

## 247976-2026 - Result

Croatia – Security services – Usluge zaštite objekata

OJ S 71/2026 13/04/2026

Contract or concession award notice – light regime

Services

### 1. Buyer

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#### 1.1. Buyer

Official name: HEP d.d.

Email: [info\\_nabava@hep.hr](mailto:info_nabava@hep.hr)

Legal type of the buyer: Public undertaking

Activity of the contracting entity: Electricity-related activities

#### 1.1. Buyer

Official name: HEP-Operator distribucijskog sustava d.o.o.

Email: [HEP\\_ODS\\_EOJN@hep.hr](mailto:HEP_ODS_EOJN@hep.hr)

Legal type of the buyer: Public undertaking

Activity of the contracting entity: Electricity-related activities

#### 1.1. Buyer

Official name: HEP ELEKTRA d.o.o.

Email: [nabava.elektra@hep.hr](mailto:nabava.elektra@hep.hr)

Legal type of the buyer: Public undertaking

Activity of the contracting entity: Electricity-related activities

#### 1.1. Buyer

Official name: HEP-PLIN d.o.o.

Email: [antun.kranjec@hep.hr](mailto:antun.kranjec@hep.hr)

Legal type of the buyer: Public undertaking

Activity of the contracting entity: Production, transport or distribution of gas or heat

#### 1.1. Buyer

Official name: HEP-Proizvodnja d.o.o.

Email: [proizvodnja-nabava@hep.hr](mailto:proizvodnja-nabava@hep.hr)

Legal type of the buyer: Public undertaking

Activity of the contracting entity: Production, transport or distribution of gas or heat

#### 1.1. Buyer

Official name: HEP-TOPLINARSTVO d.o.o.

Email: [nabava.toplinarstvo@hep.hr](mailto:nabava.toplinarstvo@hep.hr)

Legal type of the buyer: Public undertaking, controlled by a central government authority

Activity of the contracting entity: Production, transport or distribution of gas or heat

### 2. Procedure

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#### 2.1. Procedure

Title: Usluge zaštite objekata

Description: Predmet nabave obuhvaća usluge zaštitara/čuvara/recepcionara u svrhu provođenja tjelesne zaštite na objektima HEP grupe

Procedure identifier: 62e87f03-f4af-4c43-ab16-356140681d4c

Internal identifier: DD-V-1/26-D2

Type of procedure: Open

Main features of the procedure: Otvoreni postupak

#### **2.1.1. Purpose**

Main nature of the contract: Services

Main classification (cpv): 79710000 Security services

#### **2.1.2. Place of performance**

Country: Croatia

Anywhere in the given country

#### **2.1.3. Value**

Estimated value excluding VAT: 23 591 542,00 EUR

#### **2.1.4. General information**

**Legal basis:**

Directive 2014/25/EU

## **5. Lot**

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### **5.1. Lot: LOT-0001**

Title: Usluge tjelesne zaštite za područje sjeverozapadne Hrvatske

Description: Usluge tjelesne zaštite za područje sjeverozapadne Hrvatske

Internal identifier: DD-V-1/26-D2-1

#### **5.1.1. Purpose**

Main nature of the contract: Services

Main classification (cpv): 79710000 Security services

#### **5.1.2. Place of performance**

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Additional information: Objekti HEP grupe na području sjeverozapadne Hrvatske u skladu s Adresarom Prilog 7.

#### **5.1.4. Renewal**

Maximum renewals: 0

#### **5.1.5. Value**

Estimated value excluding VAT: 9 150 050,00 EUR

#### **5.1.6. General information**

Procurement Project not financed with EU Funds.

#### **5.1.8. Accessibility criteria**

Accessibility criteria for persons with disabilities are not included because the procurement is not intended for use by natural persons

#### **5.1.10. Award criteria**

**Criterion:**

Type: Price

Name: Cijena ponude

Description: Cijena ponude  
Category of award weight criterion: Weight (points, exact)  
Award criterion number: 100

#### **5.1.15. Techniques**

##### **Framework agreement:**

Framework agreement, without reopening of competition  
Additional buyer coverage: Naručitelji koji su navedeni u ovoj obavijesti

##### **Information about the dynamic purchasing system:**

No dynamic purchase system

#### **5.1.16. Further information, mediation and review**

Review organisation: Državna komisija za kontrolu postupaka javne nabave  
Organisation providing additional information about the procurement procedure: HEP d.d.  
Organisation providing more information on the review procedures: HEP d.d.

#### **5.1. Lot: LOT-0002**

Title: Usluge tjelesne zaštite za područje zapadne i istočne Hrvatske  
Description: Usluge tjelesne zaštite za područje zapadne i istočne Hrvatske  
Internal identifier: DD-V-1/26-D2-2

##### **5.1.1. Purpose**

Main nature of the contract: Services  
Main classification (cpv): 79710000 Security services

##### **5.1.2. Place of performance**

Country subdivision (NUTS): Osječko-baranjska županija (HR025)  
Country: Croatia  
Additional information: Objekti HEP grupe na području zapadne i istočne Hrvatske u skladu s Adresarom– Prilog 7.

##### **5.1.4. Renewal**

Maximum renewals: 0

##### **5.1.5. Value**

Estimated value excluding VAT: 2 008 190,00 EUR

##### **5.1.6. General information**

Procurement Project not financed with EU Funds.

##### **5.1.8. Accessibility criteria**

Accessibility criteria for persons with disabilities are not included because the procurement is not intended for use by natural persons

#### **5.1.10. Award criteria**

##### **Criterion:**

Type: Price  
Name: Cijena ponude  
Description: Cijena ponude  
Category of award weight criterion: Weight (points, exact)  
Award criterion number: 100

#### **5.1.15. Techniques**

##### **Framework agreement:**

Framework agreement, without reopening of competition  
Additional buyer coverage: Naručitelji koji su navedeni u ovoj obavijesti

**Information about the dynamic purchasing system:**

No dynamic purchase system

**5.1.16. Further information, mediation and review**

Review organisation: Državna komisija za kontrolu postupaka javne nabave  
Organisation providing additional information about the procurement procedure: HEP d.d.  
Organisation providing more information on the review procedures: HEP d.d.

**5.1. Lot: LOT-0003**

Title: Usluge tjelesne zaštite za područje Istre, Primorja i središnje Hrvatske  
Description: Usluge tjelesne zaštite za područje Istre, Primorja i središnje Hrvatske  
Internal identifier: DD-V-1/26-D2-3

**5.1.1. Purpose**

Main nature of the contract: Services  
Main classification (cpv): 79710000 Security services

**5.1.2. Place of performance**

Country subdivision (NUTS): Istarska županija (HR036)  
Country: Croatia  
Additional information: Objekti HEP grupe na području Istre, Primorja i središnje Hrvatske u skladu s Adresarom – Prilog 7.

**5.1.4. Renewal**

Maximum renewals: 0

**5.1.5. Value**

Estimated value excluding VAT: 6 799 170,00 EUR

**5.1.6. General information**

Procurement Project not financed with EU Funds.

**5.1.8. Accessibility criteria**

Accessibility criteria for persons with disabilities are not included because the procurement is not intended for use by natural persons

**5.1.10. Award criteria**

**Criterion:**

Type: Price

Name: Cijena ponude

Description: Cijena ponude

Category of award weight criterion: Weight (points, exact)

Award criterion number: 100

**5.1.15. Techniques**

**Framework agreement:**

Framework agreement, without reopening of competition  
Additional buyer coverage: Naručitelji koji su navedeni u ovoj obavijesti

**Information about the dynamic purchasing system:**

No dynamic purchase system

**5.1.16. Further information, mediation and review**

Review organisation: Državna komisija za kontrolu postupaka javne nabave  
Organisation providing additional information about the procurement procedure: HEP d.d.  
Organisation providing more information on the review procedures: HEP d.d.

#### **5.1. Lot: LOT-0004**

Title: Usluge tjelesne zaštite za područje Dalmacije i južne Hrvatske  
Description: Usluge tjelesne zaštite za područje Dalmacije i južne Hrvatske  
Internal identifier: DD-V-1/26-D2-4

##### **5.1.1. Purpose**

Main nature of the contract: Services  
Main classification (cpv): 79710000 Security services

##### **5.1.2. Place of performance**

Country subdivision (NUTS): Splitsko-dalmatinska županija (HR035)  
Country: Croatia  
Additional information: Objekti HEP grupe na području Dalmacije i južne Hrvatske u skladu s Adresarom Prilog 7.

##### **5.1.4. Renewal**

Maximum renewals: 0

##### **5.1.5. Value**

Estimated value excluding VAT: 5 634 132,00 EUR

##### **5.1.6. General information**

Procurement Project not financed with EU Funds.

##### **5.1.8. Accessibility criteria**

Accessibility criteria for persons with disabilities are not included because the procurement is not intended for use by natural persons

##### **5.1.10. Award criteria**

###### **Criterion:**

Type: Price

Name: Cijena ponude

Description: Cijena ponude

Category of award weight criterion: Weight (points, exact)

Award criterion number: 100

##### **5.1.15. Techniques**

###### **Framework agreement:**

Framework agreement, without reopening of competition

Additional buyer coverage: Naručitelji koji su navedeni u ovoj obavijesti

###### **Information about the dynamic purchasing system:**

No dynamic purchase system

##### **5.1.16. Further information, mediation and review**

Review organisation: Državna komisija za kontrolu postupaka javne nabave  
Organisation providing additional information about the procurement procedure: HEP d.d.  
Organisation providing more information on the review procedures: HEP d.d.

## **6. Results**

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Approximate value of the framework agreements

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1 794 543,00

EUR

**6.1. Result lot identifier: LOT-0001**

Winner selection status: The winner was not yet chosen, but the competition is still ongoing.

**6.1. Result lot identifier: LOT-0002**

Winner selection status: At least one winner was chosen.

**Framework agreement:**

Re-estimated value of the framework agreement: 1 794 543,00 EUR

**6.1.2. Information about winners**

**Winner:**

Official name: KLEMM SIGURNOST d.o.o.

**Tender:**

Tender identifier: 063/26

Identifier of lot or group of lots: LOT-0002

Value of the tender: 1 794 542,80 EUR

The tender was ranked: yes

Rank in the list of winners: 1

The tender is a variant: no

Subcontracting: No

**Contract information:**

Identifier of the contract: SD4-9/26 za grupu 2

Title: Usluge tjelesne zaštite za područje zapadne i istočne Hrvatske

Date on which the winner was chosen: 09/03/2026

Date of the conclusion of the contract: 01/04/2026

**6.1.4. Statistical information**

**Received tenders or requests to participate:**

Type of received submissions: Tenders

Number of tenders or requests to participate received: 2

Type of received submissions: Tenders submitted electronically

Number of tenders or requests to participate received: 2

Type of received submissions: Tenders from tenders registered in countries outside of the European Economic Area

Number of tenders or requests to participate received: 0

Type of received submissions: Tenders from tenderers registered in other European Economic Area countries than the country of the buyer

Number of tenders or requests to participate received: 0

Type of received submissions: Tenders from micro, small or medium tenderers

Number of tenders or requests to participate received: 2

**6.1. Result lot identifier: LOT-0003**

Winner selection status: The winner was not yet chosen, but the competition is still ongoing.

**6.1. Result lot identifier: LOT-0004**

Winner selection status: The winner was not yet chosen, but the competition is still ongoing.

## 8. Organisations

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### 8.1. ORG-0001

Official name: HEP d.d.  
Registration number: 28921978587  
Postal address: Ulica grada Vukovara 37  
Town: Grad Zagreb  
Postcode: 10000  
Country subdivision (NUTS): Grad Zagreb (HR050)  
Country: Croatia  
Contact point: Sektor za nabavu  
Email: [info\\_nabava@hep.hr](mailto:info_nabava@hep.hr)  
Telephone: +385 16322111  
Internet address: <https://www.hep.hr/>  
Buyer profile: <https://www.hep.hr/>

#### **Roles of this organisation:**

Buyer

Central purchasing body awarding public contracts or concluding framework agreements for works, supplies or services intended for other buyers

Organisation providing additional information about the procurement procedure

Organisation providing more information on the review procedures

### 8.1. ORG-0002

Official name: HEP-Operator distribucijskog sustava d.o.o.  
Registration number: 46830600751  
Postal address: Ulica grada Vukovara 37  
Town: Grad Zagreb  
Postcode: 10000  
Country subdivision (NUTS): Extra-Regio NUTS 3 (HRZZZ)  
Country: Croatia  
Contact point: Sektor za nabavu HEP ODS-a  
Email: [HEP\\_ODS\\_EOJN@hep.hr](mailto:HEP_ODS_EOJN@hep.hr)  
Telephone: +385 16322111  
Internet address: <https://www.hep.hr/>  
Buyer profile: <https://www.hep.hr/ods/hr>

#### **Roles of this organisation:**

Buyer

### 8.1. ORG-0003

Official name: HEP ELEKTRA d.o.o.  
Registration number: 43965974818  
Postal address: Ulica grada Vukovara 37  
Town: Grad Zagreb  
Postcode: 10000  
Country subdivision (NUTS): Grad Zagreb (HR050)  
Country: Croatia  
Contact point: Vesna Blažević  
Email: [nabava.elektra@hep.hr](mailto:nabava.elektra@hep.hr)  
Telephone: +385 16321876  
Internet address: <https://www.hep.hr/elektra>

**Roles of this organisation:**

Buyer

**8.1. ORG-0004**

Official name: HEP-PLIN d.o.o.

Registration number: 41317489366

Postal address: Ulica cara Hadrijana 7

Town: Osijek

Postcode: 31000

Country subdivision (NUTS): Osječko-baranjska županija (HR025)

Country: Croatia

Contact point: Antun Kranjčec

Email: [antun.kranjcec@hep.hr](mailto:antun.kranjcec@hep.hr)

Telephone: +385 994884052

Internet address: <https://hep.hr>

Buyer profile: <https://hep.hr>

**Roles of this organisation:**

Buyer

**8.1. ORG-0005**

Official name: HEP-Proizvodnja d.o.o.

Registration number: 09518585079

Postal address: Zagorska ulica 1

Town: Grad Zagreb

Postcode: 10000

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Contact point: Mate Bubalo, dipl.oec.

Email: [proizvodnja-nabava@hep.hr](mailto:proizvodnja-nabava@hep.hr)

Telephone: +385 16321857

Internet address: <https://www.hep.hr/proizvodnja/>

Buyer profile: <https://www.hep.hr/proizvodnja/>

**Roles of this organisation:**

Buyer

**8.1. ORG-0006**

Official name: HEP-TOPLINARSTVO d.o.o.

Registration number: 15907062900

Postal address: Miševečka ulica 15a

Town: Grad Zagreb

Postcode: 10000

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Contact point: Jurica Barun, mag.oec.

Email: [nabava.toplinarstvo@hep.hr](mailto:nabava.toplinarstvo@hep.hr)

Telephone: +385 16009585

Internet address: <https://www.hep.hr/toplinarstvo/>

Buyer profile: <https://www.hep.hr/toplinarstvo/>

**Roles of this organisation:**

Buyer

### 8.1. **ORG-0007**

Official name: Državna komisija za kontrolu postupaka javne nabave

Registration number: 95857869241

Postal address: Ulica grada Vukovara 23/V

Town: Zagreb

Postcode: 10000

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Contact point: Kontakt

Email: [dkom@dkom.hr](mailto:dkom@dkom.hr)

Telephone: +385 14559 930

Internet address: <https://www.dkom.hr/>

#### **Roles of this organisation:**

Review organisation

### 8.1. **ORG-0008**

Official name: Narodne novine d.d.

Registration number: TED94

Registration number: HR64546066176

Postal address: Savski gaj XIII. 6

Town: Zagreb

Postcode: 10020

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Contact point: EOJN Helpdesk

Email: [eojn@nn.hr](mailto:eojn@nn.hr)

Telephone: +385 16652889

Internet address: <https://www.nn.hr/>

#### **Roles of this organisation:**

TED eSender

### 8.1. **ORG-0009**

Official name: KLEMM SIGURNOST d.o.o.

Size of the economic operator: Medium

Registration number: 35596498125

Postal address: Ulica Drage Gervaisa 3

Town: Grad Zagreb

Postcode: 10000

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Contact point: Anamaria Klemm Čavlina

Email: [info@klemmsecurity.hr](mailto:info@klemmsecurity.hr)

Telephone: +385 013700233

#### **Roles of this organisation:**

Tenderer

**Winner of these lots: LOT-0002**

## Notice information

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Notice identifier/version: d78f1812-09f9-4d5c-8b5a-b56b2d3fef09 - 01

Form type: Result

Notice type: Contract or concession award notice – light regime

Notice subtype: 34

Notice dispatch date: 09/04/2026 18:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Languages in which this notice is officially available: Croatian

Notice publication number: 247976-2026

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