

250955-2026 - Result

Netherlands – Public security services – Inhuur externe Handhavers en Toezichthouders
OJ S 71/2026 13/04/2026
Contract or concession award notice – standard regime
Services

1. Buyer

1.1. Buyer

Official name: Gemeente Den Haag

Email: kimnguyen@denhaag.nl

Legal type of the buyer: Local authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Inhuur externe Handhavers en Toezichthouders

Description: De gemeente Den Haag heeft behoefte aan handhavers, zijnde gecertificeerde Buitengewoon Opsporingsambtenaren (Boa's) met bevoegdheden in domein I (Openbare Ruimte) en domein II (specifiek boswachters voor natuurbeheer). Daarnaast is er behoefte aan gespecialiseerde Boa's met een taakaccent op jeugd, die zich richten op preventie en handhaving binnen het jeugddomein. De aanbesteding biedt tevens ruimte voor de inzet van toezichthouders zonder opsporingsbevoegdheid, ter ondersteuning van bredere toezichtstaken binnen de gemeente.

Procedure identifier: af42a269-d760-4270-881c-7256c5a8cb84

Previous notice: 23cb31fb-4841-4564-b9d9-c59e6ef5bcdf-01

Internal identifier: 618a5a04-e15e-4c3c-b90e-2e93d75354cd

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 75241000 Public security services

Additional classification (cpv): 79620000 Supply services of personnel including temporary staff

2.1.2. Place of performance

Country: Netherlands

Anywhere in the given country

Additional information: Zie documentatie

2.1.3. Value

Estimated value excluding VAT: 22 200 000,00 EUR

Maximum value of the framework agreement: 22 200 000,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

5. Lot

5.1. Lot: LOT-0000

Title: Inhuur externe Handhavers en Toezichthouders

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Internal identifier: 5fb457b8-dbf4-4986-bf24-f545cc01864e

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 75241000 Public security services

Additional classification (cpv): 79620000 Supply services of personnel including temporary staff

5.1.2. Place of performance

Country: Netherlands

Anywhere in the given country

Additional information: Zie documentatie

5.1.3. Estimated duration

Start date: 01/04/2026

Duration end date: 31/03/2028

5.1.4. Renewal

Maximum renewals: 2

Other information about renewals: twee keer met één jaar

5.1.5. Value

Estimated value excluding VAT: 22 200 000,00 EUR

Maximum value of the framework agreement: 22 200 000,00 EUR

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.10. Award criteria

Criterion:

Type: Quality

Name: Subgunningscriterium 1: Werving en Selectie

Description: Zie leidraad

Category of award weight criterion: Weight (points, exact)

Award criterion number: 150

Criterion:

Type: Quality

Name: Subgunningscriterium 2: De juiste match Casus 1 en Casus 2

Description: Zie leidraad

Category of award weight criterion: Weight (points, exact)

Award criterion number: 200

Criterion:

Type: Quality

Name: Subgunningscriterium 3: Samenwerking met Opdrachtgever

Description: Zie leidraad

Category of award weight criterion: Weight (points, exact)

Award criterion number: 350

Criterion:

Type: Price

Name: Prijs

Description: Zie leidraad

Category of award weight criterion: Weight (points, exact)

Award criterion number: 300

5.1.15. Techniques**Framework agreement:**

Framework agreement, with reopening of competition

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Rechtbank Den Haag

Information about review deadlines: Zie leidraad

Organisation providing more information on the review procedures: Rechtbank Den Haag

6. Results

Maximum value of the framework agreements in this notice: 22 200 000,00 EUR

Approximate value of the framework agreements

:

22 200 000,00

EUR

6.1. Result lot identifier: LOT-0000

Winner selection status: At least one winner was chosen.

Framework agreement:

Maximum value of the framework agreement: 22 200 000,00 EUR

Re-estimated value of the framework agreement: 22 200 000,00 EUR

6.1.2. Information about winners**Winner:**

Official name: Handhaving Support B.V.

Tender:

Tender identifier: T170468

Identifier of lot or group of lots: LOT-0000

Subcontracting: No

Contract information:

Identifier of the contract: 25.066

Date of the conclusion of the contract: 01/04/2026

6.1.3. Non-winning tenderers

Non-winning tenderers

:

Official name: MB-ALL Personeelsdiensten B.V.

Subcontracting: No

Non-winning tenderers

:

Official name: Boa Service Nederland B.V.

Subcontracting: No

6.1.4. Statistical information

Summary of the review requests the buyer received:

Number of complainants: 0

Received tenders or requests to participate:

Type of received submissions: Tenders submitted electronically

Number of tenders or requests to participate received: 5

8. Organisations

8.1. ORG-0001

Official name: Gemeente Den Haag

Registration number: 27370927

Postal address: Spui 70

Town: 's-Gravenhage

Postcode: 2511BT

Country subdivision (NUTS): Agglomeratie 's-Gravenhage (NL361)

Country: Netherlands

Contact point: Kim Nguyen

Email: kimnguyen@denhaag.nl

Telephone: +31648441693

Internet address: <https://www.denhaag.nl/nl/in-de-stad/ondernemen/zaken-doen-met-de-gemeente.htm>

Buyer profile: <https://s2c.mercell.com/buyer/19684>

Roles of this organisation:

Buyer

8.1. ORG-0002

Official name: Rechtbank Den Haag

Registration number: 221909103

Postal address: Prins Clauslaan 60

Town: Den Haag

Postcode: 2595AJ

Country subdivision (NUTS): Agglomeratie 's-Gravenhage (NL361)

Country: Netherlands

Email: voorlichting.rb.den.haag@rechtspraak.nl

Telephone: +31 703813131

Internet address: <http://www.rechtspraak.nl/Organisatie/Rechtbanken/Den-Haag/Contact>

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

8.1. ORG-0003

Official name: MB-ALL Personeelsdiensten B.V.
Size of the economic operator: Medium
Registration number: 58984518
Postal address: Elezenkade 1
Town: Houten
Postcode: 3992 AD
Country subdivision (NUTS): Utrecht (NL350)
Country: Netherlands
Contact point: Bas van Velzen
Email: sales@mball.nl
Telephone: 0031 346583070
Internet address: <http://www.mball.nl>

Roles of this organisation:

Tenderer

8.1. ORG-0004

Official name: Boa Service Nederland B.V.
Size of the economic operator: Small
Registration number: 65172310
Postal address: Barbizonlaan 76
Town: Capelle aan den IJssel
Postcode: 2908 ME
Country subdivision (NUTS): Oost-Zuid-Holland (NL365)
Country: Netherlands
Contact point: Sohrab Nurzai
Email: s.nurzai@boaservicenederland.nl
Telephone: 00310624996492

Roles of this organisation:

Tenderer

8.1. ORG-0005

Official name: Handhaving Support B.V.
Size of the economic operator: Small
Registration number: 24429504
Postal address: Zuidelijk Halfroond 1
Town: Gouda
Postcode: 2801DD
Country subdivision (NUTS): Zuidoost-Zuid-Holland (NL364)
Country: Netherlands
Contact point: Jasper Haartsen
Email: jasper.haartsen@hsup.nl
Telephone: +31623897289

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0000

Notice information

Notice identifier/version: c7828f07-744b-43b8-812d-511adc2ce72b - 01
Form type: Result

Notice type: Contract or concession award notice – standard regime

Notice subtype: 29

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