

247187-2026 - Competition

Croatia – Maintenance of information technology software – Održavanje informacijskih sustava
OJ S 70/2026 10/04/2026
Contract or concession notice – standard regime
Services

1. Buyer

1.1. Buyer

Official name: Hrvatska agencija za poljoprivredu i hranu

Email: nabava@hapih.hr

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Održavanje informacijskih sustava

Description: Predmet nabave je usluge održavanja informacijskih sustava HAPIH-a

Procijenjena vrijednost nabave je 368.000,00 EUR bez PDV-a U ovom postupku procijenjena vrijednost: 113.000,00 EUR bez PDV-a Procijenjena vrijednost nabave po grupama: Grupa 1 -

Održavanje informacijskog sustava HAGRIS: 60.000,00 EUR bez PDV-a Grupa 2 -

Održavanje informacijskog sustava MOBIDI: 26.000,00 EUR bez PDV-a Grupa 3 - Održavanje informacijskog sustava ISAPZ: 27.000,00 EUR bez PDV-a

Procedure identifier: 0dea2f96-2e2f-4bd1-87c8-f3e7b7c2ba5f

Internal identifier: N-4/2026

Type of procedure: Open

The procedure is accelerated: no

Main features of the procedure: Otvoreni postupak

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72267100 Maintenance of information technology software

2.1.2. Place of performance

Country: Croatia

Anywhere in the given country

2.1.3. Value

Estimated value excluding VAT: 368 000,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.5. Terms of procurement

Terms of submission:

Maximum number of lots for which one tenderer can submit tenders: 3

Terms of contract:

Maximum number of lots for which contracts can be awarded to one tenderer: 3

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document, Notice

Participation in a criminal organisation: Sudjelovanje u zločinačkoj organizaciji

Corruption: Korupcija

Fraud: Prijevara

Terrorist offences or offences linked to terrorist activities: Kaznena djela terorizma ili kaznena djela povezana s terorističkim aktivnostima

Money laundering or terrorist financing: Pranje novca ili financiranje terorizma

Child labour and including other forms of trafficking in human beings: Rad djece i drugi oblici trgovanja ljudima

Breaching obligation relating to payment of taxes: Plaćanje poreza

Breaching obligation relating to payment of social security contributions: Plaćanje obveza za mirovinsko i zdravstveno osiguranje

5. Lot

5.1. Lot: LOT-0001

Title: Grupa 1 - Održavanje informacijskog sustava HAGRIS

Description: Predmet nabave je usluga održavanja koja podrazumijeva adaptivno, korektivno, preventivno i interventno održavanje baze podataka, testiranja i implementacije aplikacije kao i provedbu manjih dorada/prilagodbi novih izvještaja. Aplikacija služi za zadovoljenje kvalitativnih i kvantitativnih potreba sustava praćenja uzgoja domaćih životinja na području RH. Održavanje aplikacije treba biti prilagođeno specifičnostima poslovnih procesa. S obzirom da naručitelj nije vlasnik izvornog programskog koda za aplikacijski sustav odabrani ponuditelj mora osigurati sve pravne i tehničke pretpostavke (ovlaštenja, osposobljavanje i sl.) za korištenje izvornog koda i projektne dokumentacije te rad na navedenom aplikacijskom sustavu. Vlasnik izvornog koda: Ministarstvo poljoprivrede Uprava za stočarstvo i kvalitetu hrane Ul. grada Vukovara 78 10000 Zagreb

Internal identifier: N-4/2026-1

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72267100 Maintenance of information technology software

5.1.2. Place of performance

Country subdivision (NUTS): Osječko-baranjska županija (HR025)

Country: Croatia

Additional information: Centar za stočarstvo Vinkovačka cesta 63c 31000 Osijek

5.1.3. Estimated duration

Start date: 25/05/2026

Duration: 12 Months

5.1.4. Renewal

Maximum renewals: 0

5.1.5. Value

Estimated value excluding VAT: 60 000,00 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

5.1.8. Accessibility criteria

Accessibility criteria for persons with disabilities are not included because the procurement is not intended for use by natural persons

5.1.9. Selection criteria

Sources of selection criteria: Notice, Procurement Document

Criterion: Enrolment in a trade register

Description of selection criterion: Detalji opisani u dokumentaciji o nabavi

Criterion: References on specified services

Description of selection criterion: Detalji opisani u dokumentaciji o nabavi

Criterion: Technicians or technical bodies for quality control

Description of selection criterion: Detalji opisani u dokumentaciji o nabavi

Criterion: Certificates by independent bodies about quality assurance standards

Description of selection criterion: Detalji opisani u dokumentaciji o nabavi

5.1.10. Award criteria

Criterion:

Type: Price

Name: Cijena ponude

Description: Cijena ponude

Category of award weight criterion: Weight (points, exact)

Award criterion number: 90

Criterion:

Type: Quality

Name: Rok odaziva na intervenciju

Description: Maksimalan broj bodova (10 bodova) dodijelit će se ponudi u kojoj je iskazan najkraći rok odaziva na intervencije

Category of award weight criterion: Weight (points, exact)

Award criterion number: 10

5.1.11. Procurement documents

Address of the procurement documents: <https://eojn.hr/tender-eo/80183>

Ad hoc communication channel:

Name: <https://eojn.hr/>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://eojn.hr/tender-eo/80183>

Languages in which tenders or requests to participate may be submitted: Croatian

Electronic catalogue: Not allowed

Variants: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 15/05/2026 10:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 30 Days

Information about public opening:

Opening date: 15/05/2026 10:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Conditions relating to the performance of the contract: Nije definirano

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: no

Financial arrangement: Za sve grupe predmeta nabave Hrvatska agencija za poljoprivredu i hranu sukladno članku 6. Zakona o elektroničkom izdavanju računa u javnoj nabavi (NN 94 /2018), obvezna je zaprimati i plaćati isključivo e-račune. Plaćanje će se izvršiti u skladu s pravilima financijskog poslovanja korisnika Državnog proračuna po izvršenoj usluzi, temeljem zaprimljenog elektroničkog računa u roku od 30 dana od dana izdavanja računa. Na računu se Ponuditelj obvezuje istaknuti broj ugovora. Računi na kojima neće biti naznačeno gore navedeno neće biti plaćeni, te će isti biti vraćeni Ponuditelju u zakonskom roku. Traženje osiguranja plaćanja je isključeno. Ponuditelj ne može zaračunati nikakve dodatne troškove osim onih koji su već predviđeni troškovnikom dokumentacije.

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Državna komisija za kontrolu postupaka javne nabave

Organisation providing additional information about the procurement procedure: Hrvatska agencija za poljoprivredu i hranu

Organisation providing more information on the review procedures: Hrvatska agencija za poljoprivredu i hranu

5.1. Lot: LOT-0002

Title: Grupa 2 - Održavanje informacijskog sustava MOBIDI

Description: Predmet nabave je nabava usluge održavanja aplikacije MOBIDI PEST u skladu s Troškovnikom, te cjelokupnom dokumentacijom u kojima su naznačeni naziv, količina te ostali uvjeti potrebni za sastavljanje ponude. Usluga se odnosi na korištenja programskog rješenja za praćenje štetnih organizama kao evidenciju rasprostranjenosti štetnih organizama na području Republike Hrvatske - PEST, očekuje se da će Naručitelj nadograditi i održavati informacijski sustav MOBIDI PEST te savjetodavnih, procesnih usluga. S obzirom da Naručitelj nije vlasnik izvornog programskog koda za aplikacijski sustav odabrani ponuditelj mora osigurati sve pravne i tehničke pretpostavke (ovlaštenja, osposobljavanje i sl.) za korištenje izvornog koda i projektne dokumentacije te rad na navedenom aplikacijskom sustavu Vlasnik izvornog koda: DECE Yazilim A.S Tepe Prime İş Merkezi A-Blok/74, Dumlupınar Bulvarı No:266 06800 Çankaya/Ankara Turska
Internal identifier: N-4/2026-2

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72267100 Maintenance of information technology software

5.1.2. Place of performance

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Additional information: Centar za zaštitu bilja Gorice 68b 10000 Zagreb

5.1.3. Estimated duration

Start date: 25/05/2026

Duration: 12 Months

5.1.4. Renewal

Maximum renewals: 0

5.1.5. Value

Estimated value excluding VAT: 26 000,00 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

5.1.8. Accessibility criteria

Accessibility criteria for persons with disabilities are not included because the procurement is not intended for use by natural persons

5.1.9. Selection criteria

Sources of selection criteria: Notice, Procurement Document

Criterion: Enrolment in a trade register

Description of selection criterion: Detalji opisani u dokumentaciji o nabavi

Criterion: References on specified services

Description of selection criterion: Detalji opisani u dokumentaciji o nabavi

Criterion: Technicians or technical bodies for quality control

Description of selection criterion: Detalji opisani u dokumentaciji o nabavi

5.1.10. Award criteria

Criterion:

Type: Price

Name: Cijena ponude

Description: Cijena ponude

Category of award weight criterion: Weight (points, exact)

Award criterion number: 800

Criterion:

Type: Quality

Name: Rok odaziva na intervenciju

Description: Maksimalan broj bodova (20 bodova) dodijelit će se ponudi u kojoj je iskazan najkraći rok odaziva na intervencije

Category of award weight criterion: Weight (points, exact)

Award criterion number: 20

5.1.11. Procurement documents

Address of the procurement documents: <https://eojn.hr/tender-eo/80183>

Ad hoc communication channel:

Name: <https://eojn.hr/>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://eojn.hr/tender-eo/80183>

Languages in which tenders or requests to participate may be submitted: Croatian

Electronic catalogue: Not allowed

Variants: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 15/05/2026 10:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 30 Days

Information about public opening:

Opening date: 15/05/2026 10:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Conditions relating to the performance of the contract: Nije definirano

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: no

Financial arrangement: Za sve grupe predmeta nabave Hrvatska agencija za poljoprivredu i hranu sukladno članku 6. Zakona o elektroničkom izdavanju računa u javnoj nabavi (NN 94 /2018), obvezna je zaprimati i plaćati isključivo e-račune. Plaćanje će se izvršiti u skladu s pravilima financijskog poslovanja korisnika Državnog proračuna po izvršenoj usluzi, temeljem zaprimljenog elektroničkog računa u roku od 30 dana od dana izdavanja računa. Na računu se Ponuditelj obvezuje istaknuti broj ugovora. Računi na kojima neće biti naznačeno gore navedeno neće biti plaćeni, te će isti biti vraćeni Ponuditelju u zakonskom roku. Traženje osiguranja plaćanja je isključeno. Ponuditelj ne može zaračunati nikakve dodatne troškove osim onih koji su već predviđeni troškovnikom dokumentacije.

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Državna komisija za kontrolu postupaka javne nabave

Organisation providing additional information about the procurement procedure: Hrvatska agencija za poljoprivredu i hranu

Organisation providing more information on the review procedures: Hrvatska agencija za poljoprivredu i hranu

5.1. Lot: LOT-0003

Title: Grupa 3 - Održavanje informacijskog sustava ISAPZ

Description: Predmet nabave je usluge održavanja informacijskog sustava ISAPZ, a sve sukladno tehničkoj specifikaciji i troškovniku koji se nalaze u prilogu i sastavni su dio ove dokumentacije o nabavi. S obzirom da naručitelj nije vlasnik izvornog programskog koda za aplikacijski sustav odabrani ponuditelj mora osigurati sve pravne i tehničke pretpostavke (ovlaštenja, osposobljavanje i sl.) za korištenje izvornog koda i projektne dokumentacije te rad na navedenom aplikacijskom sustavu. Vlasnik izvornog koda: MCS d.o.o. Poljska 61 Strahoninec 40000 Čakovec
Internal identifier: N-4/2026-3

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72267100 Maintenance of information technology software

5.1.2. Place of performance

Country subdivision (NUTS): Osječko-baranjska županija (HR025)

Country: Croatia

Additional information: Centar za tlo Vinkovačka cesta 63 c 31 000 Osijek

5.1.3. Estimated duration

Start date: 25/05/2026

Duration: 12 Months

5.1.4. Renewal

Maximum renewals: 0

5.1.5. Value

Estimated value excluding VAT: 27 000,00 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

5.1.8. Accessibility criteria

Accessibility criteria for persons with disabilities are not included because the procurement is not intended for use by natural persons

5.1.9. Selection criteria

Sources of selection criteria: Notice, Procurement Document

Criterion: Enrolment in a trade register

Description of selection criterion: Detalji opisani u dokumentaciji o nabavi

Criterion: References on specified services

Description of selection criterion: Detalji opisani u dokumentaciji o nabavi

Criterion: Technicians or technical bodies for quality control

Description of selection criterion: Detalji opisani u dokumentaciji o nabavi

5.1.10. Award criteria

Criterion:

Type: Price

Name: Cijena ponude

Description: Cijena ponude

Category of award weight criterion: Weight (points, exact)

Award criterion number: 80

Criterion:

Type: Quality

Name: Rok odaziva na intervenciju

Description: Maksimalan broj bodova (20 bodova) dodijelit će se ponudi u kojoj je iskazan najkraći rok odaziva na intervencije

Category of award weight criterion: Weight (points, exact)

Award criterion number: 20

5.1.11. Procurement documents

Address of the procurement documents: <https://eojn.hr/tender-eo/80183>

Ad hoc communication channel:

Name: <https://eojn.hr/>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://eojn.hr/tender-eo/80183>

Languages in which tenders or requests to participate may be submitted: Croatian

Electronic catalogue: Not allowed

Variants: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 15/05/2026 10:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 30 Days

Information about public opening:

Opening date: 15/05/2026 10:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Conditions relating to the performance of the contract: Nije definirano

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: no

Financial arrangement: Za sve grupe predmeta nabave Hrvatska agencija za poljoprivredu i hranu sukladno članku 6. Zakona o elektroničkom izdavanju računa u javnoj nabavi (NN 94 /2018), obvezna je zaprimati i plaćati isključivo e-račune. Plaćanje će se izvršiti u skladu s pravilima financijskog poslovanja korisnika Državnog proračuna po izvršenoj usluzi, temeljem zaprimljenog elektroničkog računa u roku od 30 dana od dana izdavanja računa. Na računu se Ponuditelj obvezuje istaknuti broj ugovora. Računi na kojima neće biti naznačeno gore navedeno neće biti plaćeni, te će isti biti vraćeni Ponuditelju u zakonskom roku. Traženje osiguranja plaćanja je isključeno. Ponuditelj ne može zaračunati nikakve dodatne troškove osim onih koji su već predviđeni troškovnikom dokumentacije.

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Državna komisija za kontrolu postupaka javne nabave

Organisation providing additional information about the procurement procedure: Hrvatska agencija za poljoprivredu i hranu

Organisation providing more information on the review procedures: Hrvatska agencija za poljoprivredu i hranu

8. Organisations

8.1. ORG-0001

Official name: Hrvatska agencija za poljoprivredu i hranu

Registration number: 35506269186

Postal address: Ulica kardinala Alojzija Stepinca 17

Town: Osijek

Postcode: 31000

Country subdivision (NUTS): Osječko-baranjska županija (HR025)

Country: Croatia

Contact point: Služba za javnu nabavu

Email: nabava@hapih.hr

Telephone: +385 31275721

Internet address: <https://hapih.hr>

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

Organisation providing more information on the review procedures

8.1. ORG-0002

Official name: Državna komisija za kontrolu postupaka javne nabave

Registration number: 95857869241

Postal address: Ulica grada Vukovara 23/V

Town: Zagreb

Postcode: 10000

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Contact point: Kontakt

Email: dkom@dkom.hr

Telephone: +385 14559 930

Internet address: <https://www.dkom.hr/>

Roles of this organisation:

Review organisation

8.1. ORG-0003

Official name: Narodne novine d.d.

Registration number: TED94

Registration number: HR64546066176
Postal address: Savski gaj XIII. 6
Town: Zagreb
Postcode: 10020
Country subdivision (NUTS): Grad Zagreb (HR050)
Country: Croatia
Contact point: EOJN Helpdesk
Email: ejjn@nn.hr
Telephone: +385 16652889
Internet address: <https://www.nn.hr/>
Roles of this organisation:
TED eSender

Notice information

Notice identifier/version: 8799a666-8bbe-4f9b-9790-027b8651542f - 01
Form type: Competition
Notice type: Contract or concession notice – standard regime
Notice subtype: 16
Notice dispatch date: 08/04/2026 18:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time
Languages in which this notice is officially available: Croatian
Notice publication number: 247187-2026
OJ S issue number: 70/2026
Publication date: 10/04/2026