

United Kingdom-London: Business transaction and personal business software package

OJ S 138/2016 20/07/2016

Contract notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Rail Safety and Standards Board (RSSB)

Postal address: The Helicon, 1 South Place

Town: London

NUTS code: UKI London

Postal code: EC2M 2RB

Country: United Kingdom

Contact person: Hazel Fernandes

E-mail: RSSB2101@rssb.co.uk

Telephone: +44 2031425300

Internet address(es):Main address: www.rssb.co.ukAddress of the buyer profile: http://www.mytenders.org/search/Search_AuthProfile.aspx?ID=AA33869**I.3. Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://www.contractsfinder.service.gov.uk/Notice/6d7b641d-6be8-49e7-9f94-9904429cc49d>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://www.contractsfinder.service.gov.uk/Notice/6d7b641d-6be8-49e7-9f94-9904429cc49d>**I.4. Type of the contracting authority**

Other type: public contracting authority

I.5. Main activity

Other activity: RSSB is a not-for-profit organisation whose

Section II: Object

II.1. Scope of the procurement**II.1.1. Title**

RSSB2101 — ERP and CRM Solution for RSSB.

Reference number: RSSB2101

II.1.2. Main CPV code

48400000 Business transaction and personal business software package

II.1.3.

Type of contract

Services

II.1.4. Short description

Introduction:

RSSB (www.rssb.co.uk) are seeking to implement what an 'off the shelf' ERP solution. RSSB is also seeking to deliver a more effective customer experience to our membership and we envisage this will require a separate but integrated fully fledged CRM system — also 'COTS' in nature.

Guidance to Tenderers:

Tenderers should respond directly to the information request above in the context of describing how it intends to fulfil the requirements of the Specification detailed in Appendices A, B, C and D.

Tenderers should note the following:

The selection and evaluation criteria and weightings provided indicate the relative importance of each question (which should be taken into consideration when constructing a response); RSSB is seeking to award a contract for Phase 1 of the project at the end of September 2016, and the solution should be seamlessly configured and implemented by the end of March 2017.

II.1.5. Estimated total value

Value excluding VAT: 1 840 000,00 GBP

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.2. Additional CPV code(s)

48400000 Business transaction and personal business software package, 48500000 Communication and multimedia software package, 48700000 Software package utilities, 48800000 Information systems and servers, 48900000 Miscellaneous software package and computer systems, 72000000 IT services: consulting, software development, Internet and support, 72200000 Software programming and consultancy services, 72500000 Computer-related services, 72600000 Computer support and consultancy services

II.2.3. Place of performance

NUTS code: UKI London

Main site or place of performance: RSSB, The Helicon, 1 South Place, London.

II.2.4. Description of the procurement

Introduction

RSSB are seeking to homogenise their central internal systems and deliver these going forward by implementing what will be an essentially 'off the shelf' ERP solution. RSSB is also seeking to deliver a more effective customer experience to our membership and we envisage this will require a separate but integrated fully fledged CRM system — also 'COTS' in nature.

Guidance to Tenderers:

Tenderers should respond directly to the information request above in the context of describing how it intends to fulfil the requirements of the Specification detailed in Appendices A, B, C and D.

Tenderers should note the following:

The selection and evaluation criteria and weightings provided indicate the relative importance of each question (which should be taken into consideration when constructing a response);

RSSB is seeking to award a contract for Phase 1 of the project at the end of September 2016, and the solution should be seamlessly configured and implemented by the end of March 2017. Please submit tenders by email to RSSB2101@rssb.co.uk

II.2.5. Award criteria

Criteria below

Quality criterion - Name: Technical quality / Weighting: 70

Price - Weighting: 30

II.2.6. Estimated value

Value excluding VAT: 1 840 000,00 GBP

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 36

This contract is subject to renewal: yes

Description of renewals:

The initial term may be extended for a further 2 years on a yearly basis (3+1+1).

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: yes

Description of options:

Detailed in the procurement documents — <https://www.contractsfinder.service.gov.uk/Notice/6d7b641d-6be8-49e7-9f94-9904429cc49d>

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Tender documents are available at — <https://www.contractsfinder.service.gov.uk/Notice/6d7b641d-6be8-49e7-9f94-9904429cc49d>

Please submit tenders by email to RSSB2101@rssb.co.uk

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.2. Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3. Technical and professional ability

Selection criteria as stated in the procurement documents

III.2. Conditions related to the contract

III.2.2. Contract performance conditions

As per specification documents and Conditions of Contract.

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 17/08/2016 Local time: 10:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

English

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Duration in months: 4 (from the date stated for receipt of tender)

IV.2.7. Conditions for opening of tenders

Date: 17/08/2016 Local time: 10:00

Place:

RSSB2101@rssb.co.uk

Information about authorised persons and opening procedure: RSSB2101@rssb.co.uk

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.3. Additional information

All tender documents are available at — <https://www.contractsfinder.service.gov.uk/Notice/6d7b641d-6be8-49e7-9f94-9904429cc49d>

Please submit tenders by email to RSSB2101@rssb.co.uk

(MT Ref: 180077).

VI.4. Procedures for review

VI.4.1. Review body

Official name: Rail Safety and Standards Board (RSSB)

Postal address: The Helicon, 1 South Place

Town: London

Postal code: EC2M 2RB

Country: United Kingdom

E-mail: RSSB2101@rssb.co.uk

Telephone: +44 2031425300

Internet address: www.rssb.co.uk

VI.5. Date of dispatch of this notice

18/07/2016