

**France-Paris: Survey conduction services**

OJ S 137/2014 19/07/2014

**Contract notice****Services****Directive 2004/18/EC****Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: Comité régional du tourisme Paris Île-de-France

Postal address: 11 rue du Faubourg Poissonnière

Town: Paris

Postal code: 75009

Country: France

For the attention of: Nouredine Ouana

E-mail: [nouana@visitparisregion.com](mailto:nouana@visitparisregion.com)

Telephone: +33 173007764

Fax: +33 173007710

**Internet address(es):**General address of the contracting authority: <http://www.visitparisregion.com>**Additional information can be obtained from:**

Official name: Comité régional du tourisme Paris Île-de-France

Postal address: 11 rue du Faubourg Poissonnière

Town: PARIS

Postal code: 75009

Country: France

For the attention of: Monsieur Nouredine Ouana

E-mail: [marches-ues@visitparisregion.com](mailto:marches-ues@visitparisregion.com)**Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:**

Official name: Comité régional du tourisme Paris Île-de-France

Postal address: 11 rue du Faubourg Poissonnière

Town: Paris

Postal code: 75009

Country: France

Internet address: <http://pro.visitparisregion.com/Marches-Publics>**Tenders or requests to participate must be submitted:** the abovementioned address**I.2. Type of the contracting authority**

Other: Association loi 1901

**I.3. Main activity**

Other: Tourisme

**I.4. Contract award on behalf of other contracting authorities**

The contracting authority is purchasing on behalf of other contracting authorities: no

**Section II: Object of the contract**

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**II.1. Description**

**II.1.1. Title attributed to the contract by the contracting authority**

Dispositif qualité-Visites mystères secteur tourisme Île-de-France.

**II.1.2. Type of contract and place of performance or delivery**

Services

Service category No 10: Market research and public opinion polling services

Main site or place of performance: Île-de-France

NUTS code FR101 Paris

**II.1.3. Information about a framework agreement or a dynamic purchasing system**

The notice involves a public contract

**II.1.4. Information about framework agreement**

**II.1.5. Short description of the contract or purchase(s)**

Mise en œuvre du dispositif d'évaluation continue de la qualité produite par les professionnels du tourisme d'Île-de-France.

**II.1.6. CPV code(s)**

79311200 Survey conduction services

**II.1.7. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

**II.1.8. Lots**

This contract is divided into lots: no

**II.1.9. Information about variants**

Variants will be accepted: yes

**II.2. Scope of the procurement**

**II.2.1. Total quantity or scope**

**II.2.2. Information about options**

Options: no

**II.2.3. Information about renewals**

This contract is subject to renewal: yes

Number of possible renewals: Range: between 1 and 2

**II.3. Duration of the contract or time limit for completion**

Duration in months: 12 (from the award of the contract)

**Section III: Legal, economic, financial and technical information**

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**III.1. Conditions related to the contract**

**III.1.1. Deposits and guarantees required**

**III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them**

**III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded**

### **III.1.4. Contract performance conditions**

### **III.2. Conditions for participation**

#### **III.2.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions: — DC1 (ex-DC4)  
— DC2 (ex-DC5)

#### **III.2.2. Economic and financial ability**

List and brief description of conditions: — déclaration concernant le chiffre d'affaires global et le chiffre d'affaires concernant les fournitures, services ou travaux, objet du marché, réalisés au cours des 3 derniers exercices disponibles (cette information peut être reprise à la rubrique D-1 du DC2),  
— déclaration appropriée de banques ou preuve d'une assurance pour les risques professionnels,  
— bilans ou extraits de bilans concernant les 3 dernières années, des opérateurs économiques pour lesquels l'établissement des bilans est obligatoire, en vertu de la loi,-  
Déclaration indiquant les effectifs moyens annuels du candidat et l'importance du personnel d'encadrement pour chacune des 3 dernières années.

#### **III.2.3. Technical and professional ability**

List and brief description of conditions:  
— une liste des principale références similaires en cours d'exécution ou effectuées au cours des 3 dernières années,  
— une déclaration décrivant les effectifs, l'importance du personnel d'encadrement pour chacune des 3 dernières années,  
— la composition de l'équipe affectée à la réalisation de la mission.  
L'entreprise candidate complétera obligatoirement un acte d'engagement-formulaire DC3-en unique exemplaire original.

#### **III.2.4. Information about reserved contracts**

### **III.3. Conditions specific to services contracts**

#### **III.3.1. Information about a particular profession**

Execution of the service is reserved to a particular profession: no

#### **III.3.2. Information about staff responsible for the performance of the contract**

## **Section IV: Procedure**

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### **IV.1. Type of procedure**

#### **IV.1.1. Type of procedure**

Open

#### **IV.1.2. Information about the limits on the number of candidates to be invited**

#### **IV.1.3. Information about reduction of the number of solutions or tenders during negotiation or dialogue**

### **IV.2. Award criteria**

#### **IV.2.1. Award criteria**

The most economically advantageous tender in terms of Price is not the only award criterion and all criteria are stated only in the procurement documents

**IV.2.2. Information about electronic auction**

An electronic auction will be used: no

**IV.3. Administrative information**

**IV.3.1. File reference number attributed by the contracting authority**

**IV.3.2. Previous publication concerning this procedure**

no

**IV.3.3. Conditions for obtaining specifications and additional documents or descriptive document**

Time limit for receipt of requests for documents or for accessing documents: 19.9.2014 - 12:00

Payable documents: no

**IV.3.4. Time limit for receipt of tenders or requests to participate**

26.9.2014 - 12:00

**IV.3.5. Estimated date of dispatch of invitations to tender or to participate to selected candidates**

**IV.3.6. Languages in which tenders or requests to participate may be submitted**

French.

**IV.3.7. Minimum time frame during which the tenderer must maintain the tender**

Duration in days: 120 (from the date stated for receipt of tender)

**IV.3.8. Conditions for opening of tenders**

Persons authorised to be present at the opening of tenders: no

**Section VI: Complementary information**

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**VI.1. Information about recurrence**

**VI.2. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:

no

**VI.3. Additional information**

**VI.4. Procedures for review**

**VI.4.1. Review body**

Official name: Tribunal de grande instance

Postal address: 4 boulevard du Palais

Town: Paris

Postal code: 75001

Country: France

**VI.4.2. Review procedure**

**VI.4.3. Service from which information about the review procedure may be obtained**

**VI.5. Date of dispatch of this notice**

16.7.2014