

France-Paris: Managed Workplace Services (MWS)
OJ S 83/2023 27/04/2023
Contract award notice
Services

Legal Basis:

Regulation (EU, Euratom) No 2018/1046

Section I: Contracting authority

I.1. Name and addresses

Official name: European Securities and Markets Authority (ESMA)

Postal address: 201-203 rue de Bercy

Town: Paris

NUTS code: FR101 Paris

Postal code: 75012

Country: France

E-mail: procurement@esma.europa.eu

Internet address(es):

Main address: <https://www.esma.europa.eu/page/procurement>

I.1. Name and addresses

Official name: European Insurance and Occupational Pensions Authority (EIOPA)

Postal address: Westhafenplatz 1

Town: Frankfurt am Main

NUTS code: DE712 Frankfurt am Main, Kreisfreie Stadt

Postal code: 60327

Country: Germany

E-mail: procurement@eiopa.europa.eu

Internet address(es):

Main address: https://www.eiopa.europa.eu/about/procurement_en

I.2. Information about joint procurement

The contract involves joint procurement

I.4. Type of the contracting authority

European institution/agency or international organisation

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Managed Workplace Services (MWS)

Reference number: PROC/2022/01

II.1.2. Main CPV code

72253100 Helpdesk services

II.1.3. Type of contract

Services

II.1.4. Short description

The contractor will provide the managed workplace services to ESMA and EIOPA.

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 16 200 000,00 EUR

II.2. Description

II.2.2. Additional CPV code(s)

72610000 Computer support services

II.2.3. Place of performance

NUTS code: DE712 Frankfurt am Main, Kreisfreie Stadt

NUTS code: FR101 Paris

Main site or place of performance: Paris, FRANCE. Frankfurt am Main, GERMANY.

II.2.4. Description of the procurement

On-site and off-site provision of IT managed workplace services: service desk, digital workplace (management of mobile devices), meeting management, deskside support, SL2 on corporate services and some ad-hoc services.

II.2.5. Award criteria

Quality criterion - Name: As described in the tender specifications / Weighting: 60 %

Price - Weighting: 40 %

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
yes

Identification of the project: EU administrative appropriations.

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2022/S 146-416600](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Title:

Managed Workplace Services (MWS)

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

01/03/2023

V.2.2. Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: yes

V.2.3. Name and address of the contractor

Official name: CANCOM Public bv

National registration number: 0555.921.945

Postal address: Rue Montoyer 25

Town: Brussels

NUTS code: BE1 Région de Bruxelles-Capitale/Brussels Hoofdstedelijk Gewest

Postal code: 1000

Country: Belgium

The contractor is an SME: no

V.2.3. Name and address of the contractor

Official name: CANCOM Managed Services GmbH

National registration number: HRB 249726

Postal address: Erika-Mann-Strasse 69

Town: Munich

NUTS code: DE212 München, Kreisfreie Stadt

Postal code: 80636

Country: Germany

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 16 200 000,00 EUR

Total value of the contract/lot: 16 200 000,00 EUR

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: General Court of the European Union

Postal address: Rue du Fort Niedergrünewald

Town: Luxembourg

Postal code: L-2925

Country: Luxembourg

Internet address: <http://www.curia.europa.eu>

VI.4.3. Review procedure

Precise information on deadline(s) for review procedures:

See internet address provided in Section I.3).

VI.5. Date of dispatch of this notice

20/04/2023