

Netherlands-Goirle: Software package and information systems

OJ S 142/2014 26/07/2014

Contract notice

Supplies

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: Gemeente Goirle

National registration number: 2853587

Postal address: Oranjeplein 1

Town: Goirle

Postal code: 5051 LT

Country: Netherlands

For the attention of: Ingrid van Beers

E-mail: ingrid.van.beers@goirle.nl

Internet address(es):

General address of the contracting authority: www.goirle.nl

Electronic access to information: <https://www.tenderned.nl:443/tenderned-web/aankondiging/detail/samenvatting.xhtml?aankondigingId=39553>

Electronic submission of tenders and requests to participate: <https://www.tenderned.nl:443/tenderned-web/aankondiging/detail/samenvatting.xhtml?aankondigingId=39553>

Additional information can be obtained from:

the abovementioned address

Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:

the abovementioned address

Tenders or requests to participate must be submitted: the abovementioned address

I.2. Type of the contracting authority

Regional or local authority

I.3. Main activity

General public services

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1. Description

II.1.1. Title attributed to the contract by the contracting authority

Levering, implementatie en onderhoud van een systeem voor zaakgericht werken, incl. klantcontactfunctionaliteit.

II.1.2. Type of contract and place of performance or delivery

Supplies

Purchase

Main site or place of performance: Midden-Noord-Brabant, Nederland.
NUTS code NL412 Midden-Noord-Brabant,NL Nederland

II.1.3. Information about a framework agreement or a dynamic purchasing system

The notice involves a public contract

II.1.4. Information about framework agreement

II.1.5. Short description of the contract or purchase(s)

De opdracht omvat het leveren van software inclusief koppelingen en het leveren van verschillende diensten. De oplossing wordt geleverd als Software as a Service (SaaS).

1. Software.

De levering van de software voor het faciliteren van zaakgericht werken omvat:

- zaakfunctionaliteit, inclusief een zaken- en gegevensmagazijn;
- document- en recordmanagementfunctionaliteit;
- klantcontactfunctionaliteit;
- digitaal loket (webformulieren, Persoonlijke Internet Pagina en Producten- en DienstenCatalogus);
- brokerfunctionaliteit.

Onderdeel van de software is de levering van koppelingen zoals met:

- de kantoorautomatisering;
- landelijke voorzieningen;
- verschillende backoffices;
- basisregistraties;
- de scanners/scanstraat.

Een uitgebreide beschrijving van de oplossing is opgenomen in bijlage 3.

2. Diensten.

De opdracht omvat naast het leveren van de software ook een aantal diensten. Hierbij is onderscheid gemaakt tussen een eenmalige dienst: de installatie en training, en jaarlijkse diensten: gebruik, onderhoud en ondersteuning.

De eenmalige dienst omvat de installatie en training en het werkend en gedocumenteerd opleveren van de aangeboden software, inclusief bijbehorende koppelingen op de omgeving van de opdrachtnemer als SaaS-oplossing. De software zal worden onderworpen aan een acceptatietest door een zogenaamde Proof of Concept. Ten behoeve van deze acceptatietest zal de Opdrachtgever dit bestek en de offerte van de leverancier als acceptatiecriteria hanteren.

Gebruik, onderhoud en ondersteuning omvatten het gebruik en het leveren van support op de geleverde software en koppelingen. De Opdrachtgever borgt hierbij dat de software is te gebruiken en up-to-date wordt gehouden met de laatste versie. Koppelingen zullen, indien nodig, worden aangepast bij wijzigingen van de te koppelen systemen, zodat minimaal dezelfde functionaliteit geborgd is.

II.1.6. CPV code(s)

48000000 Software package and information systems

II.1.7. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

II.1.8. Lots

This contract is divided into lots: no

II.1.9. Information about variants

Variants will be accepted: no

II.2. Scope of the procurement

II.2.1. Total quantity or scope

Zie aanbestedingsdocument.

II.2.2. Information about options

Options: no

II.2.3. Information about renewals

This contract is subject to renewal: no

II.3. Duration of the contract or time limit for completion

Duration in months: 36 (from the award of the contract)

Section III: Legal, economic, financial and technical information

III.1. Conditions related to the contract

III.1.1. Deposits and guarantees required

III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them

III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded

III.1.4. Contract performance conditions

The performance of the contract is subject to particular conditions: yes

Description of particular conditions: Zie aanbestedingsdocument.

III.2. Conditions for participation

III.2.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

III.2.2. Economic and financial ability

III.2.3. Technical and professional ability

III.2.4. Information about reserved contracts

III.3. Conditions specific to services contracts

III.3.1. Information about a particular profession

III.3.2. Information about staff responsible for the performance of the contract

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Open

IV.1.2. Information about the limits on the number of candidates to be invited

IV.1.3. Information about reduction of the number of solutions or tenders during negotiation or dialogue

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of Criteria below

1. Economisch meest voordelige inschrijving: zie aanbestedingsdocument

IV.2.2. Information about electronic auction

An electronic auction will be used: no

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

K.0407.0016

IV.3.2. Previous publication concerning this procedure

no

IV.3.3. Conditions for obtaining specifications and additional documents or descriptive document

Time limit for receipt of requests for documents or for accessing documents: 26.9.2014 - 12:00

Payable documents: no

IV.3.4. Time limit for receipt of tenders or requests to participate

26.9.2014 - 12:00

IV.3.5. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.3.6. Languages in which tenders or requests to participate may be submitted

Dutch.

IV.3.7. Minimum time frame during which the tenderer must maintain the tender

Duration in months: 8 (from the date stated for receipt of tender)

IV.3.8. Conditions for opening of tenders

Date: 26.9.2014 - 12:00

Persons authorised to be present at the opening of tenders: no

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.2. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:

no

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

VI.4.2. Review procedure

VI.4.3. Service from which information about the review procedure may be obtained

VI.5. Date of dispatch of this notice

24.7.2014