

Netherlands-Amsterdam: Telecommunications system
OJ S 142/2014 26/07/2014
Contract award notice
Services

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: Gemeente Amsterdam, Dienst ICT

National registration number: 512131934

Postal address: Cruquiusweg 5

Town: Amsterdam

Postal code: 1019 AT

Country: Netherlands

For the attention of: Robert Dobbinga

E-mail: ictaanbestedingen@amsterdam.nl

Internet address(es):

General address of the contracting authority: www.amsterdam.nl/gemeente/organisatie-diensten/sites/dienst_ict/

Electronic access to information: <https://www.tenderned.nl:443/tenderned-web/aankondiging/detail/samenvatting.xhtml?aankondigingId=39585>

I.2. Type of the contracting authority

Regional or local authority

I.3. Main activity

General public services

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1. Description

II.1.1. Title

CCV voor het Contact Center Amsterdam.

II.1.2. Type of contract and place of performance or delivery

Services

Service category No 5: Telecommunications services

Main site or place of performance: Groot-Amsterdam.

NUTS code NL326 Groot-Amsterdam

II.1.3. Information about a framework agreement or a dynamic purchasing system (DPS)

II.1.4. Short description of the contract or purchase(s)

De levering en implementatie van een callcentervoorziening alsmede het beheer en onderhoud gedurende 5 jaren.

II.1.5. CPV code(s)

32524000 Telecommunications system

II.1.6. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

II.2. Total value of the contract/lot**II.2.1. Total value of the contract/lot****Section IV: Procedure**

IV.1. Type of procedure**IV.1.1. Type of procedure**

Open

IV.2. Award criteria**IV.2.1. Award criteria**

The most economically advantageous tender in terms of

1. Economisch meest voordelige inschrijving.

IV.2.2. Information about electronic auction

An electronic auction has been used: no

IV.3. Administrative information**IV.3.1. File reference number attributed by the contracting authority**

201301_CCV

IV.3.2. Previous publication concerning this procedure**Contract notice**

Notice number in the OJ S: [2013/S 220-383471](#) of 13.11.2013

Section V: Award of contract

Contract No: 1

Lot title: CCV voor het Contact Center Amsterdam

V.1. Date of conclusion of the contract

11.6.2014

V.2. Information about tenders

Number of tenders received: 6

V.3. Name and address of the contractor

Official name: VANAD CIM Holding BV

Postal address: Rivium Westlaan 1

Town: Capelle aan den IJssel

Postal code: 2909 LD

Country: Netherlands

E-mail: info@vanadgroup.com

Telephone: +31 102881680

Internet address: www.vanadgroup.com

V.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot:

Value: 800 000 EUR

excluding VAT

V.5. Information about subcontracting

The contract is likely to be subcontracted: no

Section VI: Complementary information

VI.1. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:

no

VI.2. Additional information

De opdracht is gegund na een trajectwisseling.

VI.3. Procedures for review

VI.3.1. Review body

VI.3.2. Review procedure

VI.3.3. Service from which information about the review procedure may be obtained

VI.4. Date of dispatch of this notice

24.7.2014