

## 248338-2026 - Result

### Estonia – Repair and maintenance services of security equipment – Automaatse numbrituvastussüsteemi hooldus ja remont (Maksu- ja Tolliamet)

OJ S 71/2026 13/04/2026

Contract or concession award notice – standard regime

Services

## 1. Buyer

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### 1.1. Buyer

Official name: Riigi Tugiteenuste Keskus

Email: [hanked@rtk.ee](mailto:hanked@rtk.ee)

Legal type of the buyer: Central government authority

Activity of the contracting authority: General public services

## 2. Procedure

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### 2.1. Procedure

Title: Automaatse numbrituvastussüsteemi hooldus ja remont (Maksu- ja Tolliamet)

Description: ANTS (automaatse numbrituvastussüsteemi) hoolduse ja remondi korraldamine, süsteemi toime jätkusuutlikuse garanteerimiseks. / Kõrvaldamise alused ja

kvalifitseerimistingimused: Vaata hanke alusdokumentidest

Procedure identifier: 1fc80861-7dda-44ab-a740-029653f3ec99

Internal identifier: 305349-0000

Type of procedure: Negotiated without prior call for competition

Main features of the procedure: Väljakuulutamiseta läbirääkimistega hankemenetlus

#### 2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 50610000 Repair and maintenance services of security equipment

#### 2.1.2. Place of performance

Country subdivision (NUTS): Kesk-Eesti (EE009)

Country: Estonia

Additional information: Täpne piirkond määramata

#### 2.1.2. Place of performance

Country subdivision (NUTS): Kirde-Eesti (EE00A)

Country: Estonia

Additional information: Täpne piirkond määramata

#### 2.1.2. Place of performance

Country subdivision (NUTS): Lääne-Eesti (EE004)

Country: Estonia

Additional information: Täpne piirkond määramata

#### 2.1.2. Place of performance

Country subdivision (NUTS): Lõuna-Eesti (EE008)

Country: Estonia

Additional information: Täpne piirkond määramata

### 2.1.2. Place of performance

Country subdivision (NUTS): Põhja-Eesti (EE001)

Country: Estonia

Additional information: Täpne piirkond määramata

### 2.1.4. General information

#### Legal basis:

Directive 2014/24/EU

## 5. Lot

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### 5.1. Lot: LOT-0000

Title: Automaatse numbrituvastussüsteemi hooldus ja remont (Maksu- ja Tolliamet)

Description: ANTS (automaatse numbrituvastussüsteemi) hoolduse ja remondi korraldamine, süsteemi toime jätkusuutlikuse garanteerimiseks. / Kõrvaldamise alused ja kvalifitseerimistingimused: Vaata hanke alusdokumentidest

Internal identifier: 305349-0000

#### 5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 50610000 Repair and maintenance services of security equipment

#### 5.1.2. Place of performance

Country subdivision (NUTS): Kesk-Eesti (EE009)

Country: Estonia

Additional information: Täpne piirkond määramata

#### 5.1.2. Place of performance

Country subdivision (NUTS): Kirde-Eesti (EE00A)

Country: Estonia

Additional information: Täpne piirkond määramata

#### 5.1.2. Place of performance

Country subdivision (NUTS): Lääne-Eesti (EE004)

Country: Estonia

Additional information: Täpne piirkond määramata

#### 5.1.2. Place of performance

Country subdivision (NUTS): Lõuna-Eesti (EE008)

Country: Estonia

Additional information: Täpne piirkond määramata

#### 5.1.2. Place of performance

Country subdivision (NUTS): Põhja-Eesti (EE001)

Country: Estonia

Additional information: Täpne piirkond määramata

#### 5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

#### 5.1.8. Accessibility criteria

Accessibility criteria for persons with disabilities are not included because the procurement is not intended for use by natural persons

#### 5.1.10. Award criteria

**Criterion:**

Type: Price

Description: Vaata hanke alusdokumentidest

Category of award weight criterion: Weight (points, exact)

Award criterion number: 100

#### 5.1.15. Techniques

**Framework agreement:**

Framework agreement, without reopening of competition

**Information about the dynamic purchasing system:**

No dynamic purchase system

#### 5.1.16. Further information, mediation and review

Mediation organisation: Riigihangete vaidlustuskomisjon

Review organisation: Riigihangete vaidlustuskomisjon

Information about review deadlines: <https://fin.ee/riigihanked-riigiabi-osalused/riigihanked/vaidlustusmenetlus>

Organisation providing additional information about the procurement procedure: Riigi Tugiteenuste Keskus

## 6. Results

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Maximum value of the framework agreements in this notice: 650 000,00 EUR

**Direct award**

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Justification for direct award: Specific exclusions for service contracts

Other justification: Riigihange korraldatakse riigihangete seaduse § 49 lg 1 p 2 kohaselt väljakuulutamisetä läbirääkimistega hankemenetlusena, kuna tehniliste ja ainuõiguse kaitsega seotud põhjustel saab hankelepingu sõlmida ainult ühe pakkujaga. Lisatud ANTS tarkvara tootja Visy OY kinnituskiri selle kohta, et Alarmtec AS-il on ainuesindus õigus Euroopas Eestile nimetatud süsteemiga seotud tarkvara uuendada ja installeerida.

#### 6.1. Result lot identifier: LOT-0000

Winner selection status: At least one winner was chosen.

**Framework agreement:**

Maximum value of the framework agreement: 650 000,00 EUR

#### 6.1.2. Information about winners

**Winner:**

Official name: Aktsiaselts ALARMTEC

**Tender:**

Tender identifier: 719181

Identifier of lot or group of lots: LOT-0000

Value of the tender: 650 000,00 EUR

Subcontracting: No

**Contract information:**

Identifier of the contract: 2.6-4.2/00453

Title: Raamleping

Date of the conclusion of the contract: 31/03/2026

The contract is awarded within a framework agreement: no

#### 6.1.4. Statistical information

##### Received tenders or requests to participate:

Type of received submissions: Tenders

Number of tenders or requests to participate received: 1

Type of received submissions: Tenders from micro, small or medium tenderers

Number of tenders or requests to participate received: 1

Type of received submissions: Tenders submitted electronically

Number of tenders or requests to participate received: 1

## 8. Organisations

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### 8.1. ORG-0001

Official name: Riigi Tugiteenuste Keskus

Registration number: 70007340

Postal address: Lökke tn 4

Town: Tallinn

Postcode: 10122

Country subdivision (NUTS): Extra-Regio NUTS 3 (EEZZZ)

Country: Estonia

Contact point: MARIA TIMBERG

Email: [hanked@rtk.ee](mailto:hanked@rtk.ee)

Telephone: +372 53852030

Internet address: <http://www.rtk.ee>

Buyer profile: <http://www.rtk.ee>

#### Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

### 8.1. ORG-0002

Official name: Riigihangete vaidlustuskomisjon

Registration number: 1000123

Postal address: Tartu mnt 85

Town: Tallinn

Postcode: 10115

Country subdivision (NUTS): Extra-Regio NUTS 3 (EEZZZ)

Country: Estonia

Email: [vako@fin.ee](mailto:vako@fin.ee)

Telephone: +3726113713

#### Roles of this organisation:

Review organisation

Mediation organisation

### 8.1. ORG-0003

Official name: Riigihangete register

Registration number: TED64

Postal address: Lökke tn 4

Town: Tallinn

Postcode: 10122

Country subdivision (NUTS): Extra-Regio NUTS 3 (EEZZZ)

Country: Estonia

Email: [register@riigihanked.riik.ee](mailto:register@riigihanked.riik.ee)

Telephone: +3726113693

**Roles of this organisation:**

TED eSender

**8.1. ORG-0004**

Official name: Aktsiaselts ALARMTEC

Size of the economic operator: Medium

Registration number: 10165794

Postal address: Kadaka tee 131/6

Town: Tallinn

Postcode: 12915

Country subdivision (NUTS): Extra-Regio NUTS 3 (EEZZZ)

Country: Estonia

Email: [alarmtec@alarmtec.ee](mailto:alarmtec@alarmtec.ee)

Telephone: +3726113693

**Roles of this organisation:**

Tenderer

**Winner of these lots: LOT-0000**

## Notice information

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Notice identifier/version: 1ae5145b-2dc4-4150-8b66-d72708359bcd - 01

Form type: Result

Notice type: Contract or concession award notice – standard regime

Notice subtype: 29

Notice dispatch date: 09/04/2026 16:30:12 (UTC+03:00) Eastern European Summer Time, Istanbul, Mayotte

Notice dispatch date (eSender): 09/04/2026 17:00:00 (UTC+03:00) Eastern European Summer Time, Istanbul, Mayotte

Languages in which this notice is officially available: Estonian

Notice publication number: 248338-2026

OJ S issue number: 71/2026

Publication date: 13/04/2026