

254517-2026 - Result

Lithuania – Software programming and consultancy services – Išmaniojo pokalbių roboto diegimas (Atviras konkursas)

OJ S 73/2026 15/04/2026

Contract or concession award notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Valstybinė ligonių kasa prie Sveikatos apsaugos ministerijos

Email: vlk@vlk.lt

Legal type of the buyer: Central government authority

Activity of the contracting authority: Health

2. Procedure

2.1. Procedure

Title: Išmaniojo pokalbių roboto diegimas (Atviras konkursas)

Description: Išmaniojo pokalbių roboto diegimo paslaugos, apimančios ir sukūrimo, įdiegimo ir priežiūros paslaugas bei licencijos įsigijimą, kūrimą, pritaikymą bei priežiūrą ir palaikymą.

Procedure identifier: 3d782709-1c75-4909-b17b-485774778506

Previous notice: fc286f9e-9df8-48c6-850c-986bd9736215-02

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72200000 Software programming and consultancy services

2.1.2. Place of performance

Country subdivision (NUTS): Vilniaus apskritis (LT011)

Country: Lithuania

2.1.3. Value

Estimated value excluding VAT: 0,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

5. Lot

5.1. Lot: LOT-0001

Title: Išmaniojo pokalbių roboto diegimas (Atviras konkursas)

Description: Išmaniojo pokalbių roboto diegimo paslaugos, apimančios ir sukūrimo, įdiegimo ir priežiūros paslaugas bei licencijos įsigijimą, kūrimą, pritaikymą bei priežiūrą ir palaikymą.

Internal identifier: 0

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72200000 Software programming and consultancy services

5.1.2. Place of performance

Anywhere in the European Economic Area

5.1.5. Value

Estimated value excluding VAT: 0,00 EUR

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7. Strategic procurement

Aim of strategic procurement: Reduction of environmental impacts

Description: Žaliasis pirkimas

Approach to reducing environmental impacts: Other

Green Procurement Criteria: National Green Public Procurement criteria

5.1.10. Award criteria

Criterion:

Type: Price

Description: Bendra pasiūlymo kaina

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 60

Criterion:

Type: Quality

Description: Siūlomų paslaugų patikimumas

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 40

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Vilniaus apygardos teismas

Information about review deadlines: Perkančiosios organizacijos sprendimai gali būti skundžiami teismui Lietuvos Respublikos viešųjų pirkimų įstatymo nustatyta tvarka ir terminais.

Organisation providing offline access to the procurement documents: Valstybinė ligonių kasa prie Sveikatos apsaugos ministerijos

6. Results

Value of all contracts awarded in this notice: 61 800,00 EUR

6.1. Result lot identifier: LOT-0001

Winner selection status: At least one winner was chosen.

6.1.2. Information about winners

Winner:

Official name: UAB Tilde informacinės technologijos

Tender:

Tender identifier: 000131868

Identifier of lot or group of lots: LOT-0001

Value of the tender: 61 800,00 EUR

The tender was ranked: yes

Rank of the tender: 1

Subcontracting: Not yet known

Contract information:

Identifier of the contract: 51740

Date of the conclusion of the contract: 03/04/2026

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders submitted electronically

Number of tenders or requests to participate received: 2

8. Organisations

8.1. ORG-0001

Official name: Valstybinė ligonių kasa prie Sveikatos apsaugos ministerijos

Registration number: 191351679

Postal address: Europos a. 1

Town: Vilnius

Postcode: 09308

Country subdivision (NUTS): Vilniaus apskritis (LT011)

Country: Lithuania

Email: vlk@vlk.lt

Telephone: +3705 232 2222

Internet address: <https://ligoniukasa.lrv.lt/>

Buyer profile: <https://ligoniukasa.lrv.lt/>

Roles of this organisation:

Buyer

Organisation providing offline access to the procurement documents

8.1. ORG-0002

Official name: UAB Tilde informacinės technologijos

Size of the economic operator: Large

Registration number: 111687721

Postal address: J. Jasinskio g. 12

Town: Vilnius

Postcode: LT-01112

Country subdivision (NUTS): Vilniaus apskritis (LT011)

Country: Lithuania

Email: renata.spukiene@tilde.com

Telephone: +37052740373

Fax: +37052740373

Internet address: www.tilde.ai

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0001

8.1. ORG-0003

Official name: Vilniaus apygardos teismas
Registration number: 193312970
Postal address: Gedimino pr. 40
Town: Vilnius
Postcode: 01501
Country subdivision (NUTS): Vilniaus apskritis (LT011)
Country: Lithuania
Email: vilniaus.apygardos@teismas.lt
Telephone: +370 70668369

Roles of this organisation:

Review organisation

8.1. ORG-0004

Official name: European Dynamics S.A.
Registration number: 002024901000
Department: European Dynamics S.A.
Town: Athens
Postcode: 15125
Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)
Country: Greece
Email: eproc-esender@eurodyn.com
Telephone: +30 2108094500

Roles of this organisation:

TED eSender

Notice information

Notice identifier/version: 95e5e509-fb79-4fb8-a159-0449c670d4d3 - 01
Form type: Result
Notice type: Contract or concession award notice – standard regime
Notice subtype: 29
Notice dispatch date: 14/04/2026 11:08:18 (UTC+03:00) Eastern European Summer Time, Istanbul, Mayotte
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