

United Kingdom-Dalkeith: Customer-care services
OJ S 106/2018 06/06/2018
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Melville Housing Association Ltd

Postal address: The Corn Exchange, 200 High Street

Town: Dalkeith

NUTS code: UKM73 East Lothian and Midlothian

Postal code: EH22 1AZ

Country: United Kingdom

Contact person: Sean Dickson

E-mail: sdickson@melville.org.uk

Telephone: +44 1316542733

Fax: +44 1316638855

Internet address(es):

Main address: <http://www.melville.org.uk>

Address of the buyer profile: http://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA13582

I.2. Information about joint procurement

The contract is awarded by a central purchasing body

I.4. Type of the contracting authority

Other type: Registered Social Landlord

I.5. Main activity

Housing and community amenities

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Tenancy Support and Money Advice Service Tender

II.1.2. Main CPV code

79342320 Customer-care services

II.1.3. Type of contract

Services

II.1.4. Short description

Tenancy support and money advice.

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 261 000,00 GBP

II.2. Description

II.2.3. Place of performance

NUTS code: UKM75 Edinburgh, City of

NUTS code: UKM91 Scottish Borders

NUTS code: UKM95 South Lanarkshire

NUTS code: UKM73 East Lothian and Midlothian

NUTS code: UKM84 North Lanarkshire

II.2.4. Description of the procurement

Melville housing association wishes to renew its Tenancy support and money advice services. The Contract will be for an initial 3 year period with a possible extension to 5 years by negotiation during year 3. Full information relating to this tender can be found in the tender document.

II.2.5. Award criteria

Quality criterion - Name: Quality / Weighting: 60

Cost criterion - Name: Price / Weighting: 40

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2018/S 059-130477](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

05/06/2018

V.2.2. Information about tenders

Number of tenders received: 2

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Community Help and Advice Initiative

Postal address: 1st Floor, ELS House, 555 Gorgie Road

Town: Edinburgh

NUTS code: UKM75 Edinburgh, City of

Postal code: EH11 3LE

Country: United Kingdom

Telephone: +44 1314422100

Fax: +44 1314435891

The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 261 000,00 GBP

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

(SC Ref:545362).

VI.4. Procedures for review

VI.4.1. Review body

Official name: Melville Housing Association Ltd

Postal address: The Corn Exchange, 200 High Street

Town: Dalkeith

Postal code: EH22 1AZ

Country: United Kingdom

E-mail: sdickson@melville.org.uk

Telephone: +44 1316542733

Fax: +44 1316638855

Internet address: <http://www.melville.org.uk>

VI.5. Date of dispatch of this notice

05/06/2018