Spain

**Winner of these lots: LOT-0002**

## Notice information

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Notice identifier/version: d80ed218-96d3-4e69-ab05-fba0175587cc - 01

Form type: Result

Notice type: Contract or concession award notice – standard regime

Notice subtype: 29

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