

249248-2026 - Result

Luxembourg – IT services: consulting, software development, Internet and support – Assistance pour le développement et la maintenance d’assistants MyGuichet.lu de l’Etat Luxembourgeois (3 lots)

OJ S 71/2026 13/04/2026

**Contract or concession award notice – standard regime
Services**

1. Buyer

1.1. Buyer

Official name: Centre des technologies de l'information de l'Etat

Email: supportmarchespublics@ctie.etat.lu

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Assistance pour le développement et la maintenance d’assistants MyGuichet.lu de l’Etat Luxembourgeois (3 lots)

Description: Le marché consiste à assister le CTIE pour le développement et la maintenance d’assistants MyGuichet.lu.

Procedure identifier: 6e87f116-b56c-43ba-b2f2-354257a2c4a4

Previous notice: 705780-2025

Internal identifier: 2502675

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

2.1.2. Place of performance

Country subdivision (NUTS): Luxembourg (LU000)

Country: Luxembourg

2.1.4. General information

Additional information: Modalités de retrait du dossier : Le dossier de procédure ouverte peut être téléchargé gratuitement sur le site : www.pmp.lu/ Réception des offres/candidatures : Les offres sont à déposer selon les dispositions du point 2.10 du cahier des charges.

Legal basis:

Directive 2014/24/EU

5. Lot

5.1. Lot: LOT-0001

Title: Lot 1

Description: Assistance pour le développement et la maintenance d'assistants MyGuichet.lu de l'Etat Luxembourgeois (660 j.h)

Internal identifier: 1

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

5.1.2. Place of performance

Country subdivision (NUTS): Luxembourg (LU000)

Country: Luxembourg

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.10. Award criteria

Criterion:

Type: Price

Description: Prix le plus bas

Category of award weight criterion: Weight (points, exact)

Award criterion number: 100

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Juridictions administratives

Information about review deadlines: <https://justice.public.lu/fr/organisation-justice/juridictions-administratives.html>

Organisation providing additional information about the procurement procedure: Centre des technologies de l'information de l'Etat

Organisation providing offline access to the procurement documents: Centre des technologies de l'information de l'Etat

Organisation signing the contract: Centre des technologies de l'information de l'Etat

5.1. Lot: LOT-0002

Title: Lot 2

Description: Assistance pour le développement et la maintenance d'assistants MyGuichet.lu de l'Etat Luxembourgeois (660 j.h)

Internal identifier: 2

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

5.1.2. Place of performance

Country subdivision (NUTS): Luxembourg (LU000)

Country: Luxembourg

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.10. Award criteria

Criterion:

Type: Price

Description: Prix le plus bas

Category of award weight criterion: Weight (points, exact)

Award criterion number: 100

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Juridictions administratives

Information about review deadlines: <https://justice.public.lu/fr/organisation-justice/juridictions-administratives.html>

Organisation providing additional information about the procurement procedure: Centre des technologies de l'information de l'Etat

Organisation providing offline access to the procurement documents: Centre des technologies de l'information de l'Etat

Organisation signing the contract: Centre des technologies de l'information de l'Etat

5.1. Lot: LOT-0003

Title: Lot 3

Description: Assistance pour le développement et la maintenance d'assistants MyGuichet.lu de l'Etat Luxembourgeois (660 j.h)

Internal identifier: 3

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

5.1.2. Place of performance

Country subdivision (NUTS): Luxembourg (LU000)

Country: Luxembourg

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.10. Award criteria

Criterion:

Type: Price

Description: Prix le plus bas

Category of award weight criterion: Weight (points, exact)

Award criterion number: 100

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Juridictions administratives

Information about review deadlines: <https://justice.public.lu/fr/organisation-justice/juridictions-administratives.html>

Organisation providing additional information about the procurement procedure: Centre des technologies de l'information de l'Etat

Organisation providing offline access to the procurement documents: Centre des technologies de l'information de l'Etat

Organisation signing the contract: Centre des technologies de l'information de l'Etat

6. Results

Value of all contracts awarded in this notice: 893 640,00 EUR

6.1. Result lot identifier: LOT-0001

Winner selection status: At least one winner was chosen.

6.1.2. Information about winners

Winner:

Official name: DSI LUXEMBOURG S.A.

Tender:

Tender identifier: EL 6 - DSI LUX S.A. - Lot 1

Identifier of lot or group of lots: LOT-0001

Value of the tender: 283 800,00 EUR

Subcontracting: No

Contract information:

Identifier of the contract: 2502675

Date of the conclusion of the contract: 10/03/2026

Organisation signing the contract: Centre des technologies de l'information de l'Etat

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders

Number of tenders or requests to participate received: 11

6.1. Result lot identifier: LOT-0002

Winner selection status: At least one winner was chosen.

6.1.2. Information about winners

Winner:

Official name: InTEch S.A.

Tender:

Tender identifier: EL 13 - InTech S.A. - Lot 2

Identifier of lot or group of lots: LOT-0002

Value of the tender: 326 040,00 EUR

Subcontracting: No

Contract information:

Identifier of the contract: 2502675-2

Date of the conclusion of the contract: 10/03/2026

Organisation signing the contract: Centre des technologies de l'information de l'Etat

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders

Number of tenders or requests to participate received: 7

6.1. Result lot identifier: LOT-0003

Winner selection status: At least one winner was chosen.

6.1.2. Information about winners

Winner:

Official name: DSI LUXEMBOURG S.A.

Tender:

Tender identifier: EL 6 - DSI LUXEMBOURG S.A. - Lot 3

Identifier of lot or group of lots: LOT-0003

Value of the tender: 283 800,00 EUR

Subcontracting: No

Contract information:

Identifier of the contract: 2502675-3

Date of the conclusion of the contract: 10/03/2026

Organisation signing the contract: Centre des technologies de l'information de l'Etat

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders

Number of tenders or requests to participate received: 4

8. Organisations

8.1. ORG-0001

Official name: Centre des technologies de l'information de l'Etat

Registration number: LU10889245

Postal address: 560, rue de Neudorf

Town: Luxembourg

Postcode: 2220

Country subdivision (NUTS): Luxembourg (LU000)

Country: Luxembourg

Contact point: Centre des technologies de l'information de l'Etat

Email: supportmarchespublics@ctie.etat.lu

Telephone: +352 24781295

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

Organisation providing offline access to the procurement documents

Organisation signing the contract

8.1. ORG-0002

Official name: Juridictions administratives

Registration number: JURAD

Postal address: 1, rue du Fort Thüngen

Town: Luxembourg

Postcode: 1499

Country subdivision (NUTS): Luxembourg (LU000)

Country: Luxembourg

Contact point: Tribunal administratif - greffe

Email: greffe.tribunal@ja.etat.lu

Telephone: 42105-1

Internet address: <https://justice.public.lu/fr/organisation-justice/juridictions-administratives.html>

Roles of this organisation:

Review organisation

8.1. ORG-0003

Official name: DSI LUXEMBOURG S.A.

Size of the economic operator: Micro, small, or medium

Registration number: B250978

Postal address: 8 rue Mathias Hardt

Town: Luxembourg

Postcode: 1717

Country subdivision (NUTS): Luxembourg (LU000)

Country: Luxembourg

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0001, LOT-0003

8.1. ORG-0004

Official name: InTEch S.A.

Size of the economic operator: Micro, small, or medium

Registration number: B52838

Postal address: 208 rue de Noertzange

Town: KAYL

Postcode: 3670

Country subdivision (NUTS): Luxembourg (LU000)

Country: Luxembourg

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0002

Notice information

Notice identifier/version: 8df668d0-10e8-4561-9d88-7c69f214f37a - 01

Form type: Result

Notice type: Contract or concession award notice – standard regime

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