

**Netherlands-Groningen: Software package and information systems**

OJ S 144/2013 26/07/2013

Contract notice

Services

Directive 2004/18/EC

**Section I: Contracting authority**

---

**I.1. Name and addresses**

Official name: Dienst Uitvoering Onderwijs

Postal address: Kempkensberg 12

Town: Groningen

Postal code: 9722 TB

Country: Netherlands

For the attention of: Joost Haverkate

E-mail: [aanbesteding@duo.nl](mailto:aanbesteding@duo.nl)

Telephone: +31 50505997687

**Internet address(es):**General address of the contracting authority: [www.duo.nl](http://www.duo.nl)**Additional information can be obtained from:**

the abovementioned address

**Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:**Official name: De aanbestedingsdocumenten zijn te downloaden via [www.tenderned.nl](http://www.tenderned.nl)

Country: Netherlands

**Tenders or requests to participate must be submitted:** the abovementioned address**I.2. Type of the contracting authority**

Ministry or any other national or federal authority, including their regional or local subdivisions

**I.3. Main activity**

Education

**I.4. Contract award on behalf of other contracting authorities**

The contracting authority is purchasing on behalf of other contracting authorities: no

**Section II: Object of the contract**

---

**II.1. Description****II.1.1. Title attributed to the contract by the contracting authority**

Europees openbare aanbesteding Applicatief onderhoud afnamespeler Facet.

**II.1.2. Type of contract and place of performance or delivery**

Services

Service category No 7: Computer and related services

Main site or place of performance: Groningen

NUTS code NL11 Groningen

**II.1.3. Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

#### **II.1.4. Information about framework agreement**

Framework agreement with a single operator

##### **Duration of the framework agreement**

Duration in years: 7

In the case of framework agreements, provide justification for any duration exceeding 4 years: De Raamovereenkomst heeft een langere looptijd dan de maximale looptijd van raamovereenkomsten van 4 jaar, omdat deze opdracht een bedrijfskritisch proces ondersteunt. Aanbestedende dienst zoekt een langdurige samenwerking met een partij om zodoende invulling te kunnen geven aan haar ambitie op het gebied van doorontwikkeling. Een continu proces van kwaliteitsverbetering en risicobeperking zijn hierbij leidend.

#### **II.1.5. Short description of the contract or purchase(s)**

Duo zoekt een Opdrachtnemer voor het applicatieve onderhoud van de Afnamespeler. Onder Afnamespeler moet worden verstaan: de afnamespeler, de correctiemodule, de inzagemodule, de previewer en de oefenmodule, inclusief de verklankingssoftware en de Client Lock Down applicaties (Lock down client en previewcliënt en de clients tbv inzage en correctie). Het applicatieve onderhoud valt uiteen in doorontwikkeling en applicatief beheer. Onder de opdracht valt ook het applicatieve onderhoud van toekomstige componenten (bijvoorbeeld ten behoeve van audit).

#### **II.1.6. CPV code(s)**

48000000 Software package and information systems

#### **II.1.7. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

#### **II.1.8. Lots**

This contract is divided into lots: no

#### **II.1.9. Information about variants**

Variants will be accepted: no

### **II.2. Scope of the procurement**

#### **II.2.1. Total quantity or scope**

Voor deze aanbesteding geldt een globale omvang van de opdracht van circa 600 000 EUR excl. BTW per jaar. De uiteindelijke omvang zal vooral bepaald worden door de gewenste doorontwikkelingen.

#### **II.2.2. Information about options**

Options: yes

Description of options: Er is een optie tot verlenging van 5 keer maximaal 12 maanden.

Provisional timetable for recourse to these options:

in months: 24 (from the award of the contract)

#### **II.2.3. Information about renewals**

This contract is subject to renewal: yes

Number of possible renewals: 4

In the case of renewable supplies or service contracts, estimated timeframe for subsequent contracts:

in months: 12 (from the award of the contract)

### **II.3. Duration of the contract or time limit for completion**

## **Section III: Legal, economic, financial and technical information**

---

### **III.1. Conditions related to the contract**

#### **III.1.1. Deposits and guarantees required**

#### **III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them**

#### **III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded**

#### **III.1.4. Contract performance conditions**

The performance of the contract is subject to particular conditions: no

### **III.2. Conditions for participation**

#### **III.2.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions: Zie offerteaanvraag.

#### **III.2.2. Economic and financial ability**

List and brief description of conditions: Zie offerteaanvraag.

#### **III.2.3. Technical and professional ability**

List and brief description of conditions:  
Zie offerteaanvraag.

#### **III.2.4. Information about reserved contracts**

### **III.3. Conditions specific to services contracts**

#### **III.3.1. Information about a particular profession**

Execution of the service is reserved to a particular profession: no

#### **III.3.2. Information about staff responsible for the performance of the contract**

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract: no

## **Section IV: Procedure**

---

### **IV.1. Type of procedure**

#### **IV.1.1. Type of procedure**

Open

#### **IV.1.2. Information about the limits on the number of candidates to be invited**

#### **IV.1.3. Information about reduction of the number of solutions or tenders during negotiation or dialogue**

### **IV.2. Award criteria**

#### **IV.2.1. Award criteria**

The most economically advantageous tender in terms of Criteria below

1. Prijs. Weighting 40

2. Kwaliteit. Weighting 60

#### **IV.2.2. Information about electronic auction**

An electronic auction will be used: no

#### **IV.3. Administrative information**

##### **IV.3.1. File reference number attributed by the contracting authority**

EURAAN-LA-12-0643

##### **IV.3.2. Previous publication concerning this procedure**

no

##### **IV.3.3. Conditions for obtaining specifications and additional documents or descriptive document**

Time limit for receipt of requests for documents or for accessing documents: 23.9.2013 - 14:00

Payable documents: no

##### **IV.3.4. Time limit for receipt of tenders or requests to participate**

23.9.2013 - 14:00

##### **IV.3.5. Estimated date of dispatch of invitations to tender or to participate to selected candidates**

##### **IV.3.6. Languages in which tenders or requests to participate may be submitted**

Dutch.

##### **IV.3.7. Minimum time frame during which the tenderer must maintain the tender**

##### **IV.3.8. Conditions for opening of tenders**

Date: 23.9.2013 - 14:00

Place: Town: Groningen

Persons authorised to be present at the opening of tenders: no

#### **Section VI: Complementary information**

---

##### **VI.1. Information about recurrence**

This is a recurrent procurement: no

##### **VI.2. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:

no

##### **VI.3. Additional information**

Schriftelijke vragen over de aanbestedingsstukken of het verloop van de procedure kunnen per e-mail, onder vermelding van de referentie worden uitsluitend ingediend bij de aangewezen contactpersoon van Duo.

De Aanbestedende dienst zal de Nota van Inlichtingen en Wijzigingen publiceren op [www.tenderned.nl](http://www.tenderned.nl). U dient dus de Nota van Inlichtingen en Wijzigen te downloaden vanaf de site [www.tenderned.nl](http://www.tenderned.nl). Inschrijver draagt zelf de verantwoordelijkheid om te verifiëren of er e-mails dan wel notificaties omtrent deze Aanbesteding zijn ontvangen.

##### **VI.4. Procedures for review**

**VI.4.1. Review body**

Official name: Rechtbank Groningen

Postal address: Postbus 781

Town: Groningen

Postal code: 9712 NX

Country: Netherlands

Telephone: +31 503166166

Fax: +31 503166579

Internet address: [www.rechtspraak.nl](http://www.rechtspraak.nl)

**VI.4.2. Review procedure****VI.4.3. Service from which information about the review procedure may be obtained****VI.5. Date of dispatch of this notice**

24.7.2013