

243318-2026 - Result

Spain – Software package and information systems – Alojamiento, acceso, mantenimiento y soporte del sistema de información de clientes (S.I.C)

OJ S 69/2026 09/04/2026

Contract or concession award notice – standard regime

Supplies

1. Buyer

1.1. Buyer

Official name: Gerencia de la Empresa Municipal de Aguas y Saneamiento de Murcia S.A.

Email: licitaciones@emuasa.es

Legal type of the buyer: Body governed by public law, controlled by a local authority

Activity of the contracting authority: General public services

Activity of the contracting entity: Water-related activities

2. Procedure

2.1. Procedure

Title: Alojamiento, acceso, mantenimiento y soporte del sistema de información de clientes (S.I.C)

Description: Alojamiento, acceso, mantenimiento y soporte del sistema de información de clientes (S.I.C)

Procedure identifier: eb3c5198-55c9-48f1-a62c-39e63907d496

Internal identifier: SP03-SUM-2025

Type of procedure: Negotiated without prior call for competition

2.1.1. Purpose

Main nature of the contract: Supplies

Main classification (cpv): 48000000 Software package and information systems

Additional classification (cpv): 72000000 IT services: consulting, software development, Internet and support, 72212100 Industry specific software development services, 72267000 Software maintenance and repair services, 72416000 Application service providers

2.1.2. Place of performance

Country subdivision (NUTS): Murcia (ES620)

Country: Spain

2.1.4. General information

Legal basis:

Directive 2014/25/EU

5. Lot

5.1. Lot: LOT-0000

Title: Alojamiento, acceso, mantenimiento y soporte del sistema de información de clientes (S.I.C)

Description: Alojamiento, acceso, mantenimiento y soporte del sistema de información de clientes (S.I.C)

Internal identifier: SP03-SUM-2025

5.1.1. Purpose

Main nature of the contract: Supplies

Main classification (cpv): 48000000 Software package and information systems

Additional classification (cpv): 72000000 IT services: consulting, software development, Internet and support, 72212100 Industry specific software development services, 72267000 Software maintenance and repair services, 72416000 Application service providers

5.1.2. Place of performance

Country subdivision (NUTS): Murcia (ES620)

Country: Spain

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.10. Award criteria

Criterion:

Type: Quality

Description: Apartado 9.1. de la memoria justificativa..

Category of award weight criterion: Weight (points, exact)

Award criterion number: 12,5

Criterion:

Type: Price

Description: Apartado 9.2. de la memoria justificativa..

Category of award weight criterion: Weight (points, exact)

Award criterion number: 87,5

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Gerencia de la Empresa Municipal de Aguas y Saneamiento de Murcia S.A. - Tribunal Administrativo Central de Recursos de Contratación

Information about review deadlines: 15 días hábiles a partir del día siguiente de la notificación de la adjudicación

Organisation providing additional information about the procurement procedure: Gerencia de la Empresa Municipal de Aguas y Saneamiento de Murcia S.A. - Gerencia de la Empresa Municipal de Aguas y Saneamiento de Murcia S.A.

6. Results

Value of all contracts awarded in this notice: 378 665,00 EUR

Direct award

:

Justification for direct award: The contract can be provided only by a particular economic operator because of an absence of competition for technical reasons

Other justification: Según informe de necesidad que obra en el expediente.

6.1. Result lot identifier: LOT-0000

Winner selection status: At least one winner was chosen.

6.1.2. Information about winners

Winner:

Official name: Synectic Tecnologías de la Información, S.A.U

Tender:

Tender identifier: REF TEN-0001/LOT-0000

Identifier of lot or group of lots: LOT-0000

Value of the tender: 378 665,00 EUR

The tender was ranked: no

The tender is a variant: no

Country of origin of the product or the service: Spain

Subcontracting: No

Contract information:

Identifier of the contract: C-72/2026

Date on which the winner was chosen: 26/02/2026

Date of the conclusion of the contract: 01/04/2026

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders from micro, small or medium tenderers

Number of tenders or requests to participate received: 0

Type of received submissions: Tenders

Number of tenders or requests to participate received: 1

Range of tenders:

Value of the lowest admissible tender: 358 665,00 EUR

Value of the highest admissible tender: 358 665,00 EUR

8. Organisations

8.1. ORG-0001

Official name: Gerencia de la Empresa Municipal de Aguas y Saneamiento de Murcia S.A.

Registration number: 51056080149368

Registration number: A30054209

Town: Murcia

Postcode: 30008

Country subdivision (NUTS): Murcia (ES620)

Country: Spain

Contact point: Gerencia de la Empresa Municipal de Aguas y Saneamiento de Murcia S.A.

Email: licitaciones@emuasa.es

Telephone: +34 968278026

Internet address: <http://www.emuasa.es>

Buyer profile: <https://contrataciondelestado.es/wps/poc?uri=deeplink:perfilContratante&idBp=c5Us4NEw4SIQK2TEfXGy%2BA%3D%3D>

Other contact points:

Official name: Tribunal Administrativo Central de Recursos de Contratación

Town: Madrid

Postcode: 28020

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

Other contact points:

Official name: Gerencia de la Empresa Municipal de Aguas y Saneamiento de Murcia S.A.

Town: Murcia

Postcode: 30008

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

Review organisation

8.1. ORG-0002

Official name: Synectic Tecnologías de la Información, S.A.U

Size of the economic operator: Large

Registration number: A61821526

Town: Madrid

Postcode: 28037

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

Email: noreply@veolia.com

Telephone: +34 933422000

Roles of this organisation:

Tenderer

Beneficial owner:

Nationality of the owner: Spain

Winner of these lots: LOT-0000

Notice information

Notice identifier/version: 2610e173-8c52-42bc-91c7-d453ef1abb16 - 01

Form type: Result

Notice type: Contract or concession award notice – standard regime

Notice subtype: 30

Notice dispatch date: 08/04/2026 09:09:20 (UTC+02:00) Eastern European Time, Central European Summer Time

Languages in which this notice is officially available: Spanish

Notice publication number: 243318-2026

OJ S issue number: 69/2026

Publication date: 09/04/2026