

247746-2026 - Planning

Ireland – Building and facilities management services – Market Engagement for Soft Facilities Management (Soft FM) services – Dublin MetroLink

OJ S 71/2026 13/04/2026

Prior information notice or a periodic indicative notice used only for information Services

1. Buyer

1.1. Buyer

Official name: Transport Infrastructure Ireland (TII)

Email: Paul.Farrelly@tii.ie

Legal type of the buyer: Body governed by public law, controlled by a central government authority

Activity of the contracting authority: General public services

Activity of the contracting entity: Urban railway, tramway, trolleybus or bus services

2. Procedure

2.1. Procedure

Title: Market Engagement for Soft Facilities Management (Soft FM) services – Dublin MetroLink

Description: Transport Infrastructure Ireland (TII), acting as the Sponsoring Agency for the Dublin MetroLink programme, is issuing this Prior Information Notice (PIN) to initiate early market engagement with potential Soft Facilities Management providers. The purpose of this engagement is to inform the future development of procurement documents for this service. TII seeks to engage with experienced Soft FM providers, to explore market capacity and capability (particularly for the Irish market). The services to be included in the scope of this agreement will include, but are not necessarily limited to: • Staff requirements for the Coopers Cross Office (and possible future locations) including: o 2 x reception staff; and o 1 x facilities assistant. • Cleaning services & consumables; • Coffee machines (rental, servicing, maintenance, beans etc); • Office stationery and supplies; • Courier services; • Taxi services; • Postal services; • Franking machine services; • Canteen supplies (tea, coffee, sugar, biscuits); • Catering services; • Confidential shredding services; • Facilities equipment maintenance; and • Fire extinguisher and first aid kit maintenance. This PIN does not constitute a call for competition but serves to facilitate dialogue and gather insights that will shape the final specification and the forthcoming procurement strategy.

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 79993000 Building and facilities management services

Additional classification (cpv): 79993100 Facilities management services, 90919200 Office cleaning services, 90919100 Cleaning services of office equipment, 79900000 Miscellaneous business and business-related services, 55500000 Canteen and catering services

2.1.2. Place of performance

Country: Ireland

Anywhere in the given country

2.1.3. Value

Estimated value excluding VAT: 2 500 000,00 EUR

2.1.4. General information

Additional information: Market Engagement Purpose: The Authority seeks to understand market capacity and capabilities for the supply of Soft FM services. Engagement methods: Questionnaires Participation Instructions: Interested suppliers should express interest by emailing supplychainmetrolink@tii.ie Subject: "Soft FM Services" They will receive a Market Sounding Questionnaire with a deadline for responses of 24th April 2026. Participation in this engagement does not constitute a commitment to participate in any future procurement process. Nor does it create any contractual or legal obligation on the part of the contracting authority. This PIN is not a call for competition. No tender documents are available at this stage. Future procurement will be advertised via www.etenders.gov.ie Participation or otherwise in this engagement does not prejudice future tender eligibility.

Legal basis:

Directive 2014/25/EU

3. Part

3.1. Part: PAR-0001

Title: Market Engagement for Soft Facilities Management (Soft FM) services – Dublin MetroLink

Description: Objective of Market Engagement Transport Infrastructure Ireland (TII), acting as the Sponsoring Agency for the Dublin MetroLink programme, is issuing this Prior Information Notice (PIN) to initiate early market engagement with potential Soft Facilities Management providers. The purpose of this engagement is to inform the future development of procurement documents for this service. TII seeks to engage with experienced Soft FM providers, to explore market capacity and capability (particularly for the Irish market). This PIN does not constitute a call for competition but serves to facilitate dialogue and gather insights that will shape the final specification and the forthcoming procurement strategy.

3.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 79993000 Building and facilities management services

Additional classification (cpv): 90919100 Cleaning services of office equipment

Additional classification (cpv): 90919200 Office cleaning services

Additional classification (cpv): 79900000 Miscellaneous business and business-related services

Additional classification (cpv): 79993100 Facilities management services

Additional classification (cpv): 55500000 Canteen and catering services

3.1.2. Place of performance

Country: Ireland

Anywhere in the given country

3.1.4. Value

Estimated value excluding VAT: 2 500 000,00 EUR

3.1.9. Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing offline access to the procurement documents: Transport Infrastructure Ireland (TII)

Organisation providing more information on the review procedures: The High Court of Ireland

Organisation receiving requests to participate: Transport Infrastructure Ireland (TII)

Organisation processing tenders: Transport Infrastructure Ireland (TII)

8. Organisations

8.1. ORG-0001

Official name: Transport Infrastructure Ireland (TII)

Registration number: 9510201H

Postal address: Parkgate Business Centre, Parkgate Street

Town: Dublin

Postcode: D08 DK10

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: Paul.Farrelly@tii.ie

Telephone: 00 353 1 6463600

Internet address: <https://www.tii.ie/>

Buyer profile: <https://www.tii.ie/>

Roles of this organisation:

Buyer

Organisation providing offline access to the procurement documents

Organisation receiving requests to participate

Organisation processing tenders

8.1. ORG-0002

Official name: The High Court of Ireland

Registration number: The High Court of Ireland

Department: The High Court of Ireland

Postal address: Four Courts, Inns Quay, Dublin 7

Town: Dublin

Postcode: D07 WDX8

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: HighCourtCentralOffice@courts.ie

Telephone: +353 1 8886000

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

8.1. ORG-0003

Official name: European Dynamics S.A.

Registration number: 002024901000

Department: European Dynamics S.A.

Town: Athens

Postcode: 15125

Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)

Country: Greece

Email: eproc-esender@eurodyn.com

Telephone: +30 2108094500

Roles of this organisation:

TED eSender

Notice information

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