

**United Kingdom-Croydon: Services provided by medical personnel**

OJ S 140/2016 22/07/2016

Contract notice

Services

Directive 2004/18/EC

**Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: Crown Commercial

Postal address: Home Office 7th Floor Lunar House 40 Wellesley Road

Town: Croydon

Postal code: CR9 2BY

Country: United Kingdom

For the attention of: Lesley Godwin

E-mail: [bfhealthcare@homeoffice.gsi.gov.uk](mailto:bfhealthcare@homeoffice.gsi.gov.uk)

Telephone: +44 02081960594/+44 07584508913

**Additional information can be obtained from:**

the abovementioned address

**Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:**

the abovementioned address

**Tenders or requests to participate must be submitted:** the abovementioned address**I.2. Type of the contracting authority****I.3. Main activity**

Public order and safety

**I.4. Contract award on behalf of other contracting authorities**

The contracting authority is purchasing on behalf of other contracting authorities: no

**Section II: Object of the contract**

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**II.1. Description****II.1.1. Title attributed to the contract by the contracting authority**

Medical Services for Border Force Custody Suites.

**II.1.2. Type of contract and place of performance or delivery**

Services

Service category No 25: Health and social services

Main site or place of performance: Lot 1 — Heathrow Airport Custody Suite.

Lot 2 — Gatwick Airport Custody Suite.

Lot 3 — Manchester Airport Custody Suite.

Lot 4 — Birmingham Airport Custody Suite.

Lot 5 — Stansted Airport Custody Suite.

Lot 6 — Harwich Port Custody Suite.

Lot 7- Dover Port Custody Suite.

NUTS code UK United Kingdom

### **II.1.3. Information about a framework agreement or a dynamic purchasing system**

The notice involves a public contract

### **II.1.4. Information about framework agreement**

#### **II.1.5. Short description of the contract or purchase(s)**

This healthcare requirement is within the secure estate of a Border Force (BF) custody suite /unit. As such the medical healthcare is ancillary to the role BF have of investigating crime. In this respect BF are strictly governed by legislation in particular the Police and Criminal Evidence Act 1984 and its Codes of Practice.

PACE Code C provides a legislative framework for BF custody staff which identifies those for whom medical attention is appropriate. This includes detained persons who:

- Appear to be suffering from a physical illness.
- Appear to have a notifiable or contagious disease.
- Are a 'Suspected Internal Drug Trafficker' or 'stuffer/ swallower' (SIDT).
- Are injured.
- Appear to be suffering from mental ill health (or disablement, or difficulty that means that the detainee is likely to be mentally vulnerable or require additional support i.e. Appropriate Adult).
- Appear to have a drug or alcohol dependence or withdrawal which is likely to affect their safety.
- Appear to need a medical examination.
- Request a medical examination.

#### **II.1.6. CPV code(s)**

85141000 Services provided by medical personnel

### **II.1.7. Information about the Government Procurement Agreement (GPA)**

#### **II.1.8. Lots**

This contract is divided into lots: yes

Tenders may be submitted for one or more lots

#### **II.1.9. Information about variants**

Variants will be accepted: no

## **II.2. Scope of the procurement**

### **II.2.1. Total quantity or scope**

### **II.2.2. Information about options**

Options: no

### **II.2.3. Information about renewals**

## **II.3. Duration of the contract or time limit for completion**

Duration in months: 60 (from the award of the contract)

Information about lots

Lot No: 1

Lot title: Heathrow Airport Custody Suite

### **1) Short description**

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the medical healthcare is ancillary to the role BF have of investigating crime. In this respect BF are strictly governed by legislation in particular the Police and Criminal Evidence Act 1984 and its Codes of Practice.

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- Are a 'Suspected Internal Drug Trafficker' or 'stuffer/ swallower' (SIDT)
- Are injured.
- Appear to be suffering from mental ill health (or disablement, or difficulty that means that the detainee is likely to be mentally vulnerable or require additional support i.e. Appropriate Adult).
- Appear to have a drug or alcohol dependence or withdrawal which is likely to affect their safety.
- Appear to need a medical examination.
- Request a medical examination.

**2) CPV code(s)**

85141000 Services provided by medical personnel

**3) Quantity or scope**

**4) Indication about different time frame or duration**

**5) Additional information about lots**

Lot No: 2

Lot title: Gatwick Airport Custody Suite

**1) Short description**

This healthcare requirement is within the secure estate of a Border Force (BF) custody suite /unit. As such the medical healthcare is ancillary to the role BF have of investigating crime. In this respect BF are strictly governed by legislation in particular the Police and Criminal Evidence Act 1984 and its Codes of Practice.

PACE Code C provides a legislative framework for BF custody staff which identifies those for whom

medical attention is appropriate. This includes detained persons who:

- Appear to be suffering from a physical illness.
- Appear to have a notifiable or contagious disease.
- Are a 'Suspected Internal Drug Trafficker' or 'stuffer/ swallower' (SIDT).
- Are injured.
- Appear to be suffering from mental ill health (or disablement, or difficulty that means that the detainee is likely to be mentally vulnerable or require additional support i.e. Appropriate Adult).
- Appear to have a drug or alcohol dependence or withdrawal which is likely to affect their safety.
- Appear to need a medical examination.
- Request a medical examination.

**2) CPV code(s)**

85141000 Services provided by medical personnel

**3) Quantity or scope**

**4) Indication about different time frame or duration**

**5) Additional information about lots**

Lot No: 3

Lot title: Manchester Airport Custody Suite

**1) Short description**

This healthcare requirement is within the secure estate of a Border Force (BF) custody suite /unit. As such the medical healthcare is ancillary to the role BF have of investigating crime. In this respect BF are strictly governed by legislation in particular the Police and Criminal Evidence Act 1984 and its Codes of Practice. PACE Code C provides a legislative framework for BF custody staff which identifies those for whom medical attention is appropriate. This includes detained persons who:

- Appear to be suffering from a physical illness.
- Appear to have a notifiable or contagious disease.
- Are a 'Suspected Internal Drug Trafficker' or 'stuffer/ swallower' (SIDT)
- Are injured.
- Appear to be suffering from mental ill health (or disablement, or difficulty that means that the detainee is likely to be mentally vulnerable or require additional support i.e. Appropriate Adult).
- Appear to have a drug or alcohol dependence or withdrawal which is likely to affect their safety.
- Appear to need a medical examination.
- Request a medical examination.

**2) CPV code(s)**

85141000 Services provided by medical personnel

**3) Quantity or scope**

**4) Indication about different time frame or duration**

**5) Additional information about lots**

Lot No: 4

Lot title: Birmingham Airport Custody Suite

**1) Short description**

This healthcare requirement is within the secure estate of a Border Force (BF) custody suite /unit. As such the medical healthcare is ancillary to the role BF have of investigating crime. In this respect BF are strictly governed by legislation in particular the Police and Criminal Evidence Act 1984 and its Codes of Practice. PACE Code C provides a legislative framework for BF custody staff which identifies those for whom

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- Appear to have a notifiable or contagious disease.
- Are a 'Suspected Internal Drug Trafficker' or 'stuffer/ swallower' (SIDT)
- Are injured.
- Appear to be suffering from mental ill health (or disablement, or difficulty that means that the detainee is likely to be mentally vulnerable or require additional support i.e. Appropriate Adult).
- Appear to have a drug or alcohol dependence or withdrawal which is likely to affect their safety.
- Appear to need a medical examination.
- Request a medical examination.

**2) CPV code(s)**

85141000 Services provided by medical personnel

**3) Quantity or scope**

**4) Indication about different time frame or duration**

**5) Additional information about lots**

Lot No: 5

Lot title: Stansted Airport Custody Suite

**1) Short description**

This healthcare requirement is within the secure estate of a Border Force (BF) custody suite /unit. As such the medical healthcare is ancillary to the role BF have of investigating crime. In this respect BF are strictly governed by legislation in particular the Police and Criminal Evidence Act 1984 and its Codes of Practice.

PACE Code C provides a legislative framework for BF custody staff which identifies those for whom

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- Are a 'Suspected Internal Drug Trafficker' or 'stuffer/ swallower' (SIDT)
- Are injured.
- Appear to be suffering from mental ill health (or disablement, or difficulty that means that the detainee is likely to be mentally vulnerable or require additional support i.e. Appropriate Adult).
- Appear to have a drug or alcohol dependence or withdrawal which is likely to affect their safety.
- Appear to need a medical examination.
- Request a medical examination.

**2) CPV code(s)**

85141000 Services provided by medical personnel

**3) Quantity or scope**

**4) Indication about different time frame or duration**

## 5) Additional information about lots

Lot No: 6

Lot title: Harwich Port Custody Suite

### 1) Short description

This healthcare requirement is within the secure estate of a Border Force (BF) custody suite /unit. As such the medical healthcare is ancillary to the role BF have of investigating crime. In this respect BF are strictly governed by legislation in particular the Police and Criminal Evidence Act 1984 and its Codes of Practice.

PACE Code C provides a legislative framework for BF custody staff which identifies those for whom

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- Are a 'Suspected Internal Drug Trafficker' or 'stuffer/ swallower' (SIDT)
- Are injured.
- Appear to be suffering from mental ill health (or disablement, or difficulty that means that the detainee is likely to be mentally vulnerable or require additional support i.e. Appropriate Adult).
- Appear to have a drug or alcohol dependence or withdrawal which is likely to affect their safety.
- Appear to need a medical examination.
- Request a medical examination.

### 2) CPV code(s)

85141000 Services provided by medical personnel

### 3) Quantity or scope

### 4) Indication about different time frame or duration

## 5) Additional information about lots

Lot No: 7

Lot title: Dover Port Custody Suite

### 1) Short description

This healthcare requirement is within the secure estate of a Border Force (BF) custody suite /unit. As such the medical healthcare is ancillary to the role BF have of investigating crime. In this respect BF are strictly governed by legislation in particular the Police and Criminal Evidence Act 1984 and its Codes of Practice.

PACE Code C provides a legislative framework for BF custody staff which identifies those for whom

medical attention is appropriate. This includes detained persons who:

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- Are a 'Suspected Internal Drug Trafficker' or 'stuffer/ swallower' (SIDT)
- Are injured.
- Appear to be suffering from mental ill health (or disablement, or difficulty that means that

the detainee

is likely to be mentally vulnerable or require additional support i.e. Appropriate Adult).

— Appear to have a drug or alcohol dependence or withdrawal which is likely to affect their safety.

— Appear to need a medical examination.

— Request a medical examination.

**2) CPV code(s)**

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**3) Quantity or scope**

**4) Indication about different time frame or duration**

**5) Additional information about lots**

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**Section III: Legal, economic, financial and technical information**

**III.1. Conditions related to the contract**

**III.1.1. Deposits and guarantees required**

**III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them**

Details to be provided in Request for Proposal (RFP) documents.

**III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded**

Joint and several liability.

**III.1.4. Contract performance conditions**

The performance of the contract is subject to particular conditions: no

**III.2. Conditions for participation**

**III.2.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions: Information and formalities necessary for evaluating if the requirements are met: Details to be provided in Request for Proposal (RFP) documents.

**III.2.2. Economic and financial ability**

List and brief description of conditions: Information and formalities necessary for evaluating if the requirements are met: Details to be provided in Request for Proposal (RFP) documents.

Minimum level(s) of standards possibly required: Information and formalities necessary for evaluating if the requirements are met: Details to be provided in Request for Proposal (RFP) documents.

**III.2.3. Technical and professional ability**

List and brief description of conditions:

Information and formalities necessary for evaluating if the requirements are met: Details to be provided in Request for Proposal (RFP) documents.

Minimum level(s) of standards possibly required:

Information and formalities necessary for evaluating if the requirements are met: Details to be provided in Request for Proposal (RFP) documents.

#### **III.2.4. Information about reserved contracts**

#### **III.3. Conditions specific to services contracts**

##### **III.3.1. Information about a particular profession**

##### **III.3.2. Information about staff responsible for the performance of the contract**

### **Section IV: Procedure**

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#### **IV.1. Type of procedure**

##### **IV.1.1. Type of procedure**

Open

##### **IV.1.2. Information about the limits on the number of candidates to be invited**

##### **IV.1.3. Information about reduction of the number of solutions or tenders during negotiation or dialogue**

#### **IV.2. Award criteria**

##### **IV.2.1. Award criteria**

The most economically advantageous tender in terms of Price is not the only award criterion and all criteria are stated only in the procurement documents

##### **IV.2.2. Information about electronic auction**

#### **IV.3. Administrative information**

##### **IV.3.1. File reference number attributed by the contracting authority**

##### **IV.3.2. Previous publication concerning this procedure**

###### **Prior information notice**

Notice number in the OJ S: [2016/S 074-129475](#) of 15.4.2016

##### **IV.3.3. Conditions for obtaining specifications and additional documents or descriptive document**

##### **IV.3.4. Time limit for receipt of tenders or requests to participate**

19.8.2016 - 16:00

##### **IV.3.5. Estimated date of dispatch of invitations to tender or to participate to selected candidates**

##### **IV.3.6. Languages in which tenders or requests to participate may be submitted**

English.

##### **IV.3.7. Minimum time frame during which the tenderer must maintain the tender**

##### **IV.3.8. Conditions for opening of tenders**

### **Section VI: Complementary information**

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#### **VI.1. Information about recurrence**

This is a recurrent procurement: no

## **VI.2. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

## **VI.3. Additional information**

The procurement will be managed electronically via the Crown Commercial Service's e-Sourcing Suite. To participate in this procurement, participants must first be registered on the e-Sourcing Suite. If you have not yet registered on the e-Sourcing Suite, this can be done online at <https://gpsesourcing.cabinetoffice.gov.uk> by following the link 'Register for CCS e-Sourcing'.

Please note that, to register, you must have a valid DUNS number (as provided by Dun and Bradstreet) for the organisation which you are registering, who will be entering into a contract if invited to do so. Full instructions for registration and use of the system can be found at <http://gps.cabinetoffice.gov.uk/i-am-supplier/respond-tender>

Once registered, organisations wishing to participate in the tender must send an email to: [bfhealthcare@homeoffice.gsi.gov.uk](mailto:bfhealthcare@homeoffice.gsi.gov.uk). The email should be entitled Medical Services for Border Force Custody Suites and contain the following details: your organisation's name, your contact name, e-mail address and telephone number. Any expressions of interest not submitted in the required form (or containing the requested information) may be rejected.

The Authority requires Participants to sign a Non-Disclosure Agreement (NDA) in order to be invited to participate in the competition for this project.

On receipt of an email detailed above, the Authority will provide access to the NDA document through the eSourcing portal. The Authority requires Participants to download and re attach a signed copy to the event. When saving the 'pdf' document, please ensure that you include the participant organisation's name in the file name.

Once a correctly signed NDA is received by the Authority, Participants will be invited to the RFP and will be able to access all of the project documentation.

The online RFP must be fully completed by 16:00 GMT on 19.8.2016.

The Authority can arrange site visits to Border Force Custody Suites in all locations. For logistical and security reasons, the maximum number of personnel that may represent your company at the site visit is two. Please confirm by 17:00 on 9.8.2016, via the eSourcing portal messaging system, whether you wish to participate in a site visit. Please include; the date you wish to attend and provide the full names of the persons representing your company.. Bidders will be advised of specific details of the arrangements prior to the site visits. The Authority reserves the right to change the dates of the site visits and will endeavour to provide as much notice of any changes as soon as reasonably possible.

For technical assistance on use of the e-Sourcing Suite contact; Crown Commercial Service Help-desk: free phone: +44 3450103503 email: [supplier@ccs.gsi.gov.uk](mailto:supplier@ccs.gsi.gov.uk).

## **VI.4. Procedures for review**

### **VI.4.1. Review body**

### **VI.4.2. Review procedure**

Precise information on deadline(s) for review procedures: Precise information on deadline(s) for lodging appeals: Precise information on deadline(s) for lodging appeals: the Home Office will incorporate a minimum 10 calendar day stand still period at the point information on the award of the framework agreement is communicated to bidders. This period allows unsuccessful bidders to seek further debriefing from the Home Office before the framework agreement is entered into. Applicants have 2 working days from the notification of the award decision to request additional debriefing and that information has to be provided a minimum of

3 working days before the expiry of the standstill period. Such additional information should be requested from the address in Section I.1) if an appeal regarding the award of a contract has not been successfully resolved the Public Contracts Regulation 2006 (SI 2006 No 5) provide for aggrieved parties who have been harmed or are at risk such action must be brought promptly.

**VI.4.3. Service from which information about the review procedure may be obtained**

**VI.5. Date of dispatch of this notice**

19.7.2016