

**Norway-Isdalstø: Software package and information systems**

OJ S 122/2017 29/06/2017

**Contract notice****Services****Legal Basis:**

Directive 2014/24/EU

**Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: Nordhordland Utviklingselskap IKS

National registration number: 971 361 514

Postal address: Postboks 13

Town: Isdalstø

NUTS code: NO051 Hordaland

Postal code: 5914

Country: Norway

Contact person: Ina Wergeland

E-mail: [ina.wergeland@lindas.kommune.no](mailto:ina.wergeland@lindas.kommune.no)

Telephone: +47 94432743

**Internet address(es):**Main address: [www.nordhordland.net](http://www.nordhordland.net)Address of the buyer profile: <https://kgv.doffin.no/ctm/Company/CompanyInformation/Index/49841>**I.3. Communication**The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://kgv.doffin.no/ctm/Supplier/Documents/Folder/155714>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted to the abovementioned address

**I.4. Type of the contracting authority**

Regional or local agency/office

**I.5. Main activity**

General public services

**Section II: Object**

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**II.1. Scope of the procurement****II.1.1. Title**

New portals for 9 municipalities in the ICT cooperation ICT Nordhordland.

Reference number: 17-1984

**II.1.2. Main CPV code**

48000000 Software package and information systems

**II.1.3. Type of contract**

Services

#### **II.1.4. Short description**

The municipalities would like to improve their digital communication and thereby increase the degree of self-service for users of the websites, in order to come a step nearer the aim of 'digital first choice'. This frees up internal resources that are currently used to answer questions on the phone and on email that ought to be easy for users to find out for themselves. Consultancy and advice are thus wanted for the redesign of the portals for the municipalities in Nordhordland Utviklingssselskap IKS. This process has the aim of establishing the following:

- New technological platform;
- A new design across the municipalities (any any new municipalities), which will form the basis for re-use;
- Strategic content guidelines for digital communication (including social media);
- Training and advice for employees who work on managing the content;
- Support and operation.

#### **II.1.5. Estimated total value**

#### **II.1.6. Information about lots**

This contract is divided into lots: no

### **II.2. Description**

#### **II.2.3. Place of performance**

NUTS code: NO051 Hordaland

#### **II.2.4. Description of the procurement**

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- New technological platform;
- A new design across the municipalities (any any new municipalities), which will form the basis for re-use;
- Strategic content guidelines for digital communication (including social media);
- Training and advice for employees who work on managing the content;
- Support and operation.

#### **II.2.5. Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6. Estimated value**

#### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Start: 25/09/2017

This contract is subject to renewal: no

#### **II.2.10. Information about variants**

Variants will be accepted: no

#### **II.2.11. Information about options**

Options: no

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

### **II.2.14. Additional information**

## **Section III: Legal, economic, financial and technical information**

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### **III.1. Conditions for participation**

#### **III.1.2. Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3. Technical and professional ability**

Selection criteria as stated in the procurement documents

## **Section IV: Procedure**

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### **IV.1. Description**

#### **IV.1.1. Type of procedure**

Open procedure

#### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

#### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

### **IV.2. Administrative information**

#### **IV.2.2. Time limit for receipt of tenders or requests to participate**

Date: 16/08/2017 Local time: 10:00

#### **IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates**

#### **IV.2.4. Languages in which tenders or requests to participate may be submitted**

Norwegian

#### **IV.2.6. Minimum time frame during which the tenderer must maintain the tender**

Tender must be valid until: 15/12/2017

#### **IV.2.7. Conditions for opening of tenders**

Date: 16/08/2017 Local time: 10:00

## **Section VI: Complementary information**

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### **VI.1. Information about recurrence**

This is a recurrent procurement: no

### **VI.2. Information about electronic workflows**

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.3. Additional information**

#### **VI.4. Procedures for review**

##### **VI.4.1. Review body**

Official name: KOFA

Town: Bergen

Country: Norway

##### **VI.5. Date of dispatch of this notice**

27/06/2017