

Norway-Oslo: Maintenance of information technology software

OJ S 81/2023 25/04/2023

Contract notice**Services****Legal Basis:**

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Norwegian Ministry of Foreign Affairs

National registration number: 972 417 920

Postal address: PO Box 8114 Dep.

Town: Oslo

NUTS code: NO081 Oslo

Postal code: 0032

Country: Norway

Contact person: Mr. Steinar Lund

E-mail: steinar-johan.lund@dss.dep.no

Telephone: +47 22249090

Internet address(es):Main address: <https://www.regjeringen.no/no/dep/ud/id833/>Address of the buyer profile: <https://eu.eu-supply.com/ctm/Company/CompanyInformation/Index/245665>**I.3. Communication**The procurement documents are available for unrestricted and full direct access, free of charge, at: http://eu.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=360383&B=DFO

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: http://eu.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=360383&B=DFO

Tenders or requests to participate must be submitted to the abovementioned address

I.4. Type of the contracting authority

Ministry or any other national or federal authority, including their regional or local subdivisions

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement**II.1.1. Title**

Maintenance services for PTA

Reference number: 23/2865

II.1.2. Main CPV code

72267100 Maintenance of information technology software

II.1.3. Type of contract

Services

II.1.4. Short description

The purpose of the procurement is to ensure that the Ministry's financial management system for grant management (PTA) has a stable operation through the purchase of maintenance and user support services, as well as services related to any adjustment of functionality and development. The agreement has an initial duration of 3 years with option for the Customer to extend it annually. Maintenance and further development mainly include troubleshooting, error correction and proactive maintenance. It may be necessary to adjust functionality and further develop PTA. User support is primarily support for the customer's Helpdesk. PTA is used by approx. 800 persons in their daily work. PTA is based on MS SQL database and .Net 4.0. PTA is used by the Ministry, the Norwegian Agency for Development Cooperation and at approx. 40 Embassies. PTA is operated internally by the Customer's ICT section. It may be necessary to order support for simple operational services under the agreement.

II.1.5. Estimated total value

Value excluding VAT: 19 000 000,00 NOK

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.2. Additional CPV code(s)

72000000 IT services: consulting, software development, Internet and support, 72200000 Software programming and consultancy services, 72254000 Software testing, 72261000 Software support services, 72262000 Software development services, 72510000 Computer-related management services

II.2.3. Place of performance

NUTS code: NO081 Oslo

Main site or place of performance: Oslo

II.2.4. Description of the procurement

The purpose of the procurement is to ensure that the Ministry's financial management system for grant management (PTA) has a stable operation through the purchase of maintenance and user support services, as well as services related to any adjustment of functionality and development. The agreement has an initial duration of 3 years with option for the Customer to extend it annually. Maintenance and further development mainly include troubleshooting, error correction and proactive maintenance. It may be necessary to adjust functionality and further develop PTA. User support is primarily support for the customer's Helpdesk. PTA is used by approx. 800 persons in their daily work. PTA is based on MS SQL database and .Net 4.0. PTA is used by the Ministry, the Norwegian Agency for Development Cooperation and at approx. 40 Embassies. PTA is operated internally by the Customer's ICT section. It may be necessary to order support for simple operational services under the agreement.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

Value excluding VAT: 19 000 000,00 NOK

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 36

This contract is subject to renewal: yes

Description of renewals:

The Customer has option for annual prolongations.

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: yes

Description of options:

The Customer has option for annual prolongations.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Note that the estimate of the value of the procurement include 8 years of maintenance after start-up. The estimate is not binding for the contracting authority.

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions:

Requirement:

The supplier must be a legally established company.

Documentation:

Norwegian companies: Company registration certificate or printout from the Enhetsregisteret for single person enterprises not subject to registration.

Foreign companies: Confirmation that the business is registered in the trade register or enterprise register as prescribed in the legislation of the country where the company is established. The confirmation can be delivered in writing or by reference to BRIS.

III.1.3. Technical and professional ability

List and brief description of selection criteria:

1. The supplier must have had experience in carrying out three contracts of equivalent or similar nature and scope.

2. The supplier must have sufficient capacity to be able to carry out a contract of a similar nature and scope.

Documentation requirements:

1. A description of the supplier's three most relevant assignments in the last five years, together with information about the contract's annual value, the time of delivery or execution and the name of the recipient (if possible).

By equivalent/similar is meant contracts where ordinary maintenance (error correction, new versions), user support and further development of a moderate extent has been delivered.

The supplier is responsible for the description being of such a nature that it documents that the requirement has been met.

2. A description of the supplier's average annual workforce over the past three years.

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 22/05/2023 Local time: 12:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

Norwegian

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 30/08/2023

IV.2.7. Conditions for opening of tenders

Date: 22/05/2023 Local time: 12:05

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Oslo District Court

Postal address: PO Box 2106 Vika

Town: Oslo

Postal code: 0125

Country: Norway

E-mail: oslo.tingrett@domstol.no

Telephone: +47 22035200

Internet address: <https://www.domstol.no/Enkelt-domstol/oslo--tingrett/>

VI.4.2. Body responsible for mediation procedures

Official name: Oslo District Court

Postal address: PO Box 2106 Vika

Town: Oslo

Postal code: 0125

Country: Norway

E-mail: oslo.tingrett@domstol.no

Telephone: +47 22035200

VI.4.4. Service from which information about the review procedure may be obtained

Official name: Norwegian Ministry of Foreign Affairs

Postal address: PO Box 8114 Dep

Town: Oslo

Postal code: 0032

Country: Norway

E-mail: post@mfa.no

Telephone: +47 23950000

Internet address: <https://www.regjeringen.no/no/dep/ud/kontakt/id841/>

VI.5. Date of dispatch of this notice

20/04/2023