

249424-2026 - Competition

Norway – Application service providers – Welfare technology in Lofoten

OJ S 71/2026 13/04/2026

Contract or concession notice – standard regime - Change notice
Services

1. Buyer

1.1. Buyer

Official name: Vågan Kommune

Email: magne.haslevang@vagan.kommune.no

Legal type of the buyer: Public undertaking, controlled by a local authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Welfare technology in Lofoten

Description: The procurement concerns welfare technology as described in the tender documentation and annexes. The aim of this procurement is to establish a joint, future orientated and integrated welfare technological platform for the municipalities in the Lofoten ICT cooperation (Vågan, Vestvågøy, Flakstad, Moskenes and Værøy), including an option for the purchase/hire of welfare technological equipment. The procurement shall simplify work processes for employees and users, as well as facilitate efficient use of resources, innovation and further development. The procurement comprises the following three main areas: Welfare technological platform - Joint platform for all the municipalities in Lofoten ICT. Welfare technological systems for persons living at home - Systems for users who live at home. Options for the expansion of the patient signalling system at institutions and manned residences - Expansion of the current patient signalling system with marking in place and colleague notification.

Procedure identifier: ccf7f98d-93b0-4cde-ac90-331db484b1e6

Internal identifier: 2026/796

Type of procedure: Negotiated with prior publication of a call for competition / competitive with negotiation

The procedure is accelerated: no

Main features of the procedure: The platform (main area 1) shall form the core of the municipalities' digital health and care services and ensure that all relevant health technological systems can be integrated in a seamless, secure and user friendly way. The regional, common welfare technological platform must be operative by 1 September 2026. The contract will be signed by all the municipalities in the Lofoten ICT cooperation for the procurement/hire of equipment for persons living at home (cf. the main area 2) as well as an option for equipment for an institution and manned residence (cf. main area 3), this shall be regulated through a separate framework agreement (SSA-R + SSA-K) with two sub areas, where each municipality is given the right to make call-offs and possibly utilise options. Tenderers are requested to note that options in accordance with point 3 presuppose a prior competition for upgrading the ICT infrastructure in each municipality. Upgrading of the ICT infrastructure is, for these reasons, not included as a separate point in this procurement. See Annexes 1 and 2 for further details on the procurement and the requirement specifications.

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72416000 Application service providers

Additional classification (cpv): 33195000 Patient-monitoring system, 35120000 Surveillance and security systems and devices, 35121100 Buzzers, 35121700 Alarm systems, 35125100 Sensors, 48814000 Medical information systems, 51400000 Installation services of medical and surgical equipment, 72227000 Software integration consultancy services, 72250000 System and support services

2.1.2. Place of performance

Country subdivision (NUTS): Nordland/Nordlândia (NO071)

Country: Norway

2.1.4. General information

Legal basis:

Directive 2014/24/EU

Anskaffelsesforskriften - The procurement will be carried out in accordance with the Public Procurement Act of 17 June 2016 (LOA) and the Public Procurement Regulations (FOA) FOR 2016-08-12-974 parts I and part III. The contract will be awarded in accordance with the negotiated procedure after the prior notice. the exclusion provisions in the procurement regulations §13-2 letter a to d.

Anskaffelsesforskriften - We are extending the deadline by one week due to trouble with publication. Merzell had to do it manually to publish it on Doffin. This means that the competition will move for one week and. The platform will be moved in accordance with the contract start-up one month after.

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5. Lot

5.1. Lot: LOT-0000

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5.1.2. Place of performance

Country subdivision (NUTS): Nordland/Nordlândia (NO071)

Country: Norway

5.1.3. Estimated duration

Duration: 72 Months

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

Information about the second stage of a two-stage procedure:

Minimum number of candidates to be invited for the second stage of the procedure: 3

Maximum number of candidates to be invited for the second stage of the procedure: 4

The procedure will take place in successive stages. At each stage, some participants may be eliminated

5.1.11. Procurement documents

Languages in which the procurement documents are officially available: Norwegian

Address of the procurement documents: <https://permalink.mercell.com/279635327.aspx>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://permalink.mercell.com/279635327.aspx>

Languages in which tenders or requests to participate may be submitted: Norwegian

Electronic catalogue: Not allowed

Advanced or qualified electronic signature or seal (as defined in Regulation (EU) No 910/2014) is required

Variants: Not allowed

Deadline for receipt of requests to participate: 07/05/2026 13:00:00 (UTC+00:00) Western European Time, GMT

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Maximum number of participants: 1

Justification for the duration of the framework agreement: The maximum duration of the framework agreement is determined to be six (6) years, based on a combined assessment of the market situation and the economic and technical prerequisites for the delivery. The contracting authority has documented through a market dialogue that the tenderer's business models are so adapted that it is not commercially appropriate to switch equipment suppliers without switching the accompanying platform system. The delivery requires considerable investments, both in platform technology and the accompanying equipment. A supplier change across equipment and platform will incur disproportionately high costs connected to the change of equipment and/or establishment, integrations and any other transition costs. It is, therefore, scheduled to assess the supplier's replacement costs connected to the municipalities' existing equipment in the procurement. While technically it is possible to establish APIs or other integrations towards alternative solutions, the contracting authority's understanding will typically be growing and it will not represent a commercial or socio-economically effective approach. Based on this, a framework agreement will be assessed with a duration of six years as necessary and proportionate in order to ensure sufficient competition, cost efficiency and predictability in the delivery.

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Salten og Lofoten Tingrett

Organisation providing more information on the review procedures: Salten og Lofoten Tingrett

8. Organisations

8.1. ORG-0001

Official name: Vågan Kommune

Registration number: 938644500

Postal address: Storgata 29

Town: SVOLVÆR

Postcode: 8300

Country subdivision (NUTS): Nordland/Nordlândia (NO071)

Country: Norway

Contact point: Magne Haslevang

Email: magne.haslevang@vagan.kommune.no

Telephone: +47 75420139

Fax: +47 75420001

Internet address: <http://www.vagan.kommune.no>

Roles of this organisation:

Buyer

8.1. ORG-0002

Official name: Salten og Lofoten Tingrett

Registration number: 974756625

Department: Svolvær

Town: Torget 2, 8300 Svolvær

Postcode: 8300

Country subdivision (NUTS): Nordland/Nordlândia (NO071)

Country: Norway

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

10. Change

Version of the previous notice to be changed

:

d157a9e9-4add-4d0e-887b-42a80e86491d-01

Main reason for change

:

Information updated

10.1. Change

Section identifier: PROCEDURE

10.1. Change

Section identifier: LOT-0000

Notice information

Notice identifier/version: da307c68-08d7-4477-866c-4bc7e6002440 - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice subtype: 16

Notice dispatch date: 10/04/2026 08:38:38 (UTC+00:00) Western European Time, GMT

Notice dispatch date (eSender): 10/04/2026 08:51:25 (UTC+00:00) Western European Time, GMT

Languages in which this notice is officially available: English

Notice publication number: 249424-2026

OJ S issue number: 71/2026

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