

United Kingdom-London: Software package and information systems

OJ S 113/2018 15/06/2018

Contract notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: One Housing Group
National registration number: NA
Postal address: 100 Chalk Farm Road
Town: London
NUTS code: UK United Kingdom
Postal code: NW1 8EH
Country: United Kingdom
Contact person: David Golledge
E-mail: dgolledge@onehousing.co.uk
Telephone: +44 2088215413

Internet address(es):

Main address: <http://www.onehousing.co.uk>
Address of the buyer profile: <https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/67142>

I.3. Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=24535&B=ONEHOUSING
Additional information can be obtained from the abovementioned address
Tenders or requests to participate must be submitted electronically via: https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=24535&B=ONEHOUSING
Tenders or requests to participate must be submitted to the abovementioned address

I.4. Type of the contracting authority

Body governed by public law

I.5. Main activity

Housing and community amenities

Section II: Object

II.1. Scope of the procurement**II.1.1. Title**

Customer Relationship Management (CRM) Solution
Reference number: 1012

II.1.2. Main CPV code

48000000 Software package and information systems

II.1.3. Type of contract

Services

II.1.4. Short description

Provision of CRM software licenses and system integration services.

II.1.5. Estimated total value

Value excluding VAT: 5 000 000,00 GBP

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.2. Additional CPV code(s)

48100000 Industry specific software package, 48400000 Business transaction and personal business software package, 48430000 Inventory management software package, 48480000 Sales, marketing and business intelligence software package, 48500000 Communication and multimedia software package, 48510000 Communication software package, 48514000 Remote access software package, 48517000 IT software package, 48600000 Database and operating software package, 48610000 Database systems, 48611000 Database software package, 48612000 Database-management system, 48613000 Electronic data management (EDM), 48614000 Data-acquisition system, 48700000 Software package utilities, 48780000 System, storage and content management software package, 48781000 System management software package, 48782000 Storage management software package, 48783000 Content management software package, 48790000 Version checker software package, 48800000 Information systems and servers, 48810000 Information systems, 48811000 E-mail system, 48900000 Miscellaneous software package and computer systems, 48920000 Office automation software package, 72000000 IT services: consulting, software development, Internet and support, 72200000 Software programming and consultancy services, 72220000 Systems and technical consultancy services, 72224000 Project management consultancy services, 72225000 System quality assurance assessment and review services, 72226000 System software acceptance testing consultancy services

II.2.3. Place of performance

NUTS code: UK United Kingdom

Main site or place of performance: London.

II.2.4. Description of the procurement

Provision of CRM software licenses and system integration services for an initial period of three (3) years, extendable to five (5) years.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

Value excluding VAT: 5 000 000,00 GBP

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 60

This contract is subject to renewal: no

II.2.9.

Information about the limits on the number of candidates to be invited

Envisaged minimum number: 5 Objective criteria for choosing the limited number of candidates

:

Evaluation criteria applicable to Selection Questionnaire.

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:

no

II.2.14. Additional information

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions:

As per Selection Questionnaire.

III.1.2. Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3. Technical and professional ability

Selection criteria as stated in the procurement documents

III.2. Conditions related to the contract

III.2.2. Contract performance conditions

As per Statement of Service Requirements.

III.2.3. Information about staff responsible for the performance of the contract

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Competitive procedure with negotiation

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.4. Information about reduction of the number of solutions or tenders during negotiation or dialogue

Recourse to staged procedure to gradually reduce the number of solutions to be discussed or tenders to be negotiated

IV.1.5. Information about negotiation

The contracting authority reserves the right to award the contract on the basis of the initial tenders without conducting negotiations

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 25/07/2018 Local time: 12:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

Date: 17/08/2018

IV.2.4. Languages in which tenders or requests to participate may be submitted

English

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Duration in months: 3 (from the date stated for receipt of tender)

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.2. Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: One Housing Group

Postal address: 100 Chalk Farm Road

Town: London

Postal code: NW1 8EH

Country: United Kingdom

E-mail: dgolledge@onehousing.co.uk

VI.5. Date of dispatch of this notice

13/06/2018