

247588-2026 - Result

Spain – Software maintenance and repair services – Contratación del servicio de asistencia técnica para el mantenimiento de Prestaciones Sanitarias en entorno SAP

OJ S 71/2026 13/04/2026

Contract or concession award notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Mutua Universal Mugenat, Mutua Colaboradora con la Seguridad Social nº 10

Email: contratacion@mutuauniversal.net

Legal type of the buyer: Entity with special or exclusive rights

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Contratación del servicio de asistencia técnica para el mantenimiento de Prestaciones Sanitarias en entorno SAP

Description: De conformidad con lo establecido en el Pliego de Condiciones Particulares

Procedure identifier: 9e9f4534-3d52-40e0-970c-b26ef789ce99

Previous notice: e1d22320-e812-4deb-9612-4d3f5bcdda7d-01

Internal identifier: 040-2025-0407

Type of procedure: Open

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72267000 Software maintenance and repair services

2.1.2. Place of performance

Country subdivision (NUTS): A Coruña (ES111)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Lugo (ES112)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Ourense (ES113)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Pontevedra (ES114)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Asturias (ES120)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Cantabria (ES130)
Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Araba/Álava (ES211)
Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Gipuzkoa (ES212)
Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Bizkaia (ES213)
Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Navarra (ES220)
Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): La Rioja (ES230)
Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Huesca (ES241)
Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Teruel (ES242)
Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Zaragoza (ES243)
Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Madrid (ES300)
Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Ávila (ES411)
Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Burgos (ES412)
Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): León (ES413)
Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Palencia (ES414)
Country: Spain

- 2.1.2. Place of performance**
Country subdivision (NUTS): Salamanca (ES415)
Country: Spain
- 2.1.2. Place of performance**
Country subdivision (NUTS): Segovia (ES416)
Country: Spain
- 2.1.2. Place of performance**
Country subdivision (NUTS): Soria (ES417)
Country: Spain
- 2.1.2. Place of performance**
Country subdivision (NUTS): Valladolid (ES418)
Country: Spain
- 2.1.2. Place of performance**
Country subdivision (NUTS): Zamora (ES419)
Country: Spain
- 2.1.2. Place of performance**
Country subdivision (NUTS): Albacete (ES421)
Country: Spain
- 2.1.2. Place of performance**
Country subdivision (NUTS): Ciudad Real (ES422)
Country: Spain
- 2.1.2. Place of performance**
Country subdivision (NUTS): Cuenca (ES423)
Country: Spain
- 2.1.2. Place of performance**
Country subdivision (NUTS): Guadalajara (ES424)
Country: Spain
- 2.1.2. Place of performance**
Country subdivision (NUTS): Toledo (ES425)
Country: Spain
- 2.1.2. Place of performance**
Country subdivision (NUTS): Badajoz (ES431)
Country: Spain
- 2.1.2. Place of performance**
Country subdivision (NUTS): Cáceres (ES432)
Country: Spain
- 2.1.2. Place of performance**
Country subdivision (NUTS): Barcelona (ES511)
Country: Spain
- 2.1.2. Place of performance**
Country subdivision (NUTS): Girona (ES512)
Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Lleida (ES513)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Tarragona (ES514)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Alicante / Alacant (ES521)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Castellón / Castelló (ES522)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Valencia / València (ES523)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Eivissa y Formentera (ES531)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Mallorca (ES532)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Menorca (ES533)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Almería (ES611)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Cádiz (ES612)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Córdoba (ES613)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Granada (ES614)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Huelva (ES615)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Jaén (ES616)

Country: Spain

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Country subdivision (NUTS): Málaga (ES617)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Sevilla (ES618)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Murcia (ES620)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Ceuta (ES630)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Melilla (ES640)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): El Hierro (ES703)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Fuerteventura (ES704)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Gran Canaria (ES705)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): La Gomera (ES706)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): La Palma (ES707)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Lanzarote (ES708)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Tenerife (ES709)

Country: Spain

2.1.4. General information

Legal basis:

Directive 2014/24/EU

5. Lot

5.1. Lot: LOT-0000

Title: Contratación del servicio de asistencia técnica para el mantenimiento de Prestaciones Sanitarias en entorno SAP

Description: De conformidad con lo establecido en el Pliego de Condiciones Particulares

Internal identifier: 040-2025-0407

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Main nature of the contract: Services

Main classification (cpv): 72267000 Software maintenance and repair services

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Country subdivision (NUTS): Lanzarote (ES708)

Country: Spain

5.1.2. Place of performance

Country subdivision (NUTS): Tenerife (ES709)

Country: Spain

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.10. Award criteria

Criterion:

Type: Price

Description: Oferta económica.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 52

Criterion:

Type: Quality

Description: Cobertura de requerimientos adicionales del equipo.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 20

Criterion:

Type: Quality

Description: Metodología y modelo de gestión del servicio.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 8

Criterion:

Type: Quality

Description: Planificación y seguimiento del servicio.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 8

Criterion:

Type: Quality

Description: Propuesta técnica.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 10

Criterion:

Type: Quality

Description: Valor añadido.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 2

5.1.15. Techniques**Framework agreement:**

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Mutua Universal Mugenat, Mutua Colaboradora con la Seguridad Social nº 10 - Sede Tibidabo

Information about review deadlines: De conformidad con lo establecido en la Ley 9/2017 (LCSP) y la Ley 39/2015 (LPACAP)

6. Results

Value of all contracts awarded in this notice: 85 800,00 EUR

6.1. Result lot identifier: LOT-0000

Winner selection status: At least one winner was chosen.

6.1.2. Information about winners**Winner:**

Official name: SEIDOR CONSULTING, S.L.

Tender:

Tender identifier: REF TEN-0001/LOT-0000

Identifier of lot or group of lots: LOT-0000

Value of the tender: 85 800,00 EUR

The tender was ranked: no

Subcontracting: No

Contract information:

Identifier of the contract: 040-2025-0407-01

Date on which the winner was chosen: 26/02/2026

Date of the conclusion of the contract: 30/03/2026

6.1.4. Statistical information**Received tenders or requests to participate:**

Type of received submissions: Tenders from micro, small or medium tenderers

Number of tenders or requests to participate received: 0

Type of received submissions: Tenders

Number of tenders or requests to participate received: 1

8. Organisations

8.1. ORG-0001

Official name: Mutua Universal Mugenat, Mutua Colaboradora con la Seguridad Social nº 10
Registration number: 50254210043841
Registration number: G08242463
Town: Barcelona
Postcode: 08022
Country subdivision (NUTS): Barcelona (ES511)
Country: Spain
Contact point: Mutua Universal Mugenat, Mutua Colaboradora con la Seguridad Social nº 10
Email: contratacion@mutuauniversal.net
Telephone: +34 934848521
Fax: +34 934848523
Internet address: <http://www.mutuauniversal.net>
Buyer profile: <https://contrataciondelestado.es/wps/poc?uri=deeplink:perfilContratante&idBp=%2BDOJKtG9GL8QK2TEfXGy%2BA%3D%3D>

Other contact points:

Official name: Sede Tibidabo
Town: Barcelona
Postcode: 08022
Country subdivision (NUTS): Barcelona (ES511)
Country: Spain
Email: contratacion@mutuauniversal.net

Roles of this organisation:

Buyer
Review organisation

8.1. ORG-0002

Official name: SEIDOR CONSULTING, S.L.
Size of the economic operator: Large
Registration number: B62076740
Town: VIC
Postcode: 08500
Country subdivision (NUTS): Barcelona (ES511)
Country: Spain
Email: LICITACIONES.ES@SEIDOR.ES
Telephone: 902995374

Roles of this organisation:

Tenderer

Beneficial owner:

Nationality of the owner: Spain

Winner of these lots: LOT-0000

Notice information

Notice identifier/version: 44fc46a5-43b6-48c9-867d-da9b6c37d833 - 01
Form type: Result
Notice type: Contract or concession award notice – standard regime
Notice subtype: 29

Notice dispatch date: 10/04/2026 11:02:15 (UTC+02:00) Eastern European Time, Central European Summer Time

Languages in which this notice is officially available: Spanish

Notice publication number: 247588-2026

OJ S issue number: 71/2026

Publication date: 13/04/2026