

United Kingdom-Liverpool: Other community, social and personal services

OJ S 101/2020 26/05/2020

Contract notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Crown Commercial Service

Postal address: The Capital Building, Old Hall Street

Town: Liverpool

NUTS code: UK United Kingdom

Postal code: L3 9PP

Country: United Kingdom

E-mail: supplier@crowncommercial.gov.uk

Telephone: +44 3450103503

Internet address(es):Main address: <https://www.gov.uk/government/organisations/crown-commercial-service>**I.2. Information about joint procurement**

The contract is awarded by a central purchasing body

I.3. CommunicationThe procurement documents are available for unrestricted and full direct access, free of charge, at: <https://www.supplierregistration.cabinetoffice.gov.uk/dps>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via:

<https://supplierregistration.cabinetoffice.gov.uk/dps>

Tenders or requests to participate must be submitted to the abovementioned address

I.4. Type of the contracting authority

Ministry or any other national or federal authority, including their regional or local subdivisions

I.5. Main activity

Other activity: Public Procurement

Section II: Object

II.1. Scope of the procurement**II.1.1. Title**

Digital Inclusion and Support DPS

Reference number: RM6209

II.1.2. Main CPV code

98000000 Other community, social and personal services

II.1.3.

Type of contract

Services

II.1.4. Short description

Crown Commercial Service is setting up a dynamic purchasing system for an initial period of 48 months. CCS is inviting bidders to request to participate in the Digital Inclusion and Support DPS. This DPS will provide central government and wider public sector departments the opportunity to find and procure a range of services relating to assisted digital support and digital inclusion support.

The three distinct categories of the DPS service filters are support type, delivery method and location.

If you are successfully appointed to the DPS following your submission you will be invited by customers (buyers) to submit tenders for relevant services through a call for competition. This DPS remains open for any supplier to request to participate throughout the duration of the DPS. CCS reserves the right to reduce, extend or terminate the DPS period at any time during its lifetime in accordance with the terms set out in the DPS contract.

II.1.5. Estimated total value

Value excluding VAT: 50 000 000,00 GBP

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.2. Additional CPV code(s)

72500000 Computer-related services, 75200000 Provision of services to the community, 79500000 Office-support services, 80400000 Adult and other education services, 80500000 Training services, 80510000 Specialist training services, 80520000 Training facilities, 80521000 Training programme services, 80530000 Vocational training services, 80533000 Computer-user familiarisation and training services, 80533100 Computer training services, 80570000 Personal development training services, 85320000 Social services

II.2.3. Place of performance

NUTS code: UK United Kingdom

II.2.4. Description of the procurement

The RM6209 Digital Inclusion and Support DPS contract will facilitate the commissioning of assisted digital and digital inclusion services that:

- give freedom and flexibility to service owners such as government bodies and local authorities to define their requirements as outcomes that meet their assisted digital and/or digital inclusion users' needs;
- creates a competitive commercial environment in which all service providers have an equal opportunity to thrive;
- places the right value on service providers' capabilities and remunerates them accordingly;
- supports and encourages innovation and continuous improvement in service delivery;
- supports and encourages strong collaboration across all sectors:
 - central and local government,
 - wider public sector organisations,
 - private sector organisations (whether large, SME or micro suppliers),
 - VCSE sector organisations.

The Digital Inclusion and Support DPS contract is intended to replace some of the elements available under a previous commercial agreement RM 3765 — digital training and support framework.

(<https://www.crowncommercial.gov.uk/agreements/RM3765>).

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

Value excluding VAT: 50 000 000,00 GBP

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 48

This contract is subject to renewal: no

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14. Additional information

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions:

Suppliers will be assessed on their response to the selection criteria in their request to participate for a place on RM6209 Digital Inclusion DPS. The procurement bid pack and registration details can be accessed via the following URL address <https://supplierregistration.cabinetoffice.gov.uk/dps>

And by selecting the 'Technology' link. Please read the DPS Needs document first for a full overview of the procurement process and read the instructions carefully. To register for the RM6209 DPS contract please select the 'Access as a Supplier' link which can be located at the URL address above. An example of how to register for the DPS platform can be found at the following YouTube generic guide <https://www.youtube.com/watch?v=cngu3vHP7ug&feature=youtu.be>

Please note that to register you must have a valid DUNS number (as provided by Dun and Bradstreet) for the organisation which you are registering, who will be entering into a contract if invited to do so. The procurement will be managed electronically via CCS. The value provided in section II.1.5) is only an estimate. We cannot guarantee to suppliers any business through this DPS contract. This procurement offering does not guarantee any minimum spend and there will be no form of exclusivity or volume guarantee under this DPS.

As part of this contract notice the bid pack and the following documents can be accessed at the link provided below:

- 1) contract notice authorised customer list,
- 2) rights reserved for CCS DPS contract: <https://www.contractsfinder.service.gov.uk/Notice/16c875b2-487e-4851-91e8-3166db4678a>

III.1.2. Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3. Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Restricted procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the setting up of a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2020/S 012-023957](#)

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 22/06/2024

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

English

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.3. Additional information

The value provided in section II.1.5) is only an estimate. The authority cannot guarantee to suppliers any business through this DPS contract. The Authority expressly reserves the right:

- (i) not to award any DPS contract as a result of the procurement process commenced by publication of this notice; and
- (ii) to make whatever changes it may see fit to the content and structure of the tendering competition and in no circumstances will the customer be liable for any costs incurred by the suppliers.

We consider that the transfer of undertakings (Protection of Employment) Regulations 2006 ('TUPE') may apply at the call for competition.

It is the suppliers responsibility to take your own advice and consider whether TUPE is likely to apply in the particular circumstances of the contract and to act accordingly.

On 2 April 2014 Government introduced its Government Security Classifications (GSC) scheme which replaced government protective marking scheme (GPMS). A key aspect is the reduction in the number of security classifications used. All bidders should make themselves aware of the changes as it may impact on this requirement. The link below to Gov.uk provides information on the GSC at:

<https://www.gov.uk/government/publications/government-security-classifications>

Cyber essentials is a mandatory requirement for central government contracts which involve handling personal information or provide certain ICT products/services. Government is taking steps to reduce the levels of cyber security risk in its supply chain through the cyber essentials scheme. The scheme defines a set of controls which, when implemented, will provide organisations with basic protection from the most prevalent forms of threat coming from the internet. To participate in this procurement, bidders must be able to demonstrate they comply with the technical requirements prescribed by cyber essentials, for services under and in connection with this procurement.

VI.4. Procedures for review

VI.4.1. Review body

Official name: Crown Commercial Service

Town: Liverpool

Postal code: L3 9PP

Country: United Kingdom

E-mail: info@crowncommercial.gov.uk

Telephone: +44 3450103503

Internet address: <https://www.gov.uk/ccs>

VI.4.3. Review procedure

Precise information on deadline(s) for review procedures:

Precise information on deadline(s) for review procedures:

There is no right of appeal in this procurement. If you have a complaint or seek to challenge the outcome, please follow the guidance on procedure contained in the previous section.

VI.5. Date of dispatch of this notice

21/05/2020