

Ireland-Dublin: IP telephone services

OJ S 147/2013 31/07/2013

Contract notice

Services

Directive 2004/18/EC

## Section I: Contracting authority

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### I.1. Name and addresses

Official name: Tourism Ireland

Postal address: 5th Floor - Bishop's Square, Redmond's Hill

Town: Dublin

Postal code: 2

Country: Ireland

For the attention of: Hannah Hughes

E-mail: [hhughes@tourismireland.com](mailto:hhughes@tourismireland.com)

Telephone: +353 14763474

Fax: +353 14763642

**Internet address(es):**

General address of the contracting authority: <http://www.tourismireland.com>

**Additional information can be obtained from:**

the abovementioned address

**Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:**

the abovementioned address

**Tenders or requests to participate must be submitted:** Official name: Tourism Ireland

Postal address: Beresford House, 2 Beresford Road

Town: Coleraine

Postal code: BT52 1GE

Country: United Kingdom

For the attention of: David McIntyre

E-mail: [dmcintyre@tourismireland.com](mailto:dmcintyre@tourismireland.com)

Telephone: +44 2870359222

Internet address: <http://www.discoverireland.com>

### I.2. Type of the contracting authority

Body governed by public law

### I.3. Main activity

Other: Tourism Marketing

### I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

## Section II: Object of the contract

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### II.1. Description

#### II.1.1. Title attributed to the contract by the contracting authority

VOIP support, maintenance and upgrade services.

## **II.1.2. Type of contract and place of performance or delivery**

Services

Service category No 5: Telecommunications services

Main site or place of performance: Island of Ireland

NUTS code IE Éire / Ireland

## **II.1.3. Information about a framework agreement or a dynamic purchasing system**

The notice involves a public contract

## **II.1.4. Information about framework agreement**

## **II.1.5. Short description of the contract or purchase(s)**

Tourism Ireland is seeking to appoint a VOIP supplier for the next 3 years, commencing no later than 1.1.2014., with the option to extend annually for a further 2 years. The requirements of the service will be clearly defined and are based on the existing services and/or with the addition of new services.

The successful candidate must have a proven track record in the area of supporting an organisation with offices in various countries around the world and have the ability to support the current Tourism Ireland technical infrastructure. Please refer to Appendix 3 of the Instructions Document available for downloading.

## **II.1.6. CPV code(s)**

64215000 IP telephone services, 32520000 Telecommunications cable and equipment, 32522000 Telecommunications equipment

## **II.1.7. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

## **II.1.8. Lots**

This contract is divided into lots: no

## **II.1.9. Information about variants**

Variants will be accepted: no

## **II.2. Scope of the procurement**

### **II.2.1. Total quantity or scope**

The contract period will be for 3 years subject to budget and annual performance review, and other factors. The contract may be extended annually for a further 2 years, subject to satisfactory performance review.

### **II.2.2. Information about options**

Options: no

### **II.2.3. Information about renewals**

## **II.3. Duration of the contract or time limit for completion**

Duration in months: 60 (from the award of the contract)

## **Section III: Legal, economic, financial and technical information**

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### **III.1. Conditions related to the contract**

#### **III.1.1. Deposits and guarantees required**

**III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them**

**III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded**

A grouping, if successful, must contract as a single entity, having joint and several liability.

**III.1.4. Contract performance conditions**

The performance of the contract is subject to particular conditions: yes

Description of particular conditions: The successful candidate must have a proven track record in the area of supporting an organisation with offices in various countries around the world and have the ability to support the current technical infrastructure.

**III.2. Conditions for participation**

**III.2.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions: Please refer to the documentation available for downloading from the eTenders website: [www.etenders.gov.ie](http://www.etenders.gov.ie)

**III.2.2. Economic and financial ability**

List and brief description of conditions: Please refer to the documentation available for downloading from the eTenders website: [www.etenders.gov.ie](http://www.etenders.gov.ie)

Minimum level(s) of standards possibly required: Please refer to the documentation available for downloading from the eTenders website: [www.etenders.gov.ie](http://www.etenders.gov.ie)

**III.2.3. Technical and professional ability**

List and brief description of conditions:

Please refer to the documentation available for downloading from the eTenders website: [www.etenders.gov.ie](http://www.etenders.gov.ie)

Minimum level(s) of standards possibly required:

The successful candidate must have a proven track record in the area of supporting an organisation with offices in various countries around the world and have the ability to support the current technical infrastructure of Tourism Ireland.

**III.2.4. Information about reserved contracts**

**III.3. Conditions specific to services contracts**

**III.3.1. Information about a particular profession**

Execution of the service is reserved to a particular profession: no

**III.3.2. Information about staff responsible for the performance of the contract**

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract: yes

**Section IV: Procedure**

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**IV.1. Type of procedure**

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Restricted

**IV.1.2. Information about the limits on the number of candidates to be invited**

Envisaged minimum number 5: and Maximum number 8  
Objective criteria for choosing the limited number of candidates: Minimum number of operators invited to tender is subject to the quality of applications received.

**IV.1.3. Information about reduction of the number of solutions or tenders during negotiation or dialogue**

**IV.2. Award criteria**

**IV.2.1. Award criteria**

The most economically advantageous tender in terms of Price is not the only award criterion and all criteria are stated only in the procurement documents

**IV.2.2. Information about electronic auction**

An electronic auction will be used: no

**IV.3. Administrative information**

**IV.3.1. File reference number attributed by the contracting authority**

VOIP-DMCI-2013

**IV.3.2. Previous publication concerning this procedure**

no

**IV.3.3. Conditions for obtaining specifications and additional documents or descriptive document**

Payable documents: no

**IV.3.4. Time limit for receipt of tenders or requests to participate**

26.8.2013 - 15:00

**IV.3.5. Estimated date of dispatch of invitations to tender or to participate to selected candidates**

20.9.2013

**IV.3.6. Languages in which tenders or requests to participate may be submitted**

English.

**IV.3.7. Minimum time frame during which the tenderer must maintain the tender**

**IV.3.8. Conditions for opening of tenders**

**Section VI: Complementary information**

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**VI.1. Information about recurrence**

This is a recurrent procurement: no

**VI.2. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

**VI.3. Additional information**

To receive more information about this tender, including any amendments and/or clarifications and to request any clarifications and/or to respond to this tender, you must register your interest to this tender on the following site: [https://irl.eu-supply.com/app/rfq/rwlenrance\\_s.asp?PID=68258&B=ETENDERS\\_SIMPLE](https://irl.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=68258&B=ETENDERS_SIMPLE)

Requests to Participate must be submitted in hard copy x 4 by the deadline stated to the return address stated. All hard copy must be sent in clearly marked envelopes.

Tourism Ireland cannot accept responsibility for applications that are lost or damaged in the post.

Late applications will not be accepted.

Tourism Ireland will not be responsible for costs, charges or expenses incurred by participants, whether or not a final contract is awarded.

Tourism Ireland is subject to the provisions of the Code of Practice on Freedom of Information for North South Implementation Bodies and Tourism Ireland.

Award of this contract will be subject to the winning Tenderer's compliance with the Fair Employment and Treatment (Northern Ireland) Order 1998 [if based in NI].

Award of this contract will be subject to selected candidate obtaining a Tax Clearance Certificate as required by the Irish Revenue Commissioners.

The contract will be subject to Irish law.

Tourism Ireland reserves the right without advance notice (and without giving reasons unless so required by law and without liability to the applicants) to amend or otherwise change the process or to terminate the process. This notice does not represent a commitment to enter into any contract(s).

#### **VI.4. Procedures for review**

##### **VI.4.1. Review body**

##### **VI.4.2. Review procedure**

##### **VI.4.3. Service from which information about the review procedure may be obtained**

#### **VI.5. Date of dispatch of this notice**

26.7.2013