

Norway-Oslo: Software consultancy services

OJ S 89/2022 06/05/2022

Contract notice**Services****Legal Basis:**

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Oslo kommune v/ Munchmuseet

National registration number: 995 138 670

Postal address: Tøyengata 53

Town: Oslo

NUTS code: NO081 Oslo

Postal code: 0578

Country: Norway

Contact person: Philippe Etienne

E-mail: philippe.etienne@munchmuseet.no

Telephone: +47 21802180

Internet address(es):Main address: <https://munchmuseet.no>Address of the buyer profile: <https://eu.eu-supply.com/ctm/Company/CompanyInformation/Index/332482>**I.3. Communication**The procurement documents are available for unrestricted and full direct access, free of charge, at: http://eu.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=330694&B=OSLO

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: http://eu.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=330694&B=OSLO

Tenders or requests to participate must be submitted to the abovementioned address

I.4. Type of the contracting authority

Regional or local authority

I.5. Main activity

Recreation, culture and religion

Section II: Object

II.1. Scope of the procurement**II.1.1. Title**

Marketing automation system

Reference number: 22/113

II.1.2. Main CPV code

72266000 Software consultancy services

II.1.3. Type of contract

Services

II.1.4. Short description

The agreement shall ensure that the Munch Museum has a modern, efficient marketing automation system delivered and put into operation. The system shall provide good, automated communication throughout the customer experience that is in accordance with the museum's requirements for seamless user and customer experiences.

II.1.5. Estimated total value

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.2. Additional CPV code(s)

72000000 IT services: consulting, software development, Internet and support

II.2.3. Place of performance

NUTS code: NO081 Oslo

II.2.4. Description of the procurement

The agreement shall ensure that the Munch Museum has a modern, efficient marketing automation system delivered and put into operation. The system shall provide good, automated communication throughout the customer experience that is in accordance with the museum's requirements for seamless user and customer experiences.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 48

This contract is subject to renewal: no

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: yes

Description of options:

- Best Practice advisory. Note that MUNCH can order assistance from other partners
- Integration with other existing systems described in section 1.2

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14. Additional information

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions:

- Tenderers must be a legally established company

III.1.2. Economic and financial standing

List and brief description of selection criteria:

- Tenderers must have the economic capacity to carry out the assignment/contract.

Minimum level(s) of standards possibly required:

- Tenderers must have the economic capacity to carry out the assignment/contract.

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

Framework agreement with a single operator

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 31/05/2022 Local time: 12:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

English, Norwegian

IV.2.7. Conditions for opening of tenders

Date: 31/05/2022 Local time: 12:00

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Oslo tinghus

Town: Oslo

Country: Norway

VI.5. Date of dispatch of this notice

03/05/2022