

**United Kingdom-Bristol: Health services**  
**OJ S 113/2018 15/06/2018**  
**Contract award notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

---

**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: NHS Bristol, North Somerset and South Gloucestershire Clinical Commissioning Group

Postal address: South Plaza, Marlborough Street

Town: Bristol

NUTS code: UKK1 Gloucestershire, Wiltshire and Bristol/Bath area

Postal code: BS1 3NX

Country: United Kingdom

Contact person: Katie Luscombe

E-mail: [katie.luscombe@nhs.net](mailto:katie.luscombe@nhs.net)

**Internet address(es):**

Main address: <https://bnssgccg.nhs.uk/>

Address of the buyer profile: <https://in-tendhost.co.uk/scwcsu.aspx/Home>

**I.4. Type of the contracting authority**

Body governed by public law

**I.5. Main activity**

Health

---

**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Integrated Urgent Care Service to NHS Bristol, North Somerset and South Gloucestershire Clinical Commissioning Group

Reference number: PR001746

**II.1.2. Main CPV code**

85100000 Health services

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

NHS Bristol, North Somerset and South Gloucestershire CCG (BNSSG CCG) is seeking to commission an Integrated Urgent Care (IUC) service incorporating NHS 111, GP Out of Hours Services and a Clinical Assessment Service. The maximum annual value is expected to be 12 500 000 GBP per annum; however this figure is subject to change and is not guaranteed. The initial contract period is 7 years, with options to extend the contract at the Commissioners'

discretion for any period(s) up to a maximum of a further 3 years. Please note the three commissioning organisations (NHS Bristol CCG, NHS North Somerset CCG, NHS South Gloucestershire CCG) have merged since the publication of the original contract notice. This procurement was carried out by NHS South, Central and West Commissioning Support Unit (SCW) on behalf of the Commissioners.

#### **II.1.6. Information about lots**

This contract is divided into lots: no

#### **II.1.7. Total value of the procurement**

Value excluding VAT: 125 000 000,00 GBP

### **II.2. Description**

#### **II.2.3. Place of performance**

NUTS code: UKK1 Gloucestershire, Wiltshire and Bristol/Bath area

Main site or place of performance:

#### **II.2.4. Description of the procurement**

NHS Bristol, North Somerset and South Gloucestershire Clinical Commissioning Group (BNSSG CCG) sought to commission an Integrated Urgent Care (IUC) service incorporating NHS 111, GP Out of Hours Services and a Clinical Assessment Service. Key features of the future service will include:

- Access to telephone advice, care and treatment 24 hours a day 7 days a week from appropriately trained and qualified staff,
- Access to out of hours face to face clinical services,
- Access to quality self-care advice and guidance, empowering the population to self-care where appropriate.

The maximum annual value is expected to be 12 500 000 GBP per annum, however this figure is subject to change and is not guaranteed. The initial contract period is 7 years, with options to extend the contract at the Commissioner's discretion for any period(s) up to a maximum of a further 3 years. The contract is due to commence on 1.4.2019. This procurement is being carried out by NHS South, Central and West Commissioning Support Unit (SCW) on behalf of the Commissioners.

#### **II.2.5. Award criteria**

Price

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

The services are healthcare services falling within Schedule 3 to the Public Contracts Regulations 2015 (the Regulations) which are not subject to the full regime of the Regulations, but is instead governed by the Light Touch Regime contained within Chapter 3, Section 7 of the Regulations (Regulations 74 to 77).

## **Section IV: Procedure**

---

#### **IV.1. Description**

##### **IV.1.1. Type of procedure**

Competitive procedure with negotiation

##### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

##### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

#### **IV.2. Administrative information**

##### **IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2017/S 193-396151](#)

##### **IV.2.8. Information about termination of dynamic purchasing system**

##### **IV.2.9. Information about termination of call for competition in the form of a prior information notice**

#### **Section V: Award of contract**

---

**Contract No:** N/A

**Lot No:** N/A

**Title:**

Integrated Urgent Care Service to NHS Bristol, North Somerset and South Gloucestershire Clinical Commissioning Group

A contract/lot is awarded: yes

#### **V.2. Award of contract**

##### **V.2.1. Date of conclusion of the contract**

14/06/2018

##### **V.2.2. Information about tenders**

Number of tenders received: 3

Number of tenders received from SMEs: 1

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: no

##### **V.2.3. Name and address of the contractor**

Official name: BrisDoc Healthcare Service Limited

National registration number: 5526203

Postal address: 16 Queen Square

Town: Bristol

NUTS code: UKK11 Bristol, City of

Postal code: BS1 4NT

Country: United Kingdom

Internet address: [www.brisdoc.co.uk](http://www.brisdoc.co.uk)

The contractor is an SME: yes

##### **V.2.4. Information on value of the contract/lot**

Initial estimated total value of the contract/lot: 125 000 000,00 GBP

Total value of the contract/lot: 125 000 000,00 GBP

#### **V.2.5. Information about subcontracting**

The contract is likely to be subcontracted Value or proportion likely to be subcontracted to third parties Value excluding VAT: 37 500 000,00 GBP Proportion: 30 % Short description of the part of the contract to be subcontracted:

NHS 111 service element.

### **Section VI: Complementary information**

---

#### **VI.3. Additional information**

The services are healthcare services falling within Schedule 3 to the Public Contracts Regulations 2015 (the Regulations) which are not subject to the full regime of the Regulations, but is instead governed by the Light Touch Regime contained within Chapter 3, Section 7 of the Regulations (Regulations 74 to 77). The tendering process has been conducted in accordance with the requirements and flexibilities provided by Articles 74 to 76 of the Directive, and Regulations 74 to 76 of the Regulations. The Authority ran a transparent tender process, treating all Bidders equally. For the avoidance of doubt, the Authority will not be bound by the Regulations or the Treaty on the Functioning of the European Union or any other regulations or legislation except for the specific parts or circumstances that apply to the procurement of these Services. Neither the inclusion of a selection stage, nor the use of any language or terms found in the Directive or Regulations, nor the description of the procedure voluntarily adopted by the Authority (Open, Restricted, Competitive Procedure with Negotiation, Competitive Dialogue or any other description), nor any other indication, shall be taken to mean that the Authority intends to hold itself bound by the Directive or Regulations, save by the provisions applicable to services coming within the scope of Annex XIV of the Directive / Schedule 3 of the Regulations. The Contracting Authority has voluntarily observed the award decision notices provisions and held a 10 day standstill period as described in Regulation 86 of the Regulations. Deadline for lodging of appeals should be in accordance with Regulation 87 and Regulation 91 of the Regulations.

#### **VI.4. Procedures for review**

##### **VI.4.1. Review body**

Official name: NHS Bristol, North Somerset and South Gloucestershire Clinical Commissioning Group

Postal address: South Plaza, Marlborough Street

Town: Bristol

Postal code: BS1 3NX

Country: United Kingdom

Internet address: <https://bnssgccg.nhs.uk/>

##### **VI.4.3. Review procedure**

Precise information on deadline(s) for review procedures:

As described in VI.3, deadline for lodging of appeals should be in accordance with Regulation 87 and Regulation 91 of the 2015 Regulations.

#### **VI.5. Date of dispatch of this notice**

14/06/2018