

248831-2026 - Result

Belgium – Museum-exhibition services – Europa Experience Floor Staff - NL

OJ S 71/2026 13/04/2026

Contract or concession award notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: European Parliament, COMM - Directorate-General for Communication

Email: epdenhaag@europarl.europa.eu

Legal type of the buyer: EU institution, body or agency

Activity of the contracting authority: General public services

1.1. Buyer

Official name: EC - European Commission

Email: epdenhaag@europarl.europa.eu

Legal type of the buyer: EU institution, body or agency

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Europa Experience Floor Staff - NL

Description: Outsourcing a number of staff activities to a service provider (Contractor) who will provide the necessary personnel (floor staff) for services such as reception and facilitation or similar services in the Europa Experience.

Procedure identifier: 23df93d9-5b1a-43b4-80c4-421191443895

Previous notice: 729176-2025

Internal identifier: EP-COMM/2025/OP/0032

Type of procedure: Open

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 92521100 Museum-exhibition services

2.1.2. Place of performance

Country: Netherlands

Anywhere in the given country

Additional information: Please consult the procurement documents.

2.1.4. General information

Legal basis:

Regulation (EU, Euratom) 2024/2509

5. Lot

5.1. Lot: LOT-0001

Title: Europa Experience Floor Staff - NL

Description: Outsourcing a number of staff activities to a service provider (Contractor) who will provide the necessary personnel (floor staff) for services such as reception and facilitation or similar services in the Europa Experience.

Internal identifier: EP-COMM/2025/OP/0032

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 92521100 Museum-exhibition services

5.1.2. Place of performance

Country: Netherlands

Anywhere in the given country

Additional information: Please consult the procurement documents.

5.1.3. Estimated duration

Duration: 48 Months

5.1.4. Renewal

Maximum renewals: 3

Other information about renewals: The framework contract is concluded for an initial period of 12 (twelve) months, renewable 3 (three) time(s). Please consult the draft framework contract in the procurement documents.

5.1.6. General information

Procurement Project fully or partially financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.10. Award criteria

Criterion:

Type: Quality

Description: Please consult the procurement documents.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 60

Criterion:

Type: Price

Description: Please consult the procurement documents.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 40

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Court of Justice of the European Union

Organisation providing more information on the review procedures: European Parliament, COMM - Directorate-General for Communication

Organisation signing the contract: European Parliament, COMM - Directorate-General for Communication

6. Results

Maximum value of the framework agreements in this notice: 2 000 000,00 EUR

6.1. Result lot identifier: LOT-0001

Winner selection status: At least one winner was chosen.

Framework agreement:

Maximum value of the framework agreement: 2 000 000,00 EUR

6.1.2. Information about winners

Winner:

Official name: CIVITTA ESTONIA LTD

Tender:

Tender identifier: 300151950

Identifier of lot or group of lots: LOT-0001

Subcontracting: No

Contract information:

Identifier of the contract: COMM/LO-NL_HAG/FWC/2026/1

Date on which the winner was chosen: 27/02/2026

Date of the conclusion of the contract: 24/03/2026

Organisation signing the contract: European Parliament, COMM - Directorate-General for Communication

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders

Number of tenders or requests to participate received: 2

Type of received submissions: Tenders submitted electronically

Number of tenders or requests to participate received: 2

Type of received submissions: Tenders from micro, small or medium tenderers

Number of tenders or requests to participate received: 1

Type of received submissions: Tenders from tenderers registered in other European Economic Area countries than the country of the buyer

Number of tenders or requests to participate received: 2

Type of received submissions: Tenders from tenders registered in countries outside of the European Economic Area

Number of tenders or requests to participate received: 0

8. Organisations

8.1. ORG-0001

Official name: European Parliament, COMM - Directorate-General for Communication

Registration number: EP

Department: Directorate for Liaison Offices, Financial Support Unit for Liaison Offices

Postal address: 60 rue Wiertz / Wiertzstraat 60

Town: Brussels

Postcode: B-1047

Country subdivision (NUTS): Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad (BE100)

Country: Belgium

Email: epdenhaag@europarl.europa.eu

Telephone: +32 2 2842111

Internet address: <https://the-secretary-general.europarl.europa.eu/en/directorates-general/comm>

Roles of this organisation:

Buyer

Group leader

Central purchasing body awarding public contracts or concluding framework agreements for works, supplies or services intended for other buyers

Organisation providing more information on the review procedures

Organisation signing the contract

8.1. ORG-0002

Official name: EC - European Commission

Registration number: COM

Postal address: Office SC 14 8/64

Town: Brussels

Postcode: B-1049

Country subdivision (NUTS): Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad (BE100)

Country: Belgium

Email: epdenhaag@europarl.europa.eu

Telephone: +32 2 2842111

Internet address: <https://the-secretary-general.europarl.europa.eu/en/directorates-general/comm>

Roles of this organisation:

Buyer

8.1. ORG-0003

Official name: Court of Justice of the European Union

Registration number: CURIA

Postal address: Rue du Fort Niedergrünwald

Town: Luxembourg

Postcode: L-2925

Country subdivision (NUTS): Luxembourg (LU000)

Country: Luxembourg

Email: GC.Registry@curia.europa.eu

Telephone: +352 4303-1

Internet address: <http://curia.europa.eu>

Roles of this organisation:

Review organisation

8.1. ORG-0004

Official name: European Commission

Registration number: EUCOM

Postal address: Mondrian (CDMA), Rue du Champ de Mars 21

Town: Brussels

Postcode: B-1050

Country subdivision (NUTS): Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad (BE100)

Country: Belgium

Email: epdenhaag@europarl.europa.eu

Telephone: +32 2 299 11 11

Internet address: <https://commission.europa.eu/>

Roles of this organisation:

TED eSender

8.1. ORG-0005

Official name: CIVITTA ESTONIA LTD

Size of the economic operator: Micro, small, or medium

Registration number: EE100943452

Postal address: RIIA 24 A

Town: TARTU

Postcode: 51010

Country subdivision (NUTS): Extra-Regio NUTS 3 (EEZZZ)

Country: Estonia

Email: triin.andresson@civitta.com

Telephone: +3725121966

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0001

Notice information

Notice identifier/version: 5afd773e-a8b4-4ec0-b365-a497185c9e8f - 01

Form type: Result

Notice type: Contract or concession award notice – standard regime

Notice subtype: 29

Notice dispatch date: 09/04/2026 16:55:58 (UTC+02:00) Eastern European Time, Central European Summer Time

Languages in which this notice is officially available: English

Notice publication number: 248831-2026

OJ S issue number: 71/2026

Publication date: 13/04/2026