

Netherlands-Amsterdam: Software maintenance and repair services
OJ S 100/2020 25/05/2020
Contract award notice – utilities
Services

Legal Basis:

Directive 2014/25/EU

Section I: Contracting entity

I.1. Name and addresses

Official name: GVB

National registration number: 34259721

Postal address: Arlandaweg 106

Town: Amsterdam

NUTS code: NL Nederland

Postal code: 1043 HP

Country: Netherlands

Contact person: Saskia Pleiter

E-mail: saskia.pleiter@gvb.nl

Telephone: +31 628146153

Internet address(es):

Main address: <http://www.gvb.nl>

Address of the buyer profile: <https://platform.negometrix.com/PublishedTenders.aspx?tenderid=109130>

I.6. Main activity

Recreation, culture and religion

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

EUA applicatiebeheer en -onderhoud Planningsketen Quintiq GVB

Reference number: 2018-44

II.1.2. Main CPV code

72267000 Software maintenance and repair services

II.1.3. Type of contract

Services

II.1.4. Short description

Scope van de opdracht

De opdracht betreft het in beheer nemen en houden van de Planningsketen Quintiq. De keten bestaat uit een aantal Quintiq applicaties, enkele gerelateerde systemen en de interfaces daartussen.

Centraal in de dienstverlening staat het op een betrouwbare en kosteneffectieve wijze de applicaties van de planningsketen Quintiq beschikbaar te stellen aan de gebruikers binnen de GVB organisatie, met inachtneming van de vastgelegde en beoogde service levels.

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.3. Place of performance

NUTS code: NL Nederland

Main site or place of performance: NEDERLAND

II.2.4. Description of the procurement

De werkzaamheden betreffen software onderhoud (bugfixes en changes), releasewerkzaamheden en derde-lijns support. De werkzaamheden worden voornamelijk remote uitgevoerd en indien nodig on-site.

Op basis van de historische informatie zal direct na gunning, 75 % van het aantal uren voor Incident Management (IM), Vragen Verzoeken en Voorstellen (VJV) en Release Management (RM) voor het eerste jaar worden afgenomen. Partijen treden elk jaar in het vierde kwartaal in overleg voor de vaststelling van het budget en minimaal aantal af te nemen uren voor het volgende jaar.

II.2.5. Award criteria

Quality criterion - Name: Kwaliteit / Weighting: 60

Price - Weighting: 40

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2018/S 228-522770](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a periodic indicative notice

Section V: Award of contract

Contract No: 1

Lot No: 1

Title:

Applicatiebeheer en -onderhoud Planningsketen Quintiq GVB

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

23/01/2019

V.2.2. Information about tenders

Number of tenders received: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Capgemini Nederlands bv

Town: Utrecht

NUTS code: NL Nederland

Country: Netherlands

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

V.2.5. Information about subcontracting

V.2.6. Price paid for bargain purchases

Section VI: Complementary information

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Recthbank Amsterdam

Town: Amsterdam

Country: Netherlands

VI.5. Date of dispatch of this notice

20/05/2020