

## 243417-2026 - Competition

France – Telephone operator services – PRESTATIONS D’ACCUEIL PHYSIQUE ET MULTICANAL  
- pour IMT NORD EUROPE  
OJ S 69/2026 09/04/2026  
Contract or concession notice – standard regime  
Services

### 1. Buyer

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#### 1.1. Buyer

Official name: IMT Nord Europe  
Email: [daf-marchespublics@imt-nord-europe.fr](mailto:daf-marchespublics@imt-nord-europe.fr)  
Legal type of the buyer: Body governed by public law  
Activity of the contracting authority: Education

### 2. Procedure

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#### 2.1. Procedure

Title: PRESTATIONS D’ACCUEIL PHYSIQUE ET MULTICANAL - pour IMT NORD EUROPE  
Description: PRESTATIONS D’ACCUEIL PHYSIQUE ET MULTICANAL - pour IMT NORD EUROPE  
Procedure identifier: e1552682-a876-4519-bcf6-4e44107dcd1b  
Internal identifier: 26EMD003M  
Type of procedure: Open  
The procedure is accelerated: no

##### 2.1.1. Purpose

Main nature of the contract: Services  
Main classification (cpv): 79511000 Telephone operator services

##### 2.1.2. Place of performance

Postal address: 941 RUE CHARLES BOURSEUL  
Town: DOUAI  
Postcode: 59500  
Country subdivision (NUTS): Nord (FRE11)  
Country: France

##### 2.1.4. General information

**Legal basis:**  
Directive 2014/24/EU  
Sans objet  
Applicable cross-border law: Sans objet

##### 2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

### 5. Lot

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#### 5.1. Lot: LOT-0001

Title: PRESTATIONS D'ACCUEIL PHYSIQUE ET MULTICANAL - pour IMT NORD EUROPE  
Description: PRESTATIONS D'ACCUEIL PHYSIQUE ET MULTICANAL - pour IMT NORD EUROPE  
Internal identifier: 26EMD003M

#### 5.1.1. Purpose

Main nature of the contract: Services  
Main classification (cpv): 79511000 Telephone operator services

##### Options:

Description of the options: 3 RECONDUCTIONS POSSIBLES

#### 5.1.2. Place of performance

Postal address: 941 RUE CHARLES BOURSEUL  
Town: DOUAI  
Postcode: 59500  
Country subdivision (NUTS): Nord (FRE11)  
Country: France

#### 5.1.3. Estimated duration

Start date: 01/07/2026  
Duration end date: 31/05/2027

#### 5.1.4. Renewal

Maximum renewals: 3  
Other information about renewals: RECONDUCTION DE 12 MOIS CHACUNE

#### 5.1.6. General information

This is a recurrent procurement  
**Reserved participation:**  
Participation is not reserved.  
Procurement Project not financed with EU Funds.  
The procurement is covered by the Government Procurement Agreement (GPA): yes

#### 5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

#### 5.1.11. Procurement documents

Languages in which the procurement documents are officially available: French  
Deadline for requesting additional information: 05/05/2026 18:00:00 (UTC+00:00) Western European Time, GMT  
Address of the procurement documents: <https://www.marches-publics.gouv.fr/?page=Entreprise.EntrepriseAdvancedSearch&AllCons&id=2977243&orgAcronyme=a4n>

#### 5.1.12. Terms of procurement

##### Terms of submission:

Electronic submission: Required  
Address for submission: <https://www.marches-publics.gouv.fr/?page=Entreprise.EntrepriseAdvancedSearch&AllCons&id=2977243&orgAcronyme=a4n>  
Languages in which tenders or requests to participate may be submitted: French  
Electronic catalogue: Not allowed  
Advanced or qualified electronic signature or seal (as defined in Regulation (EU) No 910/2014) is required  
Variants: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 12/05/2026 12:00:00 (UTC+00:00) Western European Time, GMT

Duration during which the tender must remain valid: 90 Days

**Terms of contract:**

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: yes

**5.1.15. Techniques**

**Framework agreement:**

No framework agreement

**Information about the dynamic purchasing system:**

No dynamic purchase system

**5.1.16. Further information, mediation and review**

Mediation organisation: TRIBUNAL ADMINISTRATIF DE LILLE

Review organisation: TRIBUNAL ADMINISTRATIF DE LILLE

Information about review deadlines: Référé précontractuel : contentieux devant être introduit avant la signature du contrat, portant sur la régularité de procédure de passation et de mise en concurrence, sur le fondement des articles L.551-13 à L.551-23 du Code de justice administrative. Référé contractuel : contentieux devant être introduit après la signature du contrat, portant sur la régularité des procédures de publicité et de mise en œuvre sur le fondement de l'article L.551-13 à L.551-23 du Code de justice administrative. Référé suspension : contentieux par lequel les candidats ont la possibilité de demander la suspension de la décision de rejet de leur candidature ou de leur offre, devant le même tribunal, en application de l'article L.552-1 du Code de justice administrative. Contentieux au fond en annulation pour excès de pouvoir devant le TA de Lille dans un délai de 2 mois à compter de la publication ou de la notification de la manifestation du préjudice après recours gracieux préalable indemnitaire.

Organisation providing additional information about the procurement procedure: IMT Nord Europe

Organisation providing offline access to the procurement documents: IMT Nord Europe

Organisation providing more information on the review procedures: TRIBUNAL ADMINISTRATIF DE LILLE

Organisation receiving requests to participate: IMT Nord Europe

Organisation processing tenders: IMT Nord Europe

## 8. Organisations

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**8.1. ORG-0001**

Official name: IMT Nord Europe

Registration number: 18009202500139

Postal address: CITE SCIENTIFIQUE - RUE GUGLIELMO MARCONI

Town: VILLENEUVE D'ASCQ

Postcode: 59653

Country subdivision (NUTS): Nord (FRE11)

Country: France

Contact point: Annie Demski

Email: [daf-marchespublics@imt-nord-europe.fr](mailto:daf-marchespublics@imt-nord-europe.fr)

Telephone: +33 3 27 71 22 22

Fax: +33 3 27 71 25 25

Internet address: <https://imt-nord-europe.fr/>

Information exchange endpoint (URL): <https://www.marches-publics.gouv.fr/?page=Entreprise.EntrepriseAdvancedSearch&AllCons&id=2977243&orgAcronyme=a4n>

Buyer profile: <https://www.marches-publics.gouv.fr/entreprise>

**Roles of this organisation:**

Buyer

Organisation providing additional information about the procurement procedure

Organisation providing offline access to the procurement documents

Organisation receiving requests to participate

Organisation processing tenders

**8.1. ORG-0002**

Official name: TRIBUNAL ADMINISTRATIF DE LILLE

Registration number: 17590003400026

Postal address: 5 rue Geoffroy Saint-Hilaire CS 62039 59014 Lille Cedex

Town: Lille

Postcode: 59014

Country subdivision (NUTS): Nord (FRE11)

Country: France

Email: [greffe.ta-lille@juradm.fr](mailto:greffe.ta-lille@juradm.fr)

Telephone: +33 3 59 54 23 42

Internet address: <https://lille.tribunal-administratif.fr/>

**Roles of this organisation:**

Review organisation

Organisation providing more information on the review procedures

Mediation organisation

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## Notice information

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