

245444-2026 - Result

Estonia – Software maintenance and repair services – Terviseinfosüsteemi ajakohastamise ja hooldusteenuse ostmine

OJ S 70/2026 10/04/2026

Contract or concession award notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Sihtasutus Pärnu Haigla

Email: paas.eve@ph.ee

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: Health

1.1. Buyer

Official name: Aktsiaselts Rakvere Haigla

Email: haigla@rh.ee

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: Health

1.1. Buyer

Official name: Sihtasutus Ida-Viru Keskhaigla

Email: info@ivkh.ee

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: Health

1.1. Buyer

Official name: Sihtasutus NARVA HAIGLA

Email: haigla@narvahaigla.ee

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: Health

2. Procedure

2.1. Procedure

Title: Terviseinfosüsteemi ajakohastamise ja hooldusteenuse ostmine

Description: Riigihanke raames ostetakse senini arendatud terviseinfosüsteemi (edaspidi ka HEDA) ajakohastamise ja hooldusteenust (sh nii tarkvaraline kui tehnoloogiline ajakohastamine ja hooldamine) ühishankes osalevatele hankijatele. / Kõrvaldamise alused ja kvalifitseerimistingimused: Vaata hanke alusdokumentidest

Procedure identifier: 36b58506-656b-43fc-ad89-41bbad235787

Internal identifier: 279619-0000

Type of procedure: Negotiated without prior call for competition

Main features of the procedure: Väljakuulutamiseta läbirääkimistega hankemenetlus

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72267000 Software maintenance and repair services

2.1.2. Place of performance

Country subdivision (NUTS): Lääne-Eesti (EE004)

Country: Estonia

Additional information: Pärnu

2.1.4. General information

Legal basis:

Directive 2014/24/EU

5. Lot

5.1. Lot: LOT-0000

Title: Terviseinfosüsteemi ajakohastamise ja hooldusteenuse ostmine

Description: Riigihanke raames ostetakse senini arendatud terviseinfosüsteemi (edaspidi ka HEDA) ajakohastamise ja hooldusteenust (sh nii tarkvaraline kui tehnoloogiline ajakohastamine ja hooldamine) ühishankes osalevatele hankijatele. / Kõrvaldamise alused ja kvalifitseerimistingimused: Vaata hanke alusdokumentidest

Internal identifier: 279619-0000

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72267000 Software maintenance and repair services

5.1.2. Place of performance

Country subdivision (NUTS): Lääne-Eesti (EE004)

Country: Estonia

Additional information: Pärnu

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.8. Accessibility criteria

Accessibility criteria for persons with disabilities are not included because the procurement is not intended for use by natural persons

5.1.10. Award criteria

Criterion:

Type: Price

Description: Vaata hanke alusdokumentidest

Category of award weight criterion: Weight (points, exact)

Award criterion number: 100

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Mediation organisation: Riigihangete vaidlustuskomisjon

Review organisation: Riigihangete vaidlustuskomisjon

Information about review deadlines: <https://fin.ee/riigihanked-riigiabi-osalused/riigihanked/vaidlustusmenetlus>

Organisation providing additional information about the procurement procedure: Sihtasutus Pärnu Haigla

6. Results

Value of all contracts awarded in this notice: 2 094 547,50 EUR

Direct award

:

Justification for direct award: The contract can be provided only by a particular economic operator because of exclusive rights, including intellectual property rights

Other justification: Hankemenetlus korraldatakse väljakuulutamiseta läbirääkimistega hankemenetlusena lähtudes RHS § 49 lg 1 punktist 2, kuna ühishankes osalevate haiglate olemasolevat infosüsteemi on võimalik ainult ühel pakkujal ajakohastada ja hooldada. Gennet Laboratories AS-le kuuluvad autoriõigused hankija varasemate lepingute alusel valmistatud tarkvara ning arenduste ja muude seadmete ning infosüsteemi liideste suhtes, mille osas ei ole hankijal õigust ilma pakkujaga kokku leppimata teha muudatusi ega täiendusi ning pakkuja ei ole nimetatud autoriõiguste suhtes andnud ühelegi teisele isikule sellist all-litsentsi, mis võimaldaks haigla infosüsteemi arenduslepingu tulemusena hankija kasutuses olevat haigla infosüsteemi modifitseerida, edasi arendada, täiendada või teistele isikutele tasu eest või tasuta kasutada anda.

6.1. Result lot identifier: LOT-0000

Winner selection status: At least one winner was chosen.

6.1.2. Information about winners

Winner:

Official name: Gennet Laboratories AS

Tender:

Tender identifier: 620897

Identifier of lot or group of lots: LOT-0000

Value of the tender: 518 002,50 EUR

Subcontracting: No

Contract information:

Identifier of the contract: 329-1

Title: TERVISEINFOSÜSTEEMI AJAKOHASTAMISE- JA HOOLDUSTEENUSE LEPING Rkvr

Date of the conclusion of the contract: 08/01/2025

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders

Number of tenders or requests to participate received: 1

Type of received submissions: Tenders from micro, small or medium tenderers

Number of tenders or requests to participate received: 1

Type of received submissions: Tenders submitted electronically

Number of tenders or requests to participate received: 1

8. Organisations

8.1. ORG-0001

Official name: Sihtasutus Pärnu Haigla
Registration number: 90004527
Postal address: Ristiku tn 1
Town: Pärnu linn
Postcode: 80010
Country subdivision (NUTS): Lääne-Eesti (EE004)
Country: Estonia
Contact point: EVE PAAS
Email: paas.eve@ph.ee
Telephone: +372 4473128
Internet address: <http://www.ph.ee>
Buyer profile: <http://www.ph.ee>

Roles of this organisation:

Buyer
Group leader
Organisation providing additional information about the procurement procedure

8.1. ORG-0002

Official name: Aktsiaselts Rakvere Haigla
Registration number: 10856624
Postal address: Lõuna põik 1
Town: Rakvere linn
Postcode: 44316
Country subdivision (NUTS): Extra-Regio NUTS 3 (EEZZZ)
Country: Estonia
Contact point: EVE PAAS
Email: haigla@rh.ee
Telephone: +372 4473128
Internet address: <http://www.rh.ee>
Buyer profile: <http://www.rh.ee>

Roles of this organisation:

Buyer

8.1. ORG-0003

Official name: Sihtasutus Ida-Viru Keskhaigla
Registration number: 90003433
Postal address: Tervise tn 1
Town: Kohtla-Järve linn
Postcode: 31025
Country subdivision (NUTS): Extra-Regio NUTS 3 (EEZZZ)
Country: Estonia
Contact point: EVE PAAS
Email: info@ivkh.ee
Telephone: +372 4473128
Internet address: <http://www.ivkh.ee>
Buyer profile: <http://www.ivkh.ee>

Roles of this organisation:

Buyer

8.1. ORG-0004

Official name: Sihtasutus NARVA HAIGLA

Registration number: 90003217
Postal address: Haigla tn 7
Town: Narva linn
Postcode: 20104
Country subdivision (NUTS): Extra-Regio NUTS 3 (EEZZZ)
Country: Estonia
Contact point: EVE PAAS
Email: haigla@narvahaigla.ee
Telephone: +372 4473128
Internet address: <http://www.narvahaigla.ee>
Buyer profile: <http://www.narvahaigla.ee>
Roles of this organisation:
Buyer

8.1. ORG-0005

Official name: Riigihangete vaidlustuskomisjon
Registration number: 1000123
Postal address: Tartu mnt 85
Town: Tallinn
Postcode: 10115
Country subdivision (NUTS): Extra-Regio NUTS 3 (EEZZZ)
Country: Estonia
Email: vako@fin.ee
Telephone: +3726113713
Roles of this organisation:
Review organisation
Mediation organisation

8.1. ORG-0006

Official name: Riigihangete register
Registration number: TED64
Postal address: Lökke tn 4
Town: Tallinn
Postcode: 10122
Country subdivision (NUTS): Extra-Regio NUTS 3 (EEZZZ)
Country: Estonia
Email: register@riigihanked.riik.ee
Telephone: +3726113693
Roles of this organisation:
TED eSender

8.1. ORG-0007

Official name: Gennet Laboratories AS
Size of the economic operator: Small
Registration number: 10210164
Postal address: Tehase tn 16
Town: Tartu linn
Postcode: 50107
Country subdivision (NUTS): Extra-Regio NUTS 3 (EEZZZ)
Country: Estonia
Email: heiki@gennet.ee

Telephone: +3726113693

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0000

Notice information

Notice identifier/version: 0d3c89bd-30f7-4e5a-99c2-3aa1f3ffe0cb - 01

Form type: Result

Notice type: Contract or concession award notice – standard regime

Notice subtype: 29

Notice dispatch date: 09/04/2026 13:30:29 (UTC+03:00) Eastern European Summer Time, İstanbul, Mayotte

Notice dispatch date (eSender): 09/04/2026 14:00:01 (UTC+03:00) Eastern European Summer Time, İstanbul, Mayotte

Languages in which this notice is officially available: Estonian

Notice publication number: 245444-2026

OJ S issue number: 70/2026

Publication date: 10/04/2026