

**Norway-Oslo: Research and development services and related consultancy services**  
**OJ S 106/2018 06/06/2018**  
**Contract award notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

---

**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: Utlendingsnemnda (UNE)

National registration number: 982 019 095

Postal address: Stenersgate 1 B/C

Town: Oslo

NUTS code: NO Norge

Postal code: 0034

Country: Norway

Contact person: Elise Gundersen

E-mail: [anskaffelser@une.no](mailto:anskaffelser@une.no)

Telephone: +47 21085171

**Internet address(es):**

Main address: [www.une.no](http://www.une.no)

Address of the buyer profile: <https://eu.eu-supply.com/ctm/Company/CompanyInformation/Index/336245>

**I.4. Type of the contracting authority**

National or federal agency/office

**I.5. Main activity**

General public services

---

**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Procurement of a framework agreement for consultancy services.

Reference number: 17/00977

**II.1.2. Main CPV code**

73000000 Research and development services and related consultancy services

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

Utlendingsnemnda (UNE) [the Immigration Appeals Board] wants to enter into parallel framework agreements for consultancy services in three different subareas:

- 1) Organisation development, manager and employee development;
- 2) Competence development;

3) Service design. UNE intends to sign agreements with 1-3 tenderers in each sub area. The delivery shall cover UNE's need for consultancy services. The service shall be performed in Oslo.

The framework agreement will primarily be used to award contracts for individual resources, or teams to cover the different resource needs of different projects.

The total estimated value of the procurement is approx. 20 000 000 NOK excluding VAT over a period of four years. It is only an estimate and is non binding. See a more detailed description of the procurement in the Requirement Specification Annex 1 to the contract.

#### **II.1.6. Information about lots**

This contract is divided into lots: yes

#### **II.1.7. Total value of the procurement**

Value excluding VAT: 20 000 000,00 NOK

### **II.2. Description**

#### **II.2.1. Title**

Organisation development, manager and employee development.

Lot No: 1

#### **II.2.2. Additional CPV code(s)**

72220000 Systems and technical consultancy services, 72221000 Business analysis consultancy services, 72224000 Project management consultancy services, 73200000 Research and development consultancy services, 73210000 Research consultancy services, 73220000 Development consultancy services, 79415200 Design consultancy services

#### **II.2.3. Place of performance**

NUTS code: NO Norge

Main site or place of performance: Oslo.

#### **II.2.4. Description of the procurement**

UNE needs assistance in the area of business development, manager and employee development. Tenderers shall contribute to professional insight and competence through a process manager role, and facilitate for relevant problems being highlighted and discussed. The aim of this type of process will i.a. be to further develop and optimise organisational conditions.

#### **II.2.5. Award criteria**

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

#### **II.2.11. Information about options**

Options: yes

Description of options:

1 year + 1 year.

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

### **II.2. Description**

### **II.2.1. Title**

Competence development:  
Lot No: 2

### **II.2.2. Additional CPV code(s)**

72220000 Systems and technical consultancy services, 72221000 Business analysis consultancy services, 72224000 Project management consultancy services, 73200000 Research and development consultancy services, 73210000 Research consultancy services, 73220000 Development consultancy services, 79415200 Design consultancy services

### **II.2.3. Place of performance**

NUTS code: NO Norge  
Main site or place of performance: Oslo.

### **II.2.4. Description of the procurement**

UNE needs assistance in the area of competence development. Correct competence is of crucial significance for UNE being able to execute their assignments effectively and in line with social assignments and general political goals. It is important for the Contracting Authority that the tenderer has good competence in pedagogic methods for adult education.

### **II.2.5. Award criteria**

Quality criterion - Name: Quality / Weighting: 70  
Price - Weighting: 30

### **II.2.11. Information about options**

Options: yes  
Description of options:  
1 year + 1 year.

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

### **II.2.14. Additional information**

#### **II.2. Description**

### **II.2.1. Title**

Service design  
Lot No: 3

### **II.2.2. Additional CPV code(s)**

72220000 Systems and technical consultancy services, 72221000 Business analysis consultancy services, 72224000 Project management consultancy services, 73200000 Research and development consultancy services, 73210000 Research consultancy services, 73220000 Development consultancy services, 79415200 Design consultancy services

### **II.2.3. Place of performance**

NUTS code: NO Norge  
Main site or place of performance: Oslo.

### **II.2.4. Description of the procurement**

During 2018, UNE shall begin large and comprehensive processes in the business, that will involve large changes in the organisation. UNE wants method assistance for the implementation of service design and visualisation of mapping processes.

#### **II.2.5. Award criteria**

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

#### **II.2.11. Information about options**

Options: yes

Description of options:

1 year + 1 year.

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:

no

#### **II.2.14. Additional information**

### **Section IV: Procedure**

---

#### **IV.1. Description**

##### **IV.1.1. Type of procedure**

Open procedure

##### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

##### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

#### **IV.2. Administrative information**

##### **IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2018/S 015-031797](#)

##### **IV.2.8. Information about termination of dynamic purchasing system**

##### **IV.2.9. Information about termination of call for competition in the form of a prior information notice**

### **Section V: Award of contract**

---

**Contract No:** 1

**Lot No:** 1

**Title:**

Organisation development, manager and employee development.

A contract/lot is awarded: yes

#### **V.2. Award of contract**

##### **V.2.1.**

**Date of conclusion of the contract**

17/04/2018

**V.2.2. Information about tenders**

Number of tenders received: 22

Number of tenders received by electronic means: 22

The contract has been awarded to a group of economic operators: no

**V.2.3. Name and address of the contractor**

Official name: Administrativt forskningsfond ved Norges Handelshøyskole

National registration number: 971 228 113

Postal address: Helleveien 30

Town: Bergen

NUTS code: NO Norge

Postal code: 5045

Country: Norway

E-mail: [randi.marte.barfod@aff.no](mailto:randi.marte.barfod@aff.no)

Telephone: +47 99553187

Fax: +47 55952033

Internet address: <http://www.aff.no>

The contractor is an SME: no

**V.2.4. Information on value of the contract/lot**

Total value of the contract/lot: 20 000 000,00 NOK

**V.2.5. Information about subcontracting****Section V: Award of contract**

---

**Contract No:** 2

**Lot No:** 1

**Title:**

Organisation development, manager and employee development.

A contract/lot is awarded: yes

**V.2. Award of contract****V.2.1. Date of conclusion of the contract**

12/04/2018

**V.2.2. Information about tenders**

Number of tenders received: 22

Number of tenders received by electronic means: 22

The contract has been awarded to a group of economic operators: no

**V.2.3. Name and address of the contractor**

Official name: Agenda Kaupang AS

National registration number: 968938525

Postal address: Holtet 45

Town: Stabekk

NUTS code: NO Norge

Postal code: 1368  
Country: Norway  
E-mail: [even@agendakaupang.no](mailto:even@agendakaupang.no)  
Telephone: +47 67575700  
Fax: +47 67575701  
Internet address: <http://www.agendakaupang.no>  
The contractor is an SME: no

**V.2.4. Information on value of the contract/lot**

Total value of the contract/lot: 20 000 000,00 NOK

**V.2.5. Information about subcontracting**

**Section V: Award of contract**

---

**Contract No: 3**

**Lot No: 1**

**Title:**

Organisation development, manager and employee development.

A contract/lot is awarded: yes

**V.2. Award of contract**

**V.2.1. Date of conclusion of the contract**

16/04/2018

**V.2.2. Information about tenders**

Number of tenders received: 22

Number of tenders received by electronic means: 22

The contract has been awarded to a group of economic operators: no

**V.2.3. Name and address of the contractor**

Official name: Ernst and Young AS

National registration number: NO 976 389 387

Postal address: Dronning Eufemias gt 6

Town: Oslo

NUTS code: NO Norge

Postal code: 0051

Country: Norway

E-mail: [offentlige.anskaffelser@no.ey.com](mailto:offentlige.anskaffelser@no.ey.com)

Telephone: +47 24002725

The contractor is an SME: no

**V.2.4. Information on value of the contract/lot**

Total value of the contract/lot: 20 000 000,00 NOK

**V.2.5. Information about subcontracting**

**Section V: Award of contract**

---

**Contract No: 4**

**Lot No: 2**

**Title:**

Competence development:

A contract/lot is awarded: yes

**V.2. Award of contract**

**V.2.1. Date of conclusion of the contract**

07/05/2018

**V.2.2. Information about tenders**

Number of tenders received: 22

Number of tenders received by electronic means: 22

The contract has been awarded to a group of economic operators: no

**V.2.3. Name and address of the contractor**

Official name: Deloitte AS

National registration number: 980211282

Postal address: Dronning Eufemias gate 14

Town: Oslo

NUTS code: NO Norge

Postal code: 0191

Country: Norway

E-mail: [rraknes@deloitte.no](mailto:rraknes@deloitte.no)

Telephone: +47 23279000

The contractor is an SME: no

**V.2.4. Information on value of the contract/lot**

Total value of the contract/lot: 20 000 000,00 NOK

**V.2.5. Information about subcontracting**

**Section V: Award of contract**

---

**Contract No: 5**

**Lot No: 2**

**Title:**

Competence development:

A contract/lot is awarded: yes

**V.2. Award of contract**

**V.2.1. Date of conclusion of the contract**

20/04/2018

**V.2.2. Information about tenders**

Number of tenders received: 22

Number of tenders received by electronic means: 22

The contract has been awarded to a group of economic operators: no

**V.2.3. Name and address of the contractor**

Official name: Impaktor as  
National registration number: 914 085 799  
Postal address: Sehesteds gate 6  
Town: Oslo  
NUTS code: NO Norge  
Postal code: 0164  
Country: Norway  
E-mail: [hs@impaktor.no](mailto:hs@impaktor.no)  
Telephone: +47 95039024  
The contractor is an SME: no

**V.2.4. Information on value of the contract/lot**

Total value of the contract/lot: 20 000 000,00 NOK

**V.2.5. Information about subcontracting****Section V: Award of contract**

---

**Contract No:** 6

**Lot No:** 3

**Title:**

Service design

A contract/lot is awarded: yes

**V.2. Award of contract****V.2.1. Date of conclusion of the contract**

13/04/2018

**V.2.2. Information about tenders**

Number of tenders received: 22

Number of tenders received by electronic means: 22

The contract has been awarded to a group of economic operators: no

**V.2.3. Name and address of the contractor**

Official name: Comte Bureau AS  
National registration number: 916 570 392  
Postal address: Pilestredet Park 31  
Town: Oslo  
NUTS code: NO Norge  
Postal code: 0178  
Country: Norway  
E-mail: [contact@comte.no](mailto:contact@comte.no)  
The contractor is an SME: no

**V.2.4. Information on value of the contract/lot**

Total value of the contract/lot: 20 000 000,00 NOK

**V.2.5. Information about subcontracting**

## Section V: Award of contract

---

**Contract No:** 7

**Lot No:** 3

**Title:**

Service design

A contract/lot is awarded: yes

### **V.2. Award of contract**

#### **V.2.1. Date of conclusion of the contract**

12/04/2018

#### **V.2.2. Information about tenders**

Number of tenders received: 22

Number of tenders received by electronic means: 22

The contract has been awarded to a group of economic operators: no

#### **V.2.3. Name and address of the contractor**

Official name: Halogen AS

National registration number: 985041954

Postal address: Cort Adelers Vei 30

Town: Oslo

NUTS code: NO Norge

Postal code: 0254

Country: Norway

E-mail: [morten.blomfeldt@halogen.no](mailto:morten.blomfeldt@halogen.no)

The contractor is an SME: no

#### **V.2.4. Information on value of the contract/lot**

Total value of the contract/lot: 20 000 000,00 NOK

#### **V.2.5. Information about subcontracting**

## Section VI: Complementary information

---

### **VI.3. Additional information**

### **VI.4. Procedures for review**

#### **VI.4.1. Review body**

Official name: Klagenemnda for offentlige anskaffelser

Town: Bergen

Country: Norway

#### **VI.5. Date of dispatch of this notice**

05/06/2018