

Luxembourg-Luxembourg: Document and Information Management Services for the EIB Group
OJ S 85/2024 30/04/2024
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: European Investment Bank

Postal address: 98-100, boulevard Konrad Adenauer

Town: Luxembourg

NUTS code: LU000 Luxembourg

Postal code: L-2950

Country: Luxembourg

E-mail: corporate-procurement@eib.org

Internet address(es):

Main address: <http://www.eib.org>

Address of the buyer profile: <https://www.eib.org/en/about/procurement/index.htm>

I.4. Type of the contracting authority

European institution/agency or international organisation

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Document and Information Management Services for the EIB Group

Reference number: CFT-1682

II.1.2. Main CPV code

92510000 Library and archive services

II.1.3. Type of contract

Services

II.1.4. Short description

The objective is to award a framework agreement to a single successful tenderer, which will provide document and information management services for the EIB Group.

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 9 200 000,00 EUR

II.2. Description

II.2.2. Additional CPV code(s)

72512000 Document management services, 79995100 Archiving services, 79995200 Cataloguing services, 79996100 Records management, 92512000 Archive services

II.2.3. Place of performance

NUTS code: LU000 Luxembourg

Main site or place of performance: EIB headquarters in Luxembourg.

II.2.4. Description of the procurement

The document and information management services for the EIB Group to be provided are grouped by the following specific service areas: EIB's Central Mailroom Team; EIB's Central Archives Team; EIB's Information Resources Unit; EIF's document and information management services. The services must be delivered under a managed services model, whereby the service provider assumes the end-to-end management and operational responsibility for the services. For more details please refer to the procurement documents.

II.2.5. Award criteria

Quality criterion - Name: Quality of the proposal for ensuring business continuity and resource availability for continuous services / Weighting: 150

Quality criterion - Name: Quality of the proposed approach to performance management and training strategy of on-site human resources / Weighting: 75

Quality criterion - Name: Technical merit of the proposed teams of on-site human resources for continuous services / Weighting: 225

Quality criterion - Name: Quality of the service delivery proposal / Weighting: 300

Price - Weighting: 250

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Competitive procedure with negotiation

IV.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2022/S 196-554638](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: 1

Title:

Document and Information Management Services for the EIB Group

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

16/04/2024

V.2.2. Information about tenders

Number of tenders received: 3

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Eowin SAS

Town: Guyancourt

NUTS code: FR103 Yvelines

Country: France

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 9 200 000,00 EUR

Total value of the contract/lot: 9 200 000,00 EUR

V.2.5. Information about subcontracting

The contract is likely to be subcontracted

Section VI: Complementary information

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: General Court of the European Union

Postal address: Rue du Fort Niedergrünewald

Town: Luxembourg

Postal code: L2925

Country: Luxembourg

E-mail: generalcourt.registry@curia.europa.eu

Telephone: +352 4303-1

Fax: +352 4303-2100

Internet address: <http://curia.europa.eu>

VI.4.3. Review procedure

Precise information on deadline(s) for review procedures:

Tenderers may in the first instance submit any concerns regarding the procurement to the Bank using the contact details under Section I.1) of the contract notice. If tenderers or other interested parties, believe that the EIB committed an instance of maladministration, (e.g. it has failed to act in accordance with its established policies, standards and procedures or to respect the principles of good administration), they may lodge a complaint to the EIB Group Complaints Mechanism (see <https://www.eib.org/en/about/accountability/complaints/index.htm>) within 1 year from the date when the alleged action, decision or omission by the Bank could be reasonably known by the complainant. If unhappy with the outcome, tenderers can seek a review of the EIB Group's reply to the complaint by the European Ombudsman (see <https://www.ombudsman.europa.eu>). Within 2 months of notification of the outcome of the procedure (award decision), tenderers may launch an action for its annulment and/or damages. Any request tenderers may make and any reply from the Bank or any complaint of maladministration, will have neither the purpose nor the effect of suspending the time-limit for launching an action for annulment nor open a new period for launching an action for annulment. The body responsible for hearing annulment procedures is indicated under Section VI.4.1) of the contract notice.

VI.5. Date of dispatch of this notice

23/04/2024