

251381-2026 - Competition

Ireland – IT services: consulting, software development, Internet and support – Request for Tenders for the provision of an Electronic Quality Management Software (eQMS) System

OJ S 72/2026 14/04/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Tusla Child and Family Agency

Email: tuslaprourement@tusla.ie

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Request for Tenders for the provision of an Electronic Quality Management Software (eQMS) System

Description: Tusla - Child and Family Agency wishes to procure a Quality Management Software System (QMS) to support and enhance its regulatory functions across the Early Years Inspectorate, the Alternative Education Assessment and Registration Service, the Alternative Care Inspection and Monitoring Service, and the Child Safeguarding Statement Compliance Unit. An electronic quality management system (eQMS) will support our primary aim of continuous improvement across the service and ensure we achieve accreditation and compliance with the international standard, ISO 9001:2015.

Procedure identifier: 8df0e2e0-754b-4ef0-a8b7-f320b5db70c8

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 72200000 Software programming and consultancy services, 72260000 Software-related services

2.1.2. Place of performance

Country: Ireland

Anywhere in the given country

2.1.3. Value

Estimated value excluding VAT: 400 000,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

5. Lot

5.1. Lot: LOT-0001

Title: Request for Tenders for the provision of an Electronic Quality Management Software (eQMS) System

Description: Tusla - Child and Family Agency wishes to procure a Quality Management Software System (QMS) to support and enhance its regulatory functions across the Early Years Inspectorate, the Alternative Education Assessment and Registration Service, the Alternative Care Inspection and Monitoring Service, and the Child Safeguarding Statement Compliance Unit. An electronic quality management system (eQMS) will support our primary aim of continuous improvement across the service and ensure we achieve accreditation and compliance with the international standard, ISO 9001:2015.

Internal identifier: 0

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 72200000 Software programming and consultancy services, 72260000 Software-related services

5.1.2. Place of performance

Country: Ireland

Anywhere in the given country

5.1.3. Estimated duration

Duration: 60 Months

5.1.5. Value

Estimated value excluding VAT: 400 000,00 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.11. Procurement documents

Languages in which the procurement documents are officially available: English

Languages in which the procurement documents (or their parts) are unofficially available: English

Deadline for requesting additional information: 06/05/2026 12:00:00 (UTC+01:00) Central European Time, Western European Summer Time

Address of the procurement documents: <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=7886197>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=7886197>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 15/05/2026 12:00:00 (UTC+01:00) Central European Time, Western European Summer Time

Duration during which the tender must remain valid: 120 Days

Information about public opening:

Opening date: 15/05/2026 12:30:00 (UTC+01:00) Central European Time, Western European Summer Time

Place: <https://www.etenders.gov.ie/epps/cft/prepareViewCfTWS.do?resourceId=7886197>

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Allowed

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing offline access to the procurement documents: Tusla Child and Family Agency

Organisation providing more information on the review procedures: The High Court of Ireland

Organisation receiving requests to participate: Tusla Child and Family Agency

Organisation processing tenders: Tusla Child and Family Agency

8. Organisations

8.1. ORG-0001

Official name: Tusla Child and Family Agency

Registration number: 0000

Postal address: Brunel Building, Heuston South Quarter, Dublin 8.

Town: Dublin

Postcode: D08 X01F

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: tuslaprourement@tusla.ie

Telephone: +353 1 7718500

Buyer profile: www.tusla.ie

Roles of this organisation:

Buyer
Organisation providing offline access to the procurement documents
Organisation receiving requests to participate
Organisation processing tenders

8.1. ORG-0002

Official name: The High Court of Ireland
Registration number: The High Court of Ireland
Department: The High Court of Ireland
Postal address: Four Courts, Inns Quay, Dublin 7
Town: Dublin
Postcode: D07 WDX8
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Email: HighCourtCentralOffice@courts.ie
Telephone: +353 1 8886000

Roles of this organisation:

Review organisation
Organisation providing more information on the review procedures

8.1. ORG-0003

Official name: European Dynamics S.A.
Registration number: 002024901000
Department: European Dynamics S.A.
Town: Athens
Postcode: 15125
Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)
Country: Greece
Email: eproc-esender@eurodyn.com
Telephone: +30 2108094500

Roles of this organisation:

TED eSender

Notice information

Notice identifier/version: d137766f-ff5f-4515-bf79-875036acbd90 - 01
Form type: Competition
Notice type: Contract or concession notice – standard regime
Notice subtype: 16
Notice dispatch date: 10/04/2026 16:00:11 (UTC+01:00) Central European Time, Western European Summer Time
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