

**United Kingdom-London: IT services: consulting, software development, Internet and support  
OJ S 148/2013 01/08/2013  
Contract award notice  
Services**

**Directive 2004/18/EC**

**Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: Tower Hamlets Community Housing

Postal address: 285 Commercial Road

Town: London

Postal code: E1 2PS

Country: United Kingdom

For the attention of: Harneck Chilemba

E-mail: [harneck.chilemba@thch.org.uk](mailto:harneck.chilemba@thch.org.uk)

Telephone: +44 2077803070

**Internet address(es):**

General address of the contracting authority: <http://www.thch.org>

**I.2. Type of the contracting authority**

Body governed by public law

**I.3. Main activity**

Housing and community amenities

**I.4. Contract award on behalf of other contracting authorities**

The contracting authority is purchasing on behalf of other contracting authorities: no

**Section II: Object of the contract**

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**II.1. Description**

**II.1.1. Title**

ICT Support Services

**II.1.2. Type of contract and place of performance or delivery**

Services

Service category No 7: Computer and related services

Main site or place of performance: London.

NUTS code UKI London

**II.1.3. Information about a framework agreement or a dynamic purchasing system (DPS)**

**II.1.4. Short description of the contract or purchase(s)**

The organisation seeks to contract with a 'prime contractor' for the support of its ICT services which supports business and usual and development of services and which represents value for money. This includes core infrastructure (Windows servers, storage and backup), desktop services, Wide and Local Area

Networks,  
Applications, Database Administration and Disaster Recovery.

#### **II.1.5. CPV code(s)**

72000000 IT services: consulting, software development, Internet and support, 48000000 Software package and information systems, 50300000 Repair, maintenance and associated services related to personal computers, office equipment, telecommunications and audio-visual equipment, 30200000 Computer equipment and supplies, 32400000 Networks, 32500000 Telecommunications equipment and supplies, 64200000 Telecommunications services, 51610000 Installation services of computers and information-processing equipment

#### **II.1.6. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

### **II.2. Total value of the contract/lot**

#### **II.2.1. Total value of the contract/lot**

Value: 1 400 000 GBP  
excluding VAT

## **Section IV: Procedure**

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### **IV.1. Type of procedure**

#### **IV.1.1. Type of procedure**

Restricted

### **IV.2. Award criteria**

#### **IV.2.1. Award criteria**

The most economically advantageous tender in terms of

1. Compliance. Weighting 20
2. Transition. Weighting 4
3. Governance. Weighting 4
4. Infrastructure Support - Service desk. Weighting 3
5. Infrastructure Support - Resource. Weighting 3
6. Business Application Support and. Weighting 16
7. Price. Weighting 50

#### **IV.2.2. Information about electronic auction**

An electronic auction has been used: no

### **IV.3. Administrative information**

#### **IV.3.1. File reference number attributed by the contracting authority**

THCH/IT/ManagedService/2013

#### **IV.3.2. Previous publication concerning this procedure**

##### **Contract notice**

Notice number in the OJ S: [2013/S 34-054220](#) of 16.2.2013

## **Section V: Award of contract**

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### **V.1.**

**Date of conclusion of the contract**

19.7.2013

**V.2. Information about tenders**

Number of tenders received: 5

Number of tenders received by electronic means: 5

**V.3. Name and address of the contractor**

Official name: Sovereign Business Integration Group

Postal address: Metro Point Chalk Lane Cockfosters Hertfordshire

Town: Cockfosters

Postal code: EN4 9JQ

Country: United Kingdom

E-mail: [info@sovereign-plc.co.uk](mailto:info@sovereign-plc.co.uk)

Fax: +44 2082163300

Internet address: <http://www.sovereign-plc.co.uk/>

**V.4. Information on value of the contract/lot**

Initial estimated total value of the contract/lot:

Value: 1 540 000 GBP

excluding VAT

Total value of the procurement:

Value: 1 400 000 GBP

excluding VAT

**V.5. Information about subcontracting**

The contract is likely to be subcontracted: no

**Section VI: Complementary information**

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**VI.1. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:

no

**VI.2. Additional information****VI.3. Procedures for review****VI.3.1. Review body****VI.3.2. Review procedure****VI.3.3. Service from which information about the review procedure may be obtained****VI.4. Date of dispatch of this notice**

29.7.2013