

United Kingdom-Plymouth: Transaction-processing software package

OJ S 139/2015 22/07/2015

Contract notice

Services

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: South West Smart Applications Ltd

Postal address: Room B.504, Portland Square Building, Plymouth University, Drake Circus

Town: Plymouth

Postal code: PL4 8AA

Country: United Kingdom

For the attention of: Mr James Bloor

E-mail: procurement@swsal.co.uk

Telephone: +44 1752585853

Additional information can be obtained from:

the abovementioned address

Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:

the abovementioned address

Tenders or requests to participate must be submitted: the abovementioned address**I.2. Type of the contracting authority**

Other: company limited by guarantee

I.3. Main activity

Other: transport ticketing services

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: yes

Official name: Bath & North East Somerset Council

Postal address: Lewis House, Manvers Street

Town: Bath

Postal code: BA1 1JG

Country: United Kingdom

Official name: Cornwall Council

Postal address: County Hall, Treyew Road

Town: Truro

Postal code: TR1 3AY

Country: United Kingdom

Official name: Devon County Council

Postal address: County Hall, Topsham Road

Town: Exeter

Postal code: EX2 4QD

Country: United Kingdom

Official name: Dorset County Council

Postal address: County Hall, Colliton Park

Town: Dorchester

Postal code: DT1 1XJ
Country: United Kingdom
Official name: Gloucestershire County Council
Postal address: Shire Hall, Westgate Street
Town: Gloucester
Postal code: GL1 2TG
Country: United Kingdom
Official name: Norfolk County Council
Postal address: County Hall, Martineau Lane
Town: Norwich
Postal code: NR1 2DH
Country: United Kingdom
Official name: Torbay Council
Postal address: Town Hall, Castle Circus
Town: Torquay
Postal code: TQ1 3DR
Country: United Kingdom
Official name: Wiltshire Council
Postal address: County Hall, Bythesea Road
Town: Trowbridge
Postal code: BA14 8JN
Country: United Kingdom
Official name: Bristol City Council
Postal address: City Hall (formerly The Council House), College Green
Town: Bristol
Postal code: BS1 5TR
Country: United Kingdom
Official name: Borough of Poole Council
Postal address: Civic Centre
Town: Poole
Postal code: BH15 2RU
Country: United Kingdom
Official name: Bournemouth Borough Council
Postal address: Town Hall, Bourne Avenue
Town: Bournemouth
Postal code: BH2 6DY
Country: United Kingdom
Official name: Somerset County Council
Postal address: County Hall
Town: Taunton
Postal code: TA1 4DY
Country: United Kingdom
Official name: North Somerset Council
Postal address: Town Hall, Walliscote Grove Road
Town: Weston-Super-Mare
Postal code: BS23 1UJ
Country: United Kingdom
Official name: Plymouth City Council
Postal address: Ballard House, West Hoe Road
Town: Plymouth

Postal code: PL1 3BJ
Country: United Kingdom
Official name: Swindon Borough Council
Postal address: Civic Offices, Euclid Street
Town: Swindon
Postal code: SN1 2JH
Country: United Kingdom
Official name: South Gloucestershire Council
Postal address: Badminton Road, Yate,
Town: Bristol
Postal code: BS37 5AF
Country: United Kingdom
Official name: Herefordshire Council
Postal address: Plough Lane
Town: Hereford
Postal code: HR4 0LE
Country: United Kingdom
Official name: Any current or future Local Authority, other Public Sector and Operator SWSAL Member (a list of current Members is available on request)
Postal address: Room B.504, Portland Square Building, Plymouth University, Drake Circus
Town: Plymouth
Postal code: PL4 8AA
Country: United Kingdom

Section II: Object of the contract

II.1. Description

II.1.1. Title attributed to the contract by the contracting authority

Procurement of ITSO Services and Goods by South West Smart Applications Ltd on behalf of its Local Authority, other Public Sector and Operator Members, Framework 1.

II.1.2. Type of contract and place of performance or delivery

Services

Service category No 7: Computer and related services

Main site or place of performance: South West (England), However, it is SWSAL's intention to make contracts / framework agreements available to other public bodies, Integrated Transport Authorities, public transport providers and any other SWSAL Member in the UK to utilise.

NUTS code UK United Kingdom

II.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

II.1.4. Information about framework agreement

Framework agreement with several operators

Maximum number Envisaged maximum number of participants to the framework agreement
: 30

Duration of the framework agreement

Duration in months: 48

Estimated total value of purchases for the entire duration of the framework agreement

Estimated value excluding VAT:

Range: between 1 751 680 and 5 670 400 GBP

II.1.5. Short description of the contract or purchase(s)

Provision of the following services:

- ITSO AMS — HOPS
- ITSO AMS — HOPS (Lite)
- ITSO CMS
- ITSO Card Production Bureau
- Web Portal.

II.1.6. CPV code(s)

48217000 Transaction-processing software package, 30162000 Smart cards, 34980000 Transport tickets, 72413000 World wide web (www) site design services, 72415000 World wide web (www) site operation host services, 72420000 Internet development services, 72212445 Customer Relation Management software development services

II.1.7. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

II.1.8. Lots

This contract is divided into lots: yes
Tenders may be submitted for all lots

II.1.9. Information about variants

Variants will be accepted: no

II.2. Scope of the procurement

II.2.1. Total quantity or scope

Estimated value excluding VAT:
Range: between 1 751 680 and 5 670 400 GBP

II.2.2. Information about options

Options: no

II.2.3. Information about renewals

This contract is subject to renewal: yes
Number of possible renewals: 2
In the case of renewable supplies or service contracts, estimated timeframe for subsequent contracts:
in months: 12 (from the award of the contract)

II.3. Duration of the contract or time limit for completion

Duration in months: 48 (from the award of the contract)

Information about lots

Lot No: 1

Lot title: ITSO AMS — HOPS

1) Short description

The AMS-HOPS is the core ITSO component which will act as the key conduit between all other elements of the ITSO System. There is a great importance on the ability of the system to provide a reliable means of generating, hosting and exchanging data between various ITSO components but which at the same time ensures that there is full transparency of the activities

which is undertaken through user accessible views into the HOPS and high quality reporting outputs.

2) CPV code(s)

48217000 Transaction-processing software package, 30162000 Smart cards, 34980000 Transport tickets, 72413000 World wide web (www) site design services, 72415000 World wide web (www) site operation host services, 72420000 Internet development services, 72212445 Customer Relation Management software development services

3) Quantity or scope

Estimated value excluding VAT:

Range: between 262 400 and 1 312 000 GBP

4) Indication about different time frame or duration

5) Additional information about lots

Lot No: 2

Lot title: ITSO AMS — HOPS (Lite)

1) Short description

The AMS-HOPS is the core ITSO component which will act as the key conduit between all other elements of the ITSO System. There is a great importance on the ability of the system to provide a reliable means of generating, hosting and exchanging data between various ITSO components but which at the same time ensures that there is full transparency of the activities which is undertaken through user accessible views into the HOPS and high quality reporting outputs. The AMS-HOPS (Lite) is an AMS-HOPS that contains restricted functionality to allow the delivery and running of a concessionary scheme only.

2) CPV code(s)

48217000 Transaction-processing software package, 30162000 Smart cards, 34980000 Transport tickets, 72413000 World wide web (www) site design services, 72415000 World wide web (www) site operation host services, 72420000 Internet development services, 72212445 Customer Relation Management software development services

3) Quantity or scope

Estimated value excluding VAT:

Range: between 183 680 and 918 400 GBP

4) Indication about different time frame or duration

5) Additional information about lots

Lot No: 3

Lot title: ITSO CMS

1) Short description

The Customer Management System (CMS) is the core customer management component which will act as the key conduit between the customer and all other elements of the ITSO System. There is a great importance on the ability of the system to interact reliably with other non ITSO and ITSO components to ensure full transparency of the customer activities.

2) CPV code(s)

48217000 Transaction-processing software package, 30162000 Smart cards, 34980000 Transport tickets, 72413000 World wide web (www) site design services, 72415000 World wide web (www) site operation host services, 72420000 Internet development services, 72212445 Customer Relation Management software development services

3) Quantity or scope

Estimated value excluding VAT:

Range: between 524 800 and 1 312 000 GBP

4) Indication about different time frame or duration

5) Additional information about lots

Lot No: 4

Lot title: ITSO Card Production Bureau

1) Short description

The Card Bureau is the mechanism that allows cards to be produced in the ITSO world. There is a great importance on the ability of the card bureau to interact reliably with other non ITSO and ITSO components to ensure full transparency of the customer card creation activities.

2) CPV code(s)

48217000 Transaction-processing software package, 30162000 Smart cards, 34980000 Transport tickets, 72413000 World wide web (www) site design services, 72415000 World wide web (www) site operation host services, 72420000 Internet development services, 72212445 Customer Relation Management software development services

3) Quantity or scope

Estimated value excluding VAT:

Range: between 704 000 and 1 760 000 GBP

4) Indication about different time frame or duration

5) Additional information about lots

Lot No: 5

Lot title: Web Portal

1) Short description

The Web Portal will be the main point of interaction with customers, and will facilitate services such as customer account management, smart card management, payment management and product sales at a minimum. It will also act as a key information resource for customers, and should — as far as is practical — act as a one-stop-shop for their transport management needs.

2) CPV code(s)

48217000 Transaction-processing software package, 30162000 Smart cards, 34980000 Transport tickets, 72413000 World wide web (www) site design services, 72415000 World wide web (www) site operation host services, 72420000 Internet development services, 72212445 Customer Relation Management software development services

3) Quantity or scope

Estimated value excluding VAT:

Range: between 76 800 and 368 000 GBP

4) Indication about different time frame or duration

5) Additional information about lots

Section III: Legal, economic, financial and technical information

III.1. Conditions related to the contract

III.1.1. Deposits and guarantees required

As per contractual documentation.

III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them

As per contractual documentation.

III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded

As per contractual documentation.

III.1.4. Contract performance conditions

The performance of the contract is subject to particular conditions: yes

Description of particular conditions: As per contractual documentation.

III.2. Conditions for participation

III.2.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions: As per contractual documentation.

III.2.2. Economic and financial ability

List and brief description of conditions: As per contractual documentation.

Minimum level(s) of standards possibly required: As per contractual documentation.

III.2.3. Technical and professional ability

List and brief description of conditions:

As per contractual documentation.

Minimum level(s) of standards possibly required:

As per contractual documentation.

III.2.4. Information about reserved contracts

III.3. Conditions specific to services contracts

III.3.1. Information about a particular profession

Execution of the service is reserved to a particular profession: no

III.3.2. Information about staff responsible for the performance of the contract

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract: no

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

competitive dialogue

IV.1.2. Information about the limits on the number of candidates to be invited

Envisaged minimum number 3: and Maximum number 6

Objective criteria for choosing the limited number of candidates: Per Lot as per procurement documentation.

IV.1.3. Information about reduction of the number of solutions or tenders during negotiation or dialogue

Recourse to staged procedure to gradually reduce the number of solutions to be discussed or tenders to be negotiated no

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of Price is not the only award criterion and all criteria are stated only in the procurement documents

IV.2.2. Information about electronic auction

An electronic auction will be used: no

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

IV.3.2. Previous publication concerning this procedure

Prior information notice

Notice number in the OJ S: [2015/S 48-083528](#) of 10.3.2015

IV.3.3. Conditions for obtaining specifications and additional documents or descriptive document

Time limit for receipt of requests for documents or for accessing documents: 20.8.2015 - 17:00

Payable documents: no

IV.3.4. Time limit for receipt of tenders or requests to participate

28.8.2015 - 17:00

IV.3.5. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.3.6. Languages in which tenders or requests to participate may be submitted

Any EU official language

IV.3.7. Minimum time frame during which the tenderer must maintain the tender

IV.3.8. Conditions for opening of tenders

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.2. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: High Court of England and Wales
Postal address: Royal Courts of Justice, Strand
Town: London
Postal code: WC2A 2LL
Country: United Kingdom

VI.4.2. Review procedure

Precise information on deadline(s) for review procedures: SWSAL will incorporate a minimum 10 calendar day standstill period after notification of the award decision to unsuccessful Suppliers. The period will allow unsuccessful Suppliers to seek a debrief before the framework agreement is entered into and provide an opportunity to seek to challenge the award decision before it is implemented.

Proceedings must be brought within 30 days of the date on which the Supplier knew or ought to have known of the breach of the duty owed to it by the contracting authority unless the court considers that there is good reason for extending the period within which proceedings can be brought.

VI.4.3. Service from which information about the review procedure may be obtained

Official name: High Court of England and Wales
Postal address: Royal Courts of Justice, Strand
Town: London
Postal code: WC2A 2LL
Country: United Kingdom

VI.5. Date of dispatch of this notice

17.7.2015