Denmark-Aalborg: IT services: consulting, software development, Internet and support
OJ S 105/2020 02/06/2020
Contract award notice
Services

Legal Basis:
Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Region Nordjylland
National registration number: 29190941
Postal address: Niels Bohrs Vej 30
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NUTS code: DK05 Nordjylland
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I.1. Name and addresses

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Town: Viborg
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I.1. Name and addresses

Official name: Region Hovedstaden
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I.1. Name and addresses

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Town: Vejle
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I.1. Name and addresses
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I.1. Name and addresses
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Town: København V
NUTS code: DK01 Hovedstaden
Postal code: 1550
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I.1. Name and addresses
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Town: Frederiksberg
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Postal code: 2000
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I.1. Name and addresses
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Town: Charlottenlund
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Postal code: 2920

Country: Denmark
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I.1. Name and addresses
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Town: Søborg
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I.1. Name and addresses
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I.1. Name and addresses
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I.1. Name and addresses

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I.1. Name and addresses

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I.1. Name and addresses

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I.1.

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I.1. Name and addresses
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I.1. Name and addresses
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I.1. Name and addresses
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Town: Helsinge
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I.1. Name and addresses
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Internet address(es):
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I.1. Name and addresses
Official name: Fredensborg Kommune
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I.1. Name and addresses
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Postal code: 2605

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I.1. Name and addresses
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NUTS code: DK01 Hovedstaden
Postal code: 3300
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Main address: www.rn.dk

I.1. Name and addresses
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I.1. Name and addresses
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I.1. Name and addresses
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Internet address(es):

Main address: www.rn.dk

I.1. Name and addresses

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I.1. Name and addresses

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Postal code: 2600
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I.1. Name and addresses

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Main address: www.rn.dk

I.1. Name and addresses

Official name: Vallensbæk Kommune
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Postal code: 2665
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Main address: www.rn.dk

I.1.

Name and addresses
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Main address: www.rn.dk

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I.1. Name and addresses
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Town: Randers C
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Postal code: 8900
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I.1. Name and addresses
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Postal code: 8800
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Main address: www.rn.dk

I.1. Name and addresses
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I.1. Name and addresses

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Main address: www.rn.dk

I.1. Name and addresses

Official name: Horsens Kommune
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Postal code: 8700
Country: Denmark
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I.1. Name and addresses

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Postal code: 8660
Country: Denmark
Contact person: Christian Callsen
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Internet address(es):
Main address: www.rn.dk

I.1. Name and addresses

Official name: Holstebro Kommune
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Town: Holstebro
NUTS code: DK04 Midtjylland
Postal code: 7500

Country: Denmark
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Internet address(es):
Main address: www.rn.dk

I.1. Name and addresses
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I.1. Name and addresses
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I.1. Name and addresses
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I.1. Name and addresses
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I.1. Name and addresses

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Country: Denmark

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I.1. Name and addresses

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I.1. Name and addresses

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I.1. Name and addresses

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Name and addresses
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I.1. Name and addresses
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Postal code: 9440

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I.1. Name and addresses
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Postal code: 9530
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Internet address(es):
Main address: www.rn.dk

I.1. Name and addresses
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Postal code: 7900
Country: Denmark
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Internet address(es):
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I.1. Name and addresses
Official name: Læsø Kommune
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Town: Læsø
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Main address: www.rn.dk

I.1. Name and addresses
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Internet address(es):
Main address: www.rn.dk

I.1. Name and addresses
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I.1. Name and addresses
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Internet address(es):
Main address: www.rn.dk

I.1. Name and addresses
Official name: Holbæk Kommune
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I.1. Name and addresses
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I.1. Name and addresses
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I.1. Name and addresses
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I.1. Name and addresses
Official name: Kalundborg Kommune
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Internet address(es):
Main address: www.rn.dk

I.1. Name and addresses
Official name: Vordingborg Kommune
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I.1. Name and addresses
Official name: Faxe Kommune
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I.1. Name and addresses
Official name: Ringsted Kommune
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Town: Ringsted
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Postal code: 4100

Country: Denmark
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Internet address(es):
Main address: www.rn.dk

I.1. Name and addresses
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Country: Denmark
Contact person: Christian Callsen
E-mail: cc@optimumIT.dk
Internet address(es):
Main address: www.rn.dk

I.1. Name and addresses
Official name: Sorø Kommune
Postal address: Rådhusvej 8
Town: Sorø
NUTS code: DK02 Sjælland
Postal code: 4180
Country: Denmark
Contact person: Christian Callsen
E-mail: cc@optimumIT.dk
Internet address(es):
Main address: www.rn.dk

I.1. Name and addresses
Official name: Lejre Kommune
Postal address: Møllebjergsvej 4
Town: Hvalsø
NUTS code: DK02 Sjælland
Postal code: 4330
Country: Denmark
Contact person: Christian Callsen
E-mail: cc@optimumIT.dk
Internet address(es):
Main address: www.rn.dk

I.1. Name and addresses
Official name: Stevns Kommune
Postal address: Rådhuspladsen 4
Town: Store Heddinge
NUTS code: DK02 Sjælland
Postal code: 4660
Country: Denmark
Contact person: Christian Callsen
E-mail: cc@optimumIT.dk

Internet address(es):

Main address: www.rn.dk

I.1. Name and addresses
Official name: Solrød Kommune
Postal address: Solrød Center 1
Town: Solrød Strand
NUTS code: DK02 Sjælland
Postal code: 2680
Country: Denmark
Contact person: Christian Callsen
E-mail: cc@optimumIT.dk
Internet address(es):

Main address: www.rn.dk

I.1. Name and addresses
Official name: Odense Kommune
Postal address: Flakhaven 2
Town: Odense C
NUTS code: DK03 Syddanmark
Postal code: 5000
Country: Denmark
Contact person: Christian Callsen
E-mail: cc@optimumIT.dk
Internet address(es):

Main address: www.rn.dk

I.1. Name and addresses
Official name: Esbjerg Kommune
Postal address: Torvegade 74
Town: Esbjerg
NUTS code: DK03 Syddanmark
Postal code: 6700
Country: Denmark
Contact person: Christian Callsen
E-mail: cc@optimumIT.dk
Internet address(es):

Main address: www.rn.dk

I.1. Name and addresses
Official name: Vejle Kommune
Postal address: Skolegade 1
Town: Vejle
NUTS code: DK03 Syddanmark
Postal code: 7100
Country: Denmark
Contact person: Christian Callsen
E-mail: cc@optimumIT.dk
Internet address(es):

Main address: www.rn.dk

I.1.

Name and addresses
Official name: Kolding Kommune
Postal address: Akseltorv 1
Town: Kolding
NUTS code: DK03 Syddanmark
Postal code: 6000
Country: Denmark
Contact person: Christian Callsen
E-mail: cc@optimumIT.dk
Internet address(es):
Main address: www.rn.dk

I.1. Name and addresses
Official name: Sønderborg Kommune
Postal address: Rådhustorvet 10
Town: Sønderborg
NUTS code: DK03 Syddanmark
Postal code: 6400
Country: Denmark
Contact person: Christian Callsen
E-mail: cc@optimumIT.dk
Internet address(es):
Main address: www.rn.dk

I.1. Name and addresses
Official name: Aabenraa Kommune
Postal address: Skelbækvej 2
Town: Aabenraa
NUTS code: DK03 Syddanmark
Postal code: 6200
Country: Denmark
Contact person: Christian Callsen
E-mail: cc@optimumIT.dk
Internet address(es):
Main address: www.rn.dk

I.1. Name and addresses
Official name: Svendborg Kommune
Postal address: Ramsherred 5
Town: Svendborg
NUTS code: DK03 Syddanmark
Postal code: 5700
Country: Denmark
Contact person: Christian Callsen
E-mail: cc@optimumIT.dk
Internet address(es):
Main address: www.rn.dk

I.1. Name and addresses
Official name: Haderslev Kommune
Postal address: Gåskærgade 26

Town: Haderslev
NUTS code: DK03 Syddanmark
Postal code: 6100
Country: Denmark
Contact person: Christian Callsen
E-mail: cc@optimumIT.dk
Internet address(es):
Main address: www.rn.dk

I.1. Name and addresses

Official name: Faaborg-Midtfyn Kommune
Postal address: Tinghøj Allé 2
Town: Ringe
NUTS code: DK03 Syddanmark
Postal code: 5750
Country: Denmark
Contact person: Christian Callsen
E-mail: cc@optimumIT.dk
Internet address(es):
Main address: www.rn.dk

I.1. Name and addresses

Official name: Fredericia Kommune
Postal address: Gothersgade 20
Town: Fredericia
NUTS code: DK03 Syddanmark
Postal code: 700
Country: Denmark
Contact person: Christian Callsen
E-mail: cc@optimumIT.dk
Internet address(es):
Main address: www.rn.dk

I.1. Name and addresses

Official name: Varde Kommune
Postal address: Bytoften 2
Town: Varde
NUTS code: DK03 Syddanmark
Postal code: 6800
Country: Denmark
Contact person: Christian Callsen
E-mail: cc@optimumIT.dk
Internet address(es):
Main address: www.rn.dk

I.1. Name and addresses

Official name: Vejen Kommune
Postal address: Rådhuspassagen 3
Town: Vejen
NUTS code: DK03 Syddanmark
Postal code: 6600

Country: Denmark
Contact person: Christian Callsen
E-mail: cc@optimumIT.dk
Internet address(es):
Main address: www.rn.dk

I.1. Name and addresses
Official name: Assens Kommune
Postal address: Rådhus Allé 5
Town: Assens
NUTS code: DK03 Syddanmark
Postal code: 5610
Country: Denmark
Contact person: Christian Callsen
E-mail: cc@optimumIT.dk
Internet address(es):
Main address: www.rn.dk

I.1. Name and addresses
Official name: Tønder Kommune
Postal address: Wegners Plads 2
Town: Tønder
NUTS code: DK03 Syddanmark
Postal code: 6270
Country: Denmark
Contact person: Christian Callsen
E-mail: cc@optimumIt.dk
Internet address(es):
Main address: www.rn.dk

I.1. Name and addresses
Official name: Middelfart Kommune
Postal address: Nytorv 9
Town: Middelfart
NUTS code: DK03 Syddanmark
Postal code: 5500
Country: Denmark
Contact person: Christian Callsen
E-mail: cc@optimumIT.dk
Internet address(es):
Main address: www.rn.dk

I.1. Name and addresses
Official name: Nyborg Kommune
Postal address: Torvet 1
Town: Nyborg
NUTS code: DK03 Syddanmark
Postal code: 5800
Country: Denmark
Contact person: Christian Callsen
E-mail: cc@optimumIT.dk

Internet address(es):

Main address: www.rn.dk

I.1. Name and addresses

Official name: Nordfyns Kommune
Postal address: Østergade 23
Town: Bogense
NUTS code: DK03 Syddanmark
Postal code: 5400
Country: Denmark
Contact person: Christian Callsen
E-mail: cc@optimumIT.dk
Internet address(es):

Main address: www.rn.dk

I.1. Name and addresses

Official name: Billund Kommune
Postal address: Jorden Rundt 1
Town: Grindsted
NUTS code: DK03 Syddanmark
Postal code: 7200
Country: Denmark
Contact person: Christian Callsen
E-mail: cc@optimumIT.dk
Internet address(es):

Main address: www.rn.dk

I.1. Name and addresses

Official name: Keteminde Kommune
Postal address: Hans Schacksvej 4
Town: Kerteminde
NUTS code: DK03 Syddanmark
Postal code: 5300
Country: Denmark
Contact person: Christian Callsen
E-mail: cc@optimumIT.dk
Internet address(es):

Main address: www.rn.dk

I.1. Name and addresses

Official name: Langeland Kommune
Postal address: Fredensvej 1
Town: Rudkøbing
NUTS code: DK03 Syddanmark
Postal code: 5900
Country: Denmark
Contact person: Christian Callsen
E-mail: cc@optimumIT.dk
Internet address(es):

Main address: www.rn.dk

I.1.

Name and addresses
Official name: Ærø Kommune
Postal address: Statene 2
Town: Ærøskøbing
NUTS code: DK03 Syddanmark
Postal code: 5970
Country: Denmark
Contact person: Christian Callsen
E-mail: cc@optimumIT.dk
Internet address(es):
Main address: www.rn.dk

I.1. **Name and addresses**
Official name: Fanø Kommune
Postal address: Skolevej 5-7
Town: Fanø
NUTS code: DK03 Syddanmark
Postal code: 6720
Country: Denmark
Contact person: Christian Callsen
E-mail: cc@optimumIT.dk
Internet address(es):
Main address: www.rn.dk

I.2. **Information about joint procurement**
The contract involves joint procurement

I.4. **Type of the contracting authority**
Regional or local authority

I.5. **Main activity**
General public services

Section II: Object

II.1. **Scope of the procurement**

II.1.1. **Title**
Løsning til telemedicinsk sårvurdering
Reference number: 2018-028269

II.1.2. **Main CPV code**
72000000 IT services: consulting, software development, Internet and support

II.1.3. **Type of contract**
Services

II.1.4. **Short description**
Region Nordjylland ønsker som fælles offentlig systemansvarlig (FOSA) for landets 5 regioner
og 98 kommuner at udbyde en ny kontrakt om anskaffelse, implementering, vedligeholdelse,
service og applikationsdrift af ny telemedicinsk sårløsning på vegne af alle ovennævnte

ordregivere. Løsningen skal applikationsdriftes på den kommende telemedicinske infrastruktur (FUT). Den tilbudte løsning kan være nyudviklet eller være baseret på en velafprøvet løsning. Der henvises endvidere til punkt II.2.4).

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 20 000 000,00 EUR

II.2. Description

II.2.2. Additional CPV code(s)

72000000 IT services: consulting, software development, Internet and support

II.2.3. Place of performance

NUTS code: DK Danmark

II.2.4. Description of the procurement

Region Nordjylland udbyder hermed, på vegne af landets 5 regioner og 98 kommuner, en ny løsning til telemedicinsk sårvurdering.

I perioden 2012 til 2015 blev den nuværende telemedicinske sårjournalløsning (Sårjournalen) rullet ud til alle regioner og kommuner. Sårjournalen er den fælles platform, som alle kommuner og alle regioner anvender som fælles kommunikations- og udvekslingsplatform til sårvurdering. Via Sårjournalen deles billeder af sår og behandlingsforløb, således at alle parter kan følge patientens udvikling. Mere information om Sårjournalen kan findes på Sårjournalens hjemmeside hos Region Nordjylland:

http:// www.rn.dk/sundhed/til-sundhedsfaglige-og-samarbejdspartnere/national-og-tvaerregional-it/saarjournalen

Den fælles offentlige systemadministration (FOSA) af Sårløsningen varetages af Region Nordjylland på vegne af landets 98 kommuner og 5 regioner. Region Nordjylland vil tillige være FOSA for den kommende telemedicinske sårløsning.

Den nye løsning til telemedicinsk sårvurdering skal integrere til/anvende den telemedicinske infrastruktur, der anskaffes og idriftsættes af Fælles Udvikling af Telemedicin (FUT). FUTs hjemmeside findes her: https://digst.dk/fut Løsningen skal understøtte både den monosektorielle og tværsektorielle telemedicinske sårbehandling på en effektiv og brugervenlig måde, med mulighed for at inddrage borgeren i forløbet. Løsningen kan udvikles til kunden eller, hvis en leverandør allerede besidder et veludviklet og velafprøvet værktøj til telemedicinsk understøttelse af sår, kan leverandøren tilpasse sin eksisterende løsning til at kunne fungere på den underliggende FUT infrastruktur. Det er forventningen, at den nye løsning skal kunne anvendes sammen med borgernes egne enheder (fx tablets eller smartphones) ligesom at løsningen skal kunne understøtte kommunikation mellem borgere og klinikere og klinikere imellem. For en nærmere beskrivelse af ordregivers forretningsbehov og succeskriterier henvises til kravspecifikationens punkt 2.3 og 2.4.

For funktionelle og tekniske krav til den nye løsningen henvises i det hele til bilag 03, kravspecifikation.

Løsningen udbydes med en fælleslicens til anvendelse af op til 3 000 aktive unikke brugere (primært klinikere for nuværende). Licensen vil herudover kunne skaleres i trin på yderligere 500 bruger.

Udover selve leverancen af en ny løsning til telemedicinsk sårvurdering, indeholder den udbudte kontrakt aftale om vedligeholdelse, support og applikationsdrift af løsningen på FUT infrastrukturen. Kontrakten indeholder tillige mulighed for løbende videreudvikling af løsningen

via tilkøb af udviklingsydelser, jf. også neden for punkt II.2.10). Ordregiver forpligter sig til at købe et klippekort på 2 000 timer til brug for eksempelvis implementeringsbistand eller videreudvikling. Kontrakten indeholder uopsigelighedsperioder, men er i øvrigt tidsubegrænset med mulighed for opsigelse efter udløbet af uopsigelighedsperioderne.

Ved evalueringen af de endelige tilbud vil der blive anvendt kvalitative stopkarakterer for delkriterierne "Forretningsunderstøttelse" og "Brugskvalitet". Se nærmere udbudsbetingelsernes afsnit 10.2.

II.2.5. Award criteria

Quality criterion - Name: Kvalitet / Weighting: 40
Quality criterion - Name: Leverancesikkerhed / Weighting: 15
Quality criterion - Name: Vedligehold, support, drift og uddannelse / Weighting: 15
Price - Weighting: 30

II.2.11. Information about options

Options: yes
Description of options:
1) Option på udvidet support (first-level support)
2) Mulighed for tilkøb af yderligere brugerlicenser, jf. bilag 11
3) Mulighed for tilkøb af yderligere timepuljer til videreudvikling, jf. bilag 11
Kontrakten indeholder endvidere følgende tilkøbsydelser, der kan indkøbes på rammeaftalevilkår:
- Undervisning, jf. bilag 3 og 11
- Ad hoc-konsulentydelser, jf. bilag 3 og 11
- Installationsydelser, jf. bilag 3 og 11.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14. Additional information

Den i punkt II.2.6) anslåede værdi ligger i et anslået interval på 20 - 36 mio. DKK. Beløbet indeholder leverancevederlag, timepulje og årlige betalinger for licenser, vedligehold, support og applikationsdrift, inkl. udvidet support, for en periode på 6 år efter godkendt overtagelsesprøve.

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Competitive procedure with negotiation

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: 2019/S 210-513718

IV.2.8. **Information about termination of dynamic purchasing system**

IV.2.9. **Information about termination of call for competition in the form of a prior information notice**

Section V: Award of contract

Contract No: 1

Title:

Løsning til telemedicinsk sårvurdering

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. **Date of conclusion of the contract**
20/05/2020

V.2.2. **Information about tenders**
Number of tenders received: 4
The contract has been awarded to a group of economic operators: no

V.2.3. **Name and address of the contractor**
Official name: CGI Danmark A/S
National registration number: 63890812
Town: Ballerup
NUTS code: DK04 Midtjylland
Postal code: 2750
Country: Denmark
The contractor is an SME: no

V.2.4. **Information on value of the contract/lot**
Total value of the contract/lot: 20 000 000,00 DKK

V.2.5. **Information about subcontracting**

Section VI: Complementary information

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. **Review body**
Official name: Klagenævnet for Udbud
Postal address: Nævnenes Hus, Toldboden 2
Town: Viborg
Postal code: 8800
Country: Denmark
E-mail: klfu@erst.dk
Telephone: +45 35291095
Internet address: http://www.klfu.dk

VI.4.3. **Review procedure**

Precise information on deadline(s) for review procedures:
Klager over udbuddet skal være indgivet til Klagenævnet for Udbud inden 45 kalenderdage efter, at ordregiver har offentliggjort en bekendtgørelse i Den Europæiske Unions Tidende om, at ordregiver har indgået en kontrakt.
Fristen regnes fra dagen efter den dag, hvor bekendtgørelsen er blevet offentliggjort.
Senest samtidig med at en klage indgives til Klagenævnet for Udbud, skal klageren skriftligt underrette ordregiveren om, at klagen indgives til Klagenævnet for Udbud, og om, hvorvidt klagen er indgivet i standstill perioden.

VI.4.4. **Service from which information about the review procedure may be obtained**
Official name: Konkurrence- og Forbrugerstyrelsen
Postal address: Carl Jacobsens Vej 35
Town: Valby
Postal code: 2500
Country: Denmark
E-mail: kfst@kfst.dk
Telephone: +45 41715000
Internet address: http://www.kfst.dk

VI.5. **Date of dispatch of this notice**
28/05/2020