

Ireland-Dublin: IT services: consulting, software development, Internet and support

OJ S 103/2020 28/05/2020

Contract notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Department of Foreign Affairs and Trade/An Roinn Gnóthaí Eachtracha agus Trádála

National registration number: N/A

Postal address: 80 St Stephen's Green

Town: Dublin

NUTS code: IE Éire / Ireland

Country: Ireland

E-mail: consultant.tenders@dfa.ie

Telephone: +353 61774000

Internet address(es):

Main address: <http://www.dfa.ie>

Address of the buyer profile: <https://irl.eu-supply.com/ctm/Company/CompanyInformation/Index/246>

I.3. Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: http://irl.eu-supply.com/app/rfq/rwentrance_s.asp?PID=167487&B=ETENDERS_SIMPLE

[PID=167487&B=ETENDERS_SIMPLE](http://irl.eu-supply.com/app/rfq/rwentrance_s.asp?PID=167487&B=ETENDERS_SIMPLE)

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: http://irl.eu-supply.com/app/rfq/rwentrance_s.asp?PID=167487&B=ETENDERS_SIMPLE

Tenders or requests to participate must be submitted to the abovementioned address

I.4. Type of the contracting authority

Ministry or any other national or federal authority, including their regional or local subdivisions

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Provision of Support, Maintenance and Future Development of the Online Passport Application Service

II.1.2. Main CPV code

72000000 IT services: consulting, software development, Internet and support

II.1.3. Type of contract

Services

II.1.4. Short description

The online passport service provides numerous benefits for citizens including a more convenient application process, quicker processing times, reduction in errors and a greater user experience overall. This online service is the Department's channel of choice and to date over 1 million applications have been received through this channel since the launch in of the passport card in 2015 coupled with the launch of online passport applications in 2017. The Department wishes to engage the services of a contractor to provide support and maintenance of the existing website and associated architecture and future development of features, add-ons and associated online services.

II.1.5. Estimated total value

Value excluding VAT: 950 000,00 EUR

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.2. Additional CPV code(s)

72200000 Software programming and consultancy services, 72220000 Systems and technical consultancy services, 72300000 Data services, 72400000 Internet services

II.2.3. Place of performance

NUTS code: IE Éire / Ireland

Main site or place of performance: Dublin.

II.2.4. Description of the procurement

The online passport service provides numerous benefits for citizens including a more convenient application process, quicker processing times, reduction in errors and a greater user experience overall. This online service is the Department's channel of choice and to date over 1 million applications have been received through this channel since the launch in of the passport card in 2015 coupled with the launch of online passport applications in 2017. The Department wishes to engage the services of a contractor to provide support and maintenance of the existing website and associated architecture and future development of features, add-ons and associated online services.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

Value excluding VAT: 950 000,00 EUR

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 48

This contract is subject to renewal: yes

Description of renewals:

Estimated to be in place for Q3 2020, for 3 years with one extension of 1 year.

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Restricted procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 24/06/2020 Local time: 12:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

English

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: The High Court

Postal address: Four Courts

Town: Dublin 7

Country: Ireland

E-mail: highcourtcentraloffice@courts.ie

VI.5. Date of dispatch of this notice

25/05/2020