

**Ireland-Sligo: IT services: consulting, software development, Internet and support**  
**OJ S 84/2023 28/04/2023**  
**Contract award notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

---

**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: Mayo, Sligo and Leitrim ETB

National registration number: N/A

Postal address: Quay Street

Town: Sligo

NUTS code: IE041 Border

Postal code: Sligo

Country: Ireland

Contact person: Eidin Killilea

E-mail: [eidinkillilea@msletb.ie](mailto:eidinkillilea@msletb.ie)

Telephone: +353 719620024

Fax: +353 719620024

**Internet address(es):**

Main address: <http://www.msletb.ie/>

Address of the buyer profile: <https://irl.eu-supply.com/ctm/Company/CompanyInformation/Index/1692>

**I.4. Type of the contracting authority**

Body governed by public law

**I.5. Main activity**

Education

---

**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

ICT Managed Services, Support and Projects

**II.1.2. Main CPV code**

72000000 IT services: consulting, software development, Internet and support

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

MSLETB is seeking a Provider to provide full ICT managed services and support including but not limited to remote and onsite support, services, maintenance, software & hardware management and implementation, support and high-level consultancy.

#### **II.1.6. Information about lots**

This contract is divided into lots: no

#### **II.1.7. Total value of the procurement**

Value excluding VAT: 3 125 000,00 EUR

### **II.2. Description**

#### **II.2.2. Additional CPV code(s)**

71356300 Technical support services, 72253000 Helpdesk and support services, 72253100 Helpdesk services, 72610000 Computer support services

#### **II.2.3. Place of performance**

NUTS code: IE041 Border

#### **II.2.4. Description of the procurement**

MSLETB wish to engage a suitably qualified provider of ICT Managed Services to support, maintain and develop the core ICT infrastructure of our educational organisation. This is included but not limited to Server, Desktop, and mobile systems and devices, the enhancement and development of our M365 cloud infrastructure, ensuring a continued service to all clients providing a fully functional, robust, modern, available infrastructure.

#### **II.2.5. Award criteria**

Quality criterion - Name: Quality / Weighting: 30

Quality criterion - Name: Methodology / Weighting: 15

Quality criterion - Name: Contract Management / Weighting: 10

Price - Weighting: 45

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

### **Section IV: Procedure**

---

#### **IV.1. Description**

##### **IV.1.1. Type of procedure**

Open procedure

##### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

##### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

#### **IV.2. Administrative information**

##### **IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2022/S 235-677447](#)

##### **IV.2.8. Information about termination of dynamic purchasing system**

## IV.2.9. Information about termination of call for competition in the form of a prior information notice

### Section V: Award of contract

---

**Contract No:** 1

**Title:**

ICT Managed Services, Support and Projects

A contract/lot is awarded: yes

#### V.2. Award of contract

##### V.2.1. Date of conclusion of the contract

13/02/2023

##### V.2.2. Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: no

##### V.2.3. Name and address of the contractor

Official name: eir evo

National registration number: N/A

Postal address: 2022 Bianconi Avenue Citywest Business Park Citywest

Town: Dublin 24

NUTS code: IE042 West

Postal code: D24 HX03

Country: Ireland

E-mail: [marie.callanan@eirevo.ie](mailto:marie.callanan@eirevo.ie)

Telephone: +353 876267098

The contractor is an SME: no

##### V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 3 125 000,00 EUR

Total value of the contract/lot: 3 125 000,00 EUR

##### V.2.5. Information about subcontracting

### Section VI: Complementary information

---

#### VI.3. Additional information

#### VI.4. Procedures for review

##### VI.4.1. Review body

Official name: The High Court

Postal address: Four Courts

Town: Dublin 7

Country: Ireland

E-mail: [highcourtcentraloffice@highcourts.ie](mailto:highcourtcentraloffice@highcourts.ie)

**VI.4.2. Body responsible for mediation procedures**

Official name: The High Court

Postal address: Four Courts

Town: Dublin 7

Country: Ireland

E-mail: [highcourtcentraloffice@highcourts.ie](mailto:highcourtcentraloffice@highcourts.ie)

**VI.4.4. Service from which information about the review procedure may be obtained**

Official name: Mayo Sligo Leitrim ETB

Town: Sligo

Country: Ireland

E-mail: [procurement@msletb.ie](mailto:procurement@msletb.ie)

**VI.5. Date of dispatch of this notice**

25/04/2023