

255096-2026 - Result

Croatia – Janitorial services – Usluge domara

OJ S 73/2026 15/04/2026

Contract or concession award notice – standard regime
Services

1. Buyer

1.1. Buyer

Official name: MUP RH Policijska uprava primorsko goranska

Email: ncanic@mup.hr

Legal type of the buyer: Central government authority

Activity of the contracting authority: Public order and safety

2. Procedure

2.1. Procedure

Title: Usluge domara

Description: Predmet nabave su usluge domara sukladno tehničkoj specifikaciji i ostalim uvjetima navedenim u ovoj Dokumentaciji o nabavi. Predmet nabave uključuje svakodnevno održavanje i manje popravke u objektima, sukladno tehničkim specifikacijama predmeta nabave gdje su opisane vrste održavanja, uvjeti obavljanja usluga, učestalost obavljanja usluga, te provedba kontrole kvalitete pružene usluge.

Procedure identifier: 46613a4b-6369-4b3a-87ed-f0f762bf89bd

Internal identifier: OP-01/25

Type of procedure: Open

Main features of the procedure: Otvoreni postupak

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 98341130 Janitorial services

2.1.2. Place of performance

Country subdivision (NUTS): Primorsko-goranska županija (HR031)

Country: Croatia

2.1.3. Value

Estimated value excluding VAT: 206 400,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

5. Lot

5.1. Lot: LOT-0001

Title: Grad Rijeka, Grad Opatija i Kukuljanovo

Description: Predmet nabave su usluge domara sukladno tehničkoj specifikaciji i ostalim uvjetima navedenim u ovoj Dokumentaciji o nabavi. Predmet nabave uključuje svakodnevno

održavanje i manje popravke u objektima, sukladno tehničkim specifikacijama predmeta nabave, gdje su opisane vrste održavanja, uvjeti obavljanja usluga, učestalost obavljanja usluga, te provedba kontrole kvalitete pružene usluge.

Internal identifier: OP-01/25-1

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 98341130 Janitorial services

5.1.2. Place of performance

Country subdivision (NUTS): Primorsko-goranska županija (HR031)

Country: Croatia

Additional information: Grad Rijeka, Grad Opatija i Kukuljanovo

5.1.4. Renewal

Maximum renewals: 0

5.1.5. Value

Estimated value excluding VAT: 161 400,00 EUR

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.8. Accessibility criteria

Accessibility criteria for persons with disabilities are not included because the procurement is not intended for use by natural persons

5.1.10. Award criteria

Criterion:

Type: Price

Name: Cijena ponude

Description: Cijena ponude

Category of award weight criterion: Weight (points, exact)

Award criterion number: 80

Criterion:

Type: Quality

Name: Isplata regresa za korištenje godišnjeg odmora

Description: Kao kriterij primjenjuje se isplata regresa za korištenje godišnjeg odmora, svakom djelatniku koji izvršava usluge koje su predmet ove nabave. Kao referentni iznos regresa koji je odabrani ponuditelj dužan isplaćivati za cijelo vrijeme trajanja okvirnog sporazuma i ugovora temeljem okvirnog sporazuma uzima se iznos na koji imaju pravo državni službenici i namještenici u trenutku objave predmetnog postupka javne nabave (300,00 eura). Naručitelj koristi ovaj kriterij jer smatra da će zbog socijalne osjetljivosti ove vrste djelatnosti, isplata regresa za korištenje godišnjeg odmora doprinijeti motivaciji i osigurati manji odljev djelatnika koji izvršavaju uslugu, što će se izravno odraziti na kontinuitet i kvalitetu obavljanja usluge, koja se na lokacijama korisnika obavlja svakodnevno.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 10

Criterion:

Type: Quality

Name: Isplata godišnje nagrade za božićne blagdane

Description: Kao kriterij primjenjuje se isplata godišnje nagrade za božićne blagdane, svakom djelatniku koji izvršava usluge koje su predmet ove nabave. Kao referentni iznos koji je odabrani ponuditelj dužan isplaćivati za cijelo vrijeme trajanja okvirnog sporazuma i ugovora temeljem okvirnog sporazuma uzima se iznos na koji imaju pravo državni službenici i namještenici u trenutku objave predmetnog postupka javne nabave (300,00 eura). Naručitelj koristi ovaj kriterij jer smatra da će zbog socijalne osjetljivosti ove vrste djelatnosti, isplata nagrade za božićne blagdane doprinijeti motivaciji i osigurati manji odljev djelatnika koji izvršavaju uslugu, što će se izravno odraziti na kontinuitet i kvalitetu obavljanja usluge, koja se na lokacijama korisnika obavlja svakodnevno.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 10

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Additional buyer coverage: Naručitelji koji su navedeni u ovoj obavijesti

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Državna komisija za kontrolu postupaka javne nabave

Organisation providing additional information about the procurement procedure: MUP RH

Policajska uprava primorsko goranska

Organisation providing more information on the review procedures: MUP RH Policijska uprava primorsko goranska

5.1. Lot: LOT-0002

Title: Grad Delnice

Description: Predmet nabave su usluge domara sukladno tehničkoj specifikaciji i ostalim uvjetima navedenim u ovoj Dokumentaciji o nabavi. Predmet nabave uključuje svakodnevno održavanje i manje popravke u objektima, sukladno tehničkim specifikacijama predmeta nabave, gdje su opisane vrste održavanja, uvjeti obavljanja usluga, učestalost obavljanja usluga, te provedba kontrole kvalitete pružene usluge.

Internal identifier: OP-01/25-2

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 98341130 Janitorial services

5.1.2. Place of performance

Country subdivision (NUTS): Primorsko-goranska županija (HR031)

Country: Croatia

Additional information: Grad Delnice

5.1.4. Renewal

Maximum renewals: 0

5.1.5. Value

Estimated value excluding VAT: 45 000,00 EUR

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.8. Accessibility criteria

Accessibility criteria for persons with disabilities are not included because the procurement is not intended for use by natural persons

5.1.10. Award criteria

Criterion:

Type: Price

Name: Cijena ponude

Description: Cijena ponude

Category of award weight criterion: Weight (points, exact)

Award criterion number: 80

Criterion:

Type: Quality

Name: Isplata regresa za korištenje godišnjeg odmora

Description: Kao kriterij primjenjuje se isplata regresa za korištenje godišnjeg odmora, svakom djelatniku koji izvršava usluge koje su predmet ove nabave. Kao referentni iznos regresa koji je odabrani ponuditelj dužan isplaćivati za cijelo vrijeme trajanja okvirnog sporazuma i ugovora temeljem okvirnog sporazuma uzima se iznos na koji imaju pravo državni službenici i namještenici u trenutku objave predmetnog postupka javne nabave (300,00 eura). Naručitelj koristi ovaj kriterij jer smatra da će zbog socijalne osjetljivosti ove vrste djelatnosti, isplata regresa za korištenje godišnjeg odmora doprinijeti motivaciji i osigurati manji odljev djelatnika koji izvršavaju uslugu, što će se izravno odraziti na kontinuitet i kvalitetu obavljanja usluge, koja se na lokacijama korisnika obavlja svakodnevno.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 10

Criterion:

Type: Quality

Name: Isplata godišnje nagrade za božićne blagdane

Description: Kao kriterij primjenjuje se isplata godišnje nagrade za božićne blagdane, svakom djelatniku koji izvršava usluge koje su predmet ove nabave. Kao referentni iznos koji je odabrani ponuditelj dužan isplaćivati za cijelo vrijeme trajanja okvirnog sporazuma i ugovora temeljem okvirnog sporazuma uzima se iznos na koji imaju pravo državni službenici i namještenici u trenutku objave predmetnog postupka javne nabave (300,00 eura). Naručitelj koristi ovaj kriterij jer smatra da će zbog socijalne osjetljivosti ove vrste djelatnosti, isplata nagrade za božićne blagdane doprinijeti motivaciji i osigurati manji odljev djelatnika koji izvršavaju uslugu, što će se izravno odraziti na kontinuitet i kvalitetu obavljanja usluge, koja se na lokacijama korisnika obavlja svakodnevno.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 10

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Additional buyer coverage: Naručitelji koji su navedeni u ovoj obavijesti

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Državna komisija za kontrolu postupaka javne nabave

Organisation providing additional information about the procurement procedure: MUP RH
Policajska uprava primorsko goranska
Organisation providing more information on the review procedures: MUP RH Policajska uprava
primorsko goranska

6. Results

Value of all contracts awarded in this notice: 90 641,30 EUR

6.1. Result lot identifier: LOT-0001

Winner selection status: At least one winner was chosen.

6.1.2. Information about winners

Winner:

Official name: PLETER - USLUGE d.o.o.

Tender:

Tender identifier: TEN-0001

Identifier of lot or group of lots: LOT-0001

Value of the tender: 69 620,30 EUR

The tender was ranked: yes

Rank of the tender: 1

The tender is a variant: no

Subcontracting: No

Contract information:

Identifier of the contract: 511-09-16-26-27 za grupu 1 CON-0001

Title: Grad Rijeka, Grad Opatija i Kukuljanovo

Date of the conclusion of the contract: 30/03/2026

The contract is awarded within a framework agreement: yes

Notice that created the framework agreement: 92398444-0380-4a87-b9bc-c3c5f20d9017-01

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders

Number of tenders or requests to participate received: 2

Type of received submissions: Tenders submitted electronically

Number of tenders or requests to participate received: 2

Type of received submissions: Tenders from tenders registered in countries outside of the European Economic Area

Number of tenders or requests to participate received: 0

Type of received submissions: Tenders from tenderers registered in other European Economic Area countries than the country of the buyer

Number of tenders or requests to participate received: 0

Type of received submissions: Tenders from micro, small or medium tenderers

Number of tenders or requests to participate received: 2

6.1. Result lot identifier: LOT-0002

Winner selection status: At least one winner was chosen.

6.1.2. Information about winners

Winner:

Official name: PLETER - USLUGE d.o.o.

Tender:

Tender identifier: TEN-0002

Identifier of lot or group of lots: LOT-0002

Value of the tender: 21 021,00 EUR

The tender was ranked: yes

Rank of the tender: 1

The tender is a variant: no

Subcontracting: No

Contract information:

Identifier of the contract: 511-09-16-26-28 za grupu 2 CON-0002

Title: Grad Delnice

Date of the conclusion of the contract: 30/03/2026

The contract is awarded within a framework agreement: yes

Notice that created the framework agreement: 92398444-0380-4a87-b9bc-c3c5f20d9017-01

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders

Number of tenders or requests to participate received: 2

Type of received submissions: Tenders submitted electronically

Number of tenders or requests to participate received: 2

Type of received submissions: Tenders from tenders registered in countries outside of the European Economic Area

Number of tenders or requests to participate received: 0

Type of received submissions: Tenders from tenderers registered in other European Economic Area countries than the country of the buyer

Number of tenders or requests to participate received: 0

Type of received submissions: Tenders from micro, small or medium tenderers

Number of tenders or requests to participate received: 2

8. Organisations

8.1. ORG-0001

Official name: MUP RH Policijska uprava primorsko goranska

Registration number: 36162371878

Postal address: Žrtava fašizma 3

Town: Rijeka

Postcode: 51000

Country subdivision (NUTS): Primorsko-goranska županija (HR031)

Country: Croatia

Contact point: Neven Čanić

Email: ncanic@mup.hr

Telephone: +385 51430417

Internet address: <https://primorsko-goranska-policija.gov.hr/>

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

Organisation providing more information on the review procedures

8.1. ORG-0002

Official name: Državna komisija za kontrolu postupaka javne nabave

Registration number: 95857869241
Postal address: Ulica grada Vukovara 23/V
Town: Zagreb
Postcode: 10000
Country subdivision (NUTS): Grad Zagreb (HR050)
Country: Croatia
Contact point: Kontakt
Email: dkom@dkom.hr
Telephone: +385 14559 930
Internet address: <https://www.dkom.hr/>

Roles of this organisation:

Review organisation

8.1. ORG-0003

Official name: Narodne novine d.d.
Registration number: TED94
Registration number: HR64546066176
Postal address: Savski gaj XIII. 6
Town: Zagreb
Postcode: 10020
Country subdivision (NUTS): Grad Zagreb (HR050)
Country: Croatia
Contact point: EOJN Helpdesk
Email: eojn@nn.hr
Telephone: +385 16652889
Internet address: <https://www.nn.hr/>

Roles of this organisation:

TED eSender

8.1. ORG-0004

Official name: PLETER - USLUGE d.o.o.
Size of the economic operator: Medium
Registration number: 50056328499
Postal address: Čerinina 23
Town: Grad Zagreb
Postcode: 10000
Country subdivision (NUTS): Grad Zagreb (HR050)
Country: Croatia
Contact point: Marija Bešlić
Email: uprava@pleter-usluge.hr
Telephone: +385 14627777
Internet address: <https://www.pleter-usluge.hr>

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0001, LOT-0002

The winner is listed on a regulated market

Notice information

Notice identifier/version: 48704a0e-b2f8-4568-9cf1-b9fb4474ae7c - 01

Form type: Result

Notice type: Contract or concession award notice – standard regime

Notice subtype: 29

Notice dispatch date: 13/04/2026 18:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

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