

242518-2026 - Result

Denmark – IT services: consulting, software development, Internet and support – EEA/DTL/25/010 - Provision of Managed ICT Services to the European Environment Agency

OJ S 69/2026 09/04/2026

Contract or concession award notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: European Environment Agency (EEA)

Email: procurement@eea.europa.eu

Legal type of the buyer: EU institution, body or agency

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: EEA/DTL/25/010 - Provision of Managed ICT Services to the European Environment Agency

Description: Consultancy services in the area of IT service management. The framework contract will cover EEA's requirements for intramural and extramural services in the areas of ICT management, that cannot be purchased under other framework contracts.

Procedure identifier: 12c755e1-9084-4288-a2b3-32857dc5ceca

Previous notice: 714388-2025

Internal identifier: EEA/2025/OP/0051

Type of procedure: Open

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

2.1.2. Place of performance

Anywhere

Additional information: Please consult the procurement documents.

2.1.3. Value

Estimated value excluding VAT: 6 500 000,00 EUR

2.1.4. General information

Legal basis:

Regulation (EU, Euratom) 2024/2509

5. Lot

5.1. Lot: LOT-0001

Title: EEA/DTL/25/010 - Provision of Managed ICT Services to the European Environment Agency

Description: Consultancy services in the area of IT service management. The framework contract will cover EEA's requirements for intramural and extramural services in the areas of ICT management, that cannot be purchased under other framework contracts.

Internal identifier: EEA/2025/OP/0051

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Options:

Description of the options: provided they are in conformity with the basic project, new services or works consisting in the repetition of similar services or works, may be entrusted up to 50 % of the initial contract to the initial contractor by negotiated procedure without prior publication of a contract notice.

5.1.2. Place of performance

Anywhere

Additional information: Please consult the procurement documents.

5.1.3. Estimated duration

Duration: 48 Months

5.1.4. Renewal

Maximum renewals: 2

Other information about renewals: The framework contract is concluded for an initial period of 24 (twenty-four) months, renewable 2 (two) time(s). Please consult the draft framework contract in the procurement documents.

5.1.5. Value

Estimated value excluding VAT: 6 500 000,00 EUR

5.1.6. General information

Procurement Project fully or partially financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.10. Award criteria

Criterion:

Type: Quality

Description: Please consult the procurement documents.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 70

Criterion:

Type: Price

Description: Please consult the procurement documents.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 30

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Court of Justice of the European Union

Organisation providing more information on the review procedures: European Environment Agency (EEA)

Organisation signing the contract: European Environment Agency (EEA)

6. Results

Maximum value of the framework agreements in this notice: 6 500 000,00 EUR

6.1. Result lot identifier: LOT-0001

Winner selection status: At least one winner was chosen.

Framework agreement:

Maximum value of the framework agreement: 6 500 000,00 EUR

6.1.2. Information about winners

Winner:

Leader of tendering party: ALTIA

Official name: BILBOMATICA

Tender:

Tender identifier: 300151166

Identifier of lot or group of lots: LOT-0001

The tender was ranked: yes

Rank in the list of winners: 1

Subcontracting: Yes

Subcontracting value is known: yes

Value of subcontracting: 1 820 000,00 EUR

Subcontracting percentage is known: yes

Percentage of subcontracting: 28

Contract information:

Identifier of the contract: EEA/DTL/25/010-1

Date on which the winner was chosen: 05/03/2026

Date of the conclusion of the contract: 25/03/2026

Organisation signing the contract: European Environment Agency (EEA)

Winner:

Leader of tendering party: UNISYSTEMS LUXEMBOURG SARL

Official name: THALERIA

Tender:

Tender identifier: 300152695

Identifier of lot or group of lots: LOT-0001

The tender was ranked: yes

Rank in the list of winners: 2

Subcontracting: Yes

Subcontracting value is known: yes

Value of subcontracting: 1 625 000,00 EUR

Subcontracting percentage is known: yes

Percentage of subcontracting: 25

Contract information:

Identifier of the contract: EEA/DTL/25/010-2

Date on which the winner was chosen: 05/03/2026

Date of the conclusion of the contract: 31/03/2026

Organisation signing the contract: European Environment Agency (EEA)

Winner:

Leader of tendering party: ARICOMA SYSTEMS

Official name: DUKAT ORB S.L.

Official name: HIBERUS IT

Tender:

Tender identifier: 300152381

Identifier of lot or group of lots: LOT-0001

The tender was ranked: yes

Rank in the list of winners: 3

Subcontracting: Yes

Subcontracting value is known: yes

Value of subcontracting: 1 170 000,00 EUR

Subcontracting percentage is known: yes

Percentage of subcontracting: 18

Contract information:

Identifier of the contract: EEA/DTL/25/010-3

Date on which the winner was chosen: 05/03/2026

Date of the conclusion of the contract: 25/03/2026

Organisation signing the contract: European Environment Agency (EEA)

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders

Number of tenders or requests to participate received: 11

Type of received submissions: Tenders submitted electronically

Number of tenders or requests to participate received: 11

Type of received submissions: Tenders from micro, small or medium tenderers

Number of tenders or requests to participate received: 1

Type of received submissions: Tenders from tenderers registered in other European Economic Area countries than the country of the buyer

Number of tenders or requests to participate received: 11

Type of received submissions: Tenders from tenders registered in countries outside of the European Economic Area

Number of tenders or requests to participate received: 0

8. Organisations

8.1. ORG-0001

Official name: European Environment Agency (EEA)

Registration number: EEA

Department: EEA.EDO - Executive Director's Office,EEA.EDO.DTL - Digital

Postal address: Kongens Nytorv 6

Town: Copenhagen

Postcode: DK-1050

Country subdivision (NUTS): Byen København (DK011)

Country: Denmark

Email: procurement@eea.europa.eu

Telephone: +45 33 36 71 00

Internet address: <https://www.eea.europa.eu>

Roles of this organisation:

Buyer

Organisation providing more information on the review procedures

Organisation signing the contract

8.1. ORG-0002

Official name: Court of Justice of the European Union

Registration number: CURIA

Postal address: Rue du Fort Niedergrünewald

Town: Luxembourg

Postcode: L-2925

Country subdivision (NUTS): Luxembourg (LU000)

Country: Luxembourg

Email: GC.Registry@curia.europa.eu

Telephone: +352 4303-1

Internet address: <http://curia.europa.eu>

Roles of this organisation:

Review organisation

8.1. ORG-0003

Official name: European Commission

Registration number: EUCOM

Postal address: Mondrian (CDMA), Rue du Champ de Mars 21

Town: Brussels

Postcode: B-1050

Country subdivision (NUTS): Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad (BE100)

Country: Belgium

Email: procurement@eea.europa.eu

Telephone: +32 2 299 11 11

Internet address: <https://commission.europa.eu/>

Roles of this organisation:

TED eSender

8.1. ORG-0004

Official name: UNISYSTEMS LUXEMBOURG SARL

Size of the economic operator: Large

Registration number: LU30575136

Postal address: 29, RUE DU PUIITS ROMAIN

Town: BERTRANGE

Postcode: 8070

Country subdivision (NUTS): Extra-Regio NUTS 3 (LUZZZ)

Country: Luxembourg

Email: info@unisystems.eu

Telephone: +30 211 999 1839

Roles of this organisation:

Tenderer

Leader of tendering party

Winner of these lots: LOT-0001

8.1. ORG-0005

Official name: THALERIA
Size of the economic operator: Large
Registration number: BE0704867821
Postal address: AVENUE DES ARTS 56
Town: BRUXELLES
Postcode: 1000
Country subdivision (NUTS): Extra-Regio NUTS 3 (BEZZZ)
Country: Belgium
Email: info@unisystems.eu
Telephone: +32474957411

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0001

8.1. ORG-0006

Official name: ALTIA
Size of the economic operator: Large
Registration number: ESA15456585
Postal address: RUA VULCANO NO 3
Town: OLEIROS - A CORUNA
Postcode: 15172
Country subdivision (NUTS): Extra-Regio NUTS 3 (ESZZZ)
Country: Spain
Email: euservices@altia.eu
Telephone: +34981138847

Roles of this organisation:

Tenderer

Leader of tendering party

Winner of these lots: LOT-0001

8.1. ORG-0007

Official name: BILBOMATICA
Size of the economic operator: Large
Registration number: ESA48270227
Postal address: C SANTIAGO DE COMPOSTELA 12 4A EDIFICIO MIRIBILLA
Town: BILBAO
Postcode: 48003
Country subdivision (NUTS): Extra-Regio NUTS 3 (ESZZZ)
Country: Spain
Email: euservices@altia.eu
Telephone: +34944276308

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0001

8.1. ORG-0008

Official name: ARICOMA SYSTEMS
Size of the economic operator: Large
Registration number: BE0767591979
Postal address: CANTERSTEEN 47
Town: BRUXELLES

Postcode: 1000
Country subdivision (NUTS): Extra-Regio NUTS 3 (BEZZZ)
Country: Belgium
Email: biddesk@aricoma.com
Telephone: +49 175 7773638

Roles of this organisation:

Tenderer
Leader of tendering party

Winner of these lots: LOT-0001

8.1. ORG-0009

Official name: DUKAT ORB S.L.
Size of the economic operator: Large
Registration number: ESB75963934
Postal address: Passeig del Bellresguard, 12
Town: El Masnou
Postcode: 08320
Country subdivision (NUTS): Extra-Regio NUTS 3 (ESZZZ)
Country: Spain
Email: biddesk@aricoma.com
Telephone: +34603917354

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0001

8.1. ORG-0010

Official name: HIBERUS IT
Size of the economic operator: Large
Registration number: ESB99537854
Postal address: PASEO ISABEL LA CATOLICA 6
Town: ZARAGOZA
Postcode: 50009
Country subdivision (NUTS): Extra-Regio NUTS 3 (ESZZZ)
Country: Spain
Email: biddesk@aricoma.com
Telephone: +34976106620

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0001

Notice information

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