

255691-2026 - Competition

Belgium – Computer-related services – Levering, implementatie en operationele ondersteuning van ICT-oplossingen voor Wonen in Limburg (WiL)

OJ S 73/2026 15/04/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Wonen in Limburg BV

Email: benoit.haesen@wil.be

Legal type of the buyer: Local authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Levering, implementatie en operationele ondersteuning van ICT-oplossingen voor Wonen in Limburg (WiL)

Description: Levering, implementatie en operationele ondersteuning van ICT-oplossingen voor Wonen in Limburg (WiL)

Procedure identifier: fb6ead25-d525-4869-b289-68a94b632abf

Internal identifier: PPP0OQ-2669/6280/WiL – ICT – 2026/04

Type of procedure: Negotiated with prior publication of a call for competition / competitive with negotiation

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72500000 Computer-related services

2.1.2. Place of performance

Country subdivision (NUTS): Arr. Hasselt (BE224)

Country: Belgium

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2.1.2. Place of performance

Country subdivision (NUTS): Arr. Hasselt (BE224)

Country: Belgium

2.1.3. Value

Maximum value of the framework agreement: 7 425 000,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.5. Terms of procurement

Terms of submission:

Maximum number of lots for which one tenderer can submit tenders: 4

Terms of contract:

Maximum number of lots for which contracts can be awarded to one tenderer: 4

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5. Lot

5.1. Lot: LOT-0001

Title: Pakket Verhuur Patrimonium

Description: Zie leidraad.

Internal identifier: 2026/03_1

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 72500000 Computer-related services

5.1.2. Place of performance

Country subdivision (NUTS): Arr. Hasselt (BE224)

Country: Belgium

Additional information: Provincie Limburg

5.1.3. Estimated duration

Duration: 72 Months

5.1.4. Renewal

Maximum renewals: 2

Other information about renewals: Het perceel 1 bevat twee verlengingen.

5.1.5. Value

Maximum value of the framework agreement: 1 650 000,00 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

The names and professional qualifications of the staff assigned to perform the contract must be given: Not required

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

Additional information: De Aanbestedende Overheid legt een maximumbedrag van € 1.650.000,00 excl. btw vast voor de bestellingen die 'op afroep' op grond van dit specifieke gedeelte kunnen worden uitgevoerd. Let op, dit maximumbedrag geldt louter en alleen voor wat het gedeelte 'op afroep' betreft en niet voor de Opdracht (desbetreffende Perceel) in zijn geheel.

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

Information about the second stage of a two-stage procedure:

Minimum number of candidates to be invited for the second stage of the procedure: 3

The buyer reserves the right to award the contract on the basis of the initial tenders without any further negotiations

5.1.10. Award criteria

Criterion:

Type: Quality

Description: Kwalitatieve elementen - worden in het bestek toegelicht

Category of award weight criterion: Order of importance

Award criterion number: 1

Criterion:

Type: Cost

Description: Prijs - worden in het bestek toegelicht

Category of award weight criterion: Order of importance

Award criterion number: 2

5.1.11. Procurement documents

Address of the procurement documents: <https://cloud.3p.eu/Downloads/1/2669/OQ/2026>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.publicprocurement.be>

Languages in which tenders or requests to participate may be submitted: Dutch

Electronic catalogue: Not allowed

Variants: Not allowed

Deadline for receipt of requests to participate: 19/05/2026 09:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: no

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Maximum number of participants: 1

Justification for the duration of the framework agreement: Zie leidraad.

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Ondernemingsrechtbank Antwerpen - Afdeling Hasselt

Information about review deadlines: Organisatie die informatie verstrekt over beroepsprocedures en bijhorende termijnen: Ondernemingsrechtbank Antwerpen - Afdeling Hasselt

Organisation providing additional information about the procurement procedure: Wonen in Limburg BV

Organisation providing more information on the review procedures: Ondernemingsrechtbank Antwerpen - Afdeling Hasselt

Organisation receiving requests to participate: Wonen in Limburg BV

5.1. Lot: LOT-0002

Title: Enterprise Asset Management (EAM)

Description: Zie leidraad.

Internal identifier: 2026/03_2

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72500000 Computer-related services

5.1.2. Place of performance

Country subdivision (NUTS): Arr. Hasselt (BE224)

Country: Belgium

Additional information: Provincie Limburg

5.1.3. Estimated duration

Duration: 72 Months

5.1.4. Renewal

Maximum renewals: 2

Other information about renewals: Het perceel 2 bevat twee verlengingen.

5.1.5. Value

Maximum value of the framework agreement: 2 250 000,00 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

The names and professional qualifications of the staff assigned to perform the contract must be given: Not required

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

Additional information: De Aanbestedende Overheid legt een maximumbedrag van € 2.250.000,00 excl. btw vast voor de bestellingen die 'op afroep' op grond van dit specifieke gedeelte kunnen worden uitgevoerd. Let op, dit maximumbedrag geldt louter en alleen voor wat het gedeelte 'op afroep' betreft en niet voor de Opdracht (desbetreffende Perceel) in zijn geheel.

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

Information about the second stage of a two-stage procedure:

Minimum number of candidates to be invited for the second stage of the procedure: 3

The buyer reserves the right to award the contract on the basis of the initial tenders without any further negotiations

5.1.10. Award criteria

Criterion:

Type: Quality

Description: Kwalitatieve elementen - worden in het bestek toegelicht

Category of award weight criterion: Order of importance

Award criterion number: 1

Criterion:

Type: Cost

Description: Prijs - worden in het bestek toegelicht

Category of award weight criterion: Order of importance

Award criterion number: 2

5.1.11. Procurement documents

Address of the procurement documents: <https://cloud.3p.eu/Downloads/1/2669/OQ/2026>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.publicprocurement.be>

Languages in which tenders or requests to participate may be submitted: Dutch

Electronic catalogue: Not allowed

Variants: Not allowed

Deadline for receipt of requests to participate: 19/05/2026 09:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: no

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Maximum number of participants: 1

Justification for the duration of the framework agreement: Zie leidraad.

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Ondernemingsrechtbank Antwerpen - Afdeling Hasselt

Information about review deadlines: Organisatie die informatie verstrekt over

beroepsprocedures en bijhorende termijnen: Ondernemingsrechtbank Antwerpen - Afdeling Hasselt

Organisation providing additional information about the procurement procedure: Wonen in Limburg BV

Organisation providing more information on the review procedures: Ondernemingsrechtbank Antwerpen - Afdeling Hasselt

Organisation receiving requests to participate: Wonen in Limburg BV

5.1. Lot: LOT-0003

Title: Customer Relationship Management (CRM)

Description: Zie leidraad.

Internal identifier: 2026/03_3

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72500000 Computer-related services

5.1.2. Place of performance

Country subdivision (NUTS): Arr. Hasselt (BE224)

Country: Belgium

Additional information: Provincie Limburg

5.1.3. Estimated duration

Duration: 72 Months

5.1.4. Renewal

Maximum renewals: 2

Other information about renewals: Het perceel 3 bevat twee verlengingen.

5.1.5. Value

Maximum value of the framework agreement: 1 900 000,00 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

The names and professional qualifications of the staff assigned to perform the contract must be given: Not required

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

Additional information: De Aanbestedende Overheid legt een maximumbedrag van € 1.900.000,00 excl. btw vast voor de bestellingen die 'op afroep' op grond van dit specifieke gedeelte kunnen worden uitgevoerd. Let op, dit maximumbedrag geldt louter en alleen voor wat het gedeelte 'op afroep' betreft en niet voor de Opdracht (desbetreffende Perceel) in zijn geheel.

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

Information about the second stage of a two-stage procedure:

Minimum number of candidates to be invited for the second stage of the procedure: 3

The buyer reserves the right to award the contract on the basis of the initial tenders without any further negotiations

5.1.10. Award criteria

Criterion:

Type: Quality

Description: Kwalitatieve elementen - worden in het bestek toegelicht

Category of award weight criterion: Order of importance

Award criterion number: 1

Criterion:

Type: Cost

Description: Prijs - worden in het bestek toegelicht
Category of award weight criterion: Order of importance
Award criterion number: 2

5.1.11. Procurement documents

Address of the procurement documents: <https://cloud.3p.eu/Downloads/1/2669/OQ/2026>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.publicprocurement.be>

Languages in which tenders or requests to participate may be submitted: Dutch

Electronic catalogue: Not allowed

Variants: Not allowed

Deadline for receipt of requests to participate: 19/05/2026 09:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: no

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Maximum number of participants: 1

Justification for the duration of the framework agreement: Zie leidraad.

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Ondernemingsrechtbank Antwerpen - Afdeling Hasselt

Information about review deadlines: Organisatie die informatie verstrekt over

beroepsprocedures en bijhorende termijnen: Ondernemingsrechtbank Antwerpen - Afdeling Hasselt

Organisation providing additional information about the procurement procedure: Wonen in Limburg BV

Organisation providing more information on the review procedures: Ondernemingsrechtbank Antwerpen - Afdeling Hasselt

Organisation receiving requests to participate: Wonen in Limburg BV

5.1. Lot: LOT-0004

Title: Document Management System (DMS)

Description: Zie leidraad.

Internal identifier: 2026/03_4

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72500000 Computer-related services

5.1.2. Place of performance

Country subdivision (NUTS): Arr. Hasselt (BE224)

Country: Belgium

Additional information: Provincie Limburg

5.1.3. Estimated duration

Duration: 72 Months

5.1.4. Renewal

Maximum renewals: 2

Other information about renewals: Het perceel 4 bevat twee verlengingen.

5.1.5. Value

Maximum value of the framework agreement: 1 625 000,00 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

The names and professional qualifications of the staff assigned to perform the contract must be given: Not required

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

Additional information: De Aanbestedende Overheid legt een maximumbedrag van € 1.625.000,00 excl. btw vast voor de bestellingen die 'op afroep' op grond van dit specifieke gedeelte kunnen worden uitgevoerd. Let op, dit maximumbedrag geldt louter en alleen voor wat het gedeelte 'op afroep' betreft en niet voor de Opdracht (desbetreffende Perceel) in zijn geheel.

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

Information about the second stage of a two-stage procedure:

Minimum number of candidates to be invited for the second stage of the procedure: 3

The buyer reserves the right to award the contract on the basis of the initial tenders without any further negotiations

5.1.10. Award criteria

Criterion:

Type: Quality

Description: Kwalitatieve elementen - worden in het bestek toegelicht

Category of award weight criterion: Order of importance

Award criterion number: 1

Criterion:

Type: Cost

Description: Prijs - worden in het bestek toegelicht

Category of award weight criterion: Order of importance

Award criterion number: 2

5.1.11. Procurement documents

Address of the procurement documents: <https://cloud.3p.eu/Downloads/1/2669/OQ/2026>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.publicprocurement.be>

Languages in which tenders or requests to participate may be submitted: Dutch
Electronic catalogue: Not allowed
Variants: Not allowed
Deadline for receipt of requests to participate: 19/05/2026 09:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No
Electronic invoicing: Required
Electronic ordering will be used: no
Electronic payment will be used: no

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition
Maximum number of participants: 1
Justification for the duration of the framework agreement: Zie leidraad.

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Ondernemingsrechtbank Antwerpen - Afdeling Hasselt
Information about review deadlines: Organisatie die informatie verstrekt over beroepsprocedures en bijhorende termijnen: Ondernemingsrechtbank Antwerpen - Afdeling Hasselt
Organisation providing additional information about the procurement procedure: Wonen in Limburg BV
Organisation providing more information on the review procedures: Ondernemingsrechtbank Antwerpen - Afdeling Hasselt
Organisation receiving requests to participate: Wonen in Limburg BV

8. Organisations

8.1. ORG-0001

Official name: Wonen in Limburg BV
Registration number: BE0401.314.140
Postal address: Ringlaan 20
Town: Houthalen-Helchteren
Postcode: 3530
Country subdivision (NUTS): Arr. Hasselt (BE224)
Country: Belgium
Contact point: Benoit Haesen
Email: benoit.haesen@wil.be
Telephone: +32 476772506
Internet address: <http://www.wil.be/>

Roles of this organisation:

Buyer
Organisation providing additional information about the procurement procedure
Organisation receiving requests to participate

8.1. ORG-0002

Official name: Ondernemingsrechtbank Antwerpen - Afdeling Hasselt
Registration number: BE 0308357753
Postal address: Parklaan 25 bus 6
Town: Hasselt
Postcode: 3500
Country subdivision (NUTS): Arr. Hasselt (BE224)
Country: Belgium
Email: orb.hasselt.rolen@just.fgov.be
Telephone: +32 26820793
Internet address: <https://www.rechtbanken-tribunaux.be/nl/ondernemings-rechtbank-antwerpen-afdeling-hasselt>

Roles of this organisation:

Review organisation
Organisation providing more information on the review procedures

8.1. ORG-0003

Official name: 3P - Aanbieder van diensten / Prestataire de services
Registration number: BE 0475.480.736
Town: Antwerpen / Anvers
Postcode: 2000
Country subdivision (NUTS): Arr. Antwerpen (BE211)
Country: Belgium
Email: info@3p.eu
Telephone: +32 3 294 30 51

Roles of this organisation:

Procurement service provider

8.1. ORG-0004

Official name: FPS Policy and Support
Registration number: BE 0671.516.647
Town: Brussels
Postcode: 1000
Country subdivision (NUTS): Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad (BE100)
Country: Belgium
Email: e.proc@publicprocurement.be
Telephone: +32 2 740 80 00

Roles of this organisation:

TED eSender

Notice information

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