

245695-2026 - Result

Spain – Social services – Servicio en la red de centros socioculturales del Ayuntamiento de Santiago: Lote I Atención e información al público, Lote II-Biblioteca pública José Saramago y Lote III-Dinamización y mediación sociocultural

OJ S 70/2026 10/04/2026

Contract or concession award notice – light regime
Services

1. Buyer

1.1. Buyer

Official name: Xunta de Gobierno do Concello de Santiago de Compostela

Email: contratacion@santiagodecompostela.gal

Legal type of the buyer: Local authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Servicio en la red de centros socioculturales del Ayuntamiento de Santiago: Lote I Atención e información al público, Lote II-Biblioteca pública José Saramago y Lote III-Dinamización y mediación sociocultural

Description: Objeto de esta contratación a prestación de los servicios de la red de centros socioculturales municipales (en adelante CSC). Lote I Atención e información al público, Lote II-Biblioteca pública José Saramago y Lote III-Dinamización y mediación sociocultural

Procedure identifier: 57e262b6-baba-4c23-ad72-d83f445785f6

Previous notice: 330844f6-8298-4f7e-8c6c-7e904b78b3b9-01

Internal identifier: CON2025000041

Type of procedure: Open

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 85320000 Social services

Additional classification (cpv): 85311100 Welfare services for the elderly, 85312400 Welfare services not delivered through residential institutions, 92511000 Library services, 98341130 Janitorial services

2.1.2. Place of performance

Country subdivision (NUTS): A Coruña (ES111)

Country: Spain

2.1.4. General information

Legal basis:

Directive 2014/24/EU

5. Lot

5.1. Lot: LOT-0001

Title: LOTE I - Servicio de atención e información al público

Description: Consiste en la organización y gestión de un servicio de atención al público e información, de mañana y tarde, que garantice una atención personalizada y de calidad a la ciudadanía. Mediante este servicio se ofrece a las personas usuarias de los CSC información precisa sobre todas las actividades internas de la equipación. Además, es objeto de este lote a difusión de otras actividades que puedan ser de su interés a nivel de barrio o municipio. Esta prestación es un elemento fundamental de la estructura organizativa de la red de CSC ya que es el primer contacto de la persona usuaria con el centro y con la red de CSC y, por lo tanto, con su imagen. ES un servicio básico que proporciona información y ofrece una atención personalizada. Compre por lo tanto una capacidad para gestionar la información necesaria para atender las solicitudes de información ciudadana y también para ser la puerta de entrada de las propuestas y sugerencias de la ciudadanía. Las horas que se estiman realizar en el marco de este contrato son 19.063 horas/año
Internal identifier: 1

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 98341130 Janitorial services

5.1.2. Place of performance

Country subdivision (NUTS): A Coruña (ES111)

Country: Spain

5.1.5. Value

Estimated value excluding VAT: 1 298 090,00 EUR

5.1.6. General information

Procurement Project not financed with EU Funds.

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

Approach to reducing environmental impacts: Other

Social objective promoted: Other

5.1.10. Award criteria

Criterion:

Type: Quality

Description: Ampliación bolsa horas Lote I.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 5

Criterion:

Type: Quality

Description: Medios Materiales Lote I.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 4

Criterion:

Type: Price

Description: Oferta Económica Lote I.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 40

Criterion:

Type: Quality

Description: Plan formación Lote I.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 2

Criterion:

Type: Quality

Description: Memoria Técnica Lote I.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 49

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Xunta de Goberno do Concello de Santiago de Compostela - Tribunal Administrativo de Contratación Pública da Comunidade Autónoma

6. Results

Value of all contracts awarded in this notice: 592 478,04 EUR

6.1. Result lot identifier: LOT-0001

Winner selection status: At least one winner was chosen.

6.1.2. Information about winners

Winner:

Official name: NORINTEGRA SL

Tender:

Tender identifier: REF TEN-0001/LOT-0001

Identifier of lot or group of lots: LOT-0001

Value of the tender: 592 478,04 EUR

The tender was ranked: no

Subcontracting: No

Contract information:

Identifier of the contract: 5/26

Date on which the winner was chosen: 09/03/2026

Date of the conclusion of the contract: 08/04/2026

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders from micro, small or medium tenderers

Number of tenders or requests to participate received: 6

Type of received submissions: Tenders

Number of tenders or requests to participate received: 6

8. Organisations

8.1. ORG-0001

Official name: Xunta de Goberno do Concello de Santiago de Compostela

Registration number: 30868410130601

Registration number: P1507900G

Town: Santiago de Compostela
Postcode: 15705
Country subdivision (NUTS): A Coruña (ES111)
Country: Spain
Contact point: Xunta de Goberno do Concello de Santiago de Compostela
Email: contratacion@santiagodecompostela.gal
Telephone: +034 981542370
Fax: +034 981542370
Buyer profile: <https://contrataciondelestado.es/wps/poc?uri=deeplink:perfilContratante&idBp=8imkZCTLdJgQK2TEfXGy%2BA%3D%3D>

Other contact points:

Official name: Tribunal Administrativo de Contratación Pública da Comunidade Autónoma
Town: Santiago de Compostela
Postcode: 15705
Country subdivision (NUTS): A Coruña (ES111)
Country: Spain
Email: tacgal@xunta.gal
Internet address: <https://tacgal.xunta.gal/>

Roles of this organisation:

Buyer
Review organisation

8.1. ORG-0002

Official name: NORINTEGRA SL
Size of the economic operator: Micro, small, or medium
Registration number: ****1472*
Town: A Coruña
Postcode: 15004
Country subdivision (NUTS): A Coruña (ES111)
Country: Spain
Email: oficina.tecnica@nortex.es
Telephone: +34 981216198

Roles of this organisation:

Tenderer

Beneficial owner:

Nationality of the owner: Spain

Winner of these lots: LOT-0001

Notice information

Notice identifier/version: 184f4cc5-6a2c-4b7f-b090-b24b9d558f1c - 01

Form type: Result

Notice type: Contract or concession award notice – light regime

Notice subtype: 33

Notice dispatch date: 09/04/2026 11:46:47 (UTC+02:00) Eastern European Time, Central European Summer Time

Languages in which this notice is officially available: Spanish

Notice publication number: 245695-2026

OJ S issue number: 70/2026

Publication date: 10/04/2026