

254579-2026 - Competition

Spain – Administration services – **SERVICIO ATENCION AL PUBLICO PL Y CCTM**

OJ S 73/2026 15/04/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: AYUNTAMIENTO DE LLORET DE MAR

Email: contractacio@lloret.cat

Legal type of the buyer: Body governed by public law, controlled by a local authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: SERVICIO ATENCION AL PUBLICO PL Y CCTM

Description: SERVICIOS ADMINISTRATIVOS Y DE RECEPCION, ATENCION AL PUBLICO Y DE TELEOPERADOR/A DEL CENTRO DE CONTROL DE TRAFICO Y MOBILIDAD (CCTM)

Procedure identifier: f463b8db-669f-471b-b89b-713650cbf06d

Internal identifier: 14032025000024

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 75100000 Administration services

Additional classification (cpv): 79511000 Telephone operator services

2.1.2. Place of performance

Country subdivision (NUTS): Girona (ES512)

Country: Spain

2.1.3. Value

Estimated value excluding VAT: 1 954 965,60 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5. Lot

5.1. Lot: LOT-0001

Title: SERVICIO DE ATENCION AL PUBLICO PL Y CCTM

Description: SERVICIOS ADMINISTRATIVOS Y DE RECEPCION, ATENCION AL PUBLICO Y DE TELEOPERADOR/A DEL CENTRO DE CONTROL DE TRAFICO Y MOBILIDAD (CCTM)

Internal identifier: LOT-0001

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 75100000 Administration services

Additional classification (cpv): 79511000 Telephone operator services

5.1.2. Place of performance

Country subdivision (NUTS): Girona (ES512)

Country: Spain

5.1.3. Estimated duration

Duration: 3 Years

5.1.4. Renewal

Maximum renewals: 2

5.1.5. Value

Estimated value excluding VAT: 1 954 965,60 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.11. Procurement documents

Languages in which the procurement documents are officially available: Spanish, Catalan

Address of the procurement documents: <https://contractaciopublica.cat/ca/inici>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://contractaciopublica.cat/ca/inici>

Languages in which tenders or requests to participate may be submitted: Catalan, Spanish

Electronic catalogue: Not allowed

Variants: Not allowed

Deadline for receipt of tenders: 13/05/2026 23:59:59 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 2 Months

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Allowed

Electronic ordering will be used: no

Electronic payment will be used: no

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: TRIBUNAL CATALÀ DE CONTRACTES

Information about review deadlines: 15 DÍAS PARA INTERPONER RECURSO ESPECIAL

Organisation providing additional information about the procurement procedure:

AYUNTAMIENTO DE LLORET DE MAR

Organisation providing offline access to the procurement documents: AYUNTAMIENTO DE LLORET DE MAR

Organisation providing more information on the review procedures: TRIBUNAL CATALÀ DE CONTRACTES

Organisation receiving requests to participate: AYUNTAMIENTO DE LLORET DE MAR

Organisation processing tenders: AYUNTAMIENTO DE LLORET DE MAR

8. Organisations

8.1. ORG-0001

Official name: AYUNTAMIENTO DE LLORET DE MAR

Registration number: P1720010E

Department: DEPARTAMENTO DE CONTRATACIÓN PÚBLICA

Postal address: PLAZA DE LA VILA, 1

Town: LLORET DE MAR

Postcode: 17310

Country subdivision (NUTS): Girona (ES512)

Country: Spain

Email: contractacio@lloret.cat

Telephone: 972361709

Internet address: www.lloret.cat

Information exchange endpoint (URL): <https://contractacio.gencat.cat/web/.content/inici/tramits-serveis/document/document-europeu-unic-contractacio.pdf>

Buyer profile: <https://contractaciopublica.cat/ca/perfils-contractant/detall/30054176?categoria=0>

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

Organisation providing offline access to the procurement documents

Organisation receiving requests to participate

Organisation processing tenders

8.1. ORG-0002

Official name: TRIBUNAL CATALÀ DE CONTRACTES

Registration number: Tribunal Català de Contractes del Sector Públic

Postal address: C. del foc, 57

Town: Barcelona

Postcode: 08038

Country subdivision (NUTS): Barcelona (ES511)

Country: Spain

Email: tccsp@gencat.cat

Telephone: +34 934024600

Fax: +34 935676346

Internet address: <http://tribunaldecontractes.gencat.cat/>

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

8.1. ORG-0000

Official name: Publications Office of the European Union

Registration number: PUBL

Town: Luxembourg

Postcode: 2417

Country subdivision (NUTS): Luxembourg (LU000)

Country: Luxembourg

Email: ted@publications.europa.eu

Telephone: +352 29291

Internet address: <https://op.europa.eu>

Roles of this organisation:

TED eSender

Notice information

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