

Italy-Rome: Telephone operator services

OJ S 94/2021 17/05/2021

Contract notice**Services****Legal Basis:**

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Cassa nazionale di previdenza e assistenza forense

Postal address: via G. G. Belli 5

Town: Roma

NUTS code: ITI43 Roma

Postal code: 00193

Country: Italy

Contact person: dott. Michele Proietti (RUP)

E-mail: contratti@cassaforense.it**Internet address(es):**Main address: <http://www.cassaforense.it>**I.3. Communication**The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://www.cassaforense.it/gare-pubbliche/bandi-di-gara>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://adepp-appalti.maggiolicloud.it/PortaleAppalti/it/homepage.wp?>

Tenders or requests to participate must be submitted to the abovementioned address

I.4. Type of the contracting authority

Body governed by public law

I.5. Main activity

Other activity: previdenza obbligatoria

Section II: Object

II.1. Scope of the procurement**II.1.1. Title**

Servizio di call center per Cassa forense — CIG: 8747815D4B)

Reference number: CIG 8747815D4B

II.1.2. Main CPV code

79511000 Telephone operator services

II.1.3. Type of contract

Services

II.1.4. Short description

Servizio di call center per Cassa forense — CIG: 8747815D4B).

II.1.5. Estimated total value

Value excluding VAT: 11 680 000,00 EUR

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.3. Place of performance

NUTS code: ITI43 Roma

Main site or place of performance: Via Giuseppe Gioachino Belli 5 — 00193 Roma.

II.2.4. Description of the procurement

Servizio di call center per Cassa forense — CIG: 8747815D4B)

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in days: 48

This contract is subject to renewal: yes

Description of renewals:

Il servizio può essere rinnovato per ulteriori 48 mesi come previsto dagli atti di gara.

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

La procedura di gara sarà espletata esclusivamente in modalità telematica tramite la piattaforma raggiungibile al seguente indirizzo:

<https://adepp-appalti.maggiolicloud.it/PortaleAppalti/it/homepage.wp?> all'interno della quale è presente tutta la documentazione di gara reperibile anche sul sito: <http://www.cassaforense.it/gare-pubbliche/bandi-di-gara/>.

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions:

Si rimanda a quanto indicato nella documentazione di gara.

III.1.2. Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3. Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 16/06/2021 Local time: 12:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

Italian

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

IV.2.7. Conditions for opening of tenders

Date: 30/06/2021 Local time: 10:00

Place:

La seduta avrà luogo in modalità telematica.

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: yes

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: TAR del Lazio

Town: Roma

Country: Italy

VI.4.3. Review procedure

Precise information on deadline(s) for review procedures:

Ricorso giurisdizionale al TAR del Lazio entro i termini di legge.

VI.5. Date of dispatch of this notice

12/05/2021