

United Kingdom-Rotherham: Health and social work services

OJ S 140/2015 23/07/2015

Contract notice

Supplies

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: NHS Yorkshire and Humber Commissioning Support

Postal address: Moorhead Way

Town: Rotherham

Postal code: S66 1YY

Country: United Kingdom

For the attention of: Haq Danny

E-mail: d.haq@nhs.net

Telephone: +44 7584032441

Internet address(es):

General address of the contracting authority: www.yhcs.org.uk

Electronic access to information: www.nhssourcing.co.uk

Electronic submission of tenders and requests to participate: www.nhssourcing.co.uk

Additional information can be obtained from:

the abovementioned address

Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:

the abovementioned address

Tenders or requests to participate must be submitted: the abovementioned address

I.2. Type of the contracting authority

Body governed by public law

I.3. Main activity

Health

I.4. Contract award on behalf of other contracting authorities

Section II: Object of the contract

II.1. Description

II.1.1. Title attributed to the contract by the contracting authority

Provision of Community Care Equipment Service and Wheelchair Service.

II.1.2. Type of contract and place of performance or delivery

Supplies

A combination of these

Main site or place of performance: NHS Trusts, Residential Care Homes, Children's Care Homes, Schools, Intermediate Care facilities, Prison, Home, Work place and any other location required by the service user in the East Riding of Yorkshire area.

NUTS code UKE Yorkshire and the Humber

II.1.3. Information about a framework agreement or a dynamic purchasing system

The notice involves a public contract

II.1.4. Information about framework agreement

Estimated total value of purchases for the entire duration of the framework agreement

Estimated value excluding VAT: 12 970 000 GBP

II.1.5. Short description of the contract or purchase(s)

Yorkshire and Humber Commissioning Support, on behalf of NHS East Riding of Yorkshire Clinical Commissioning Group and East Riding of Yorkshire Council, is seeking to commission community care equipment service and wheelchair services through a restricted procurement process. The Community Care Equipment Service element is jointly commissioned by NHS East Riding of Yorkshire Clinical Commissioning Group and East riding of Yorkshire Council, and the Wheelchair Service solely commissioned by the Clinical Commissioning Group. The preferred bidder(s) will be required to demonstrate how they will deliver services in an environment of transforming health and social care provision as outlined in the NHS Five Year Forward View and the Care Act 2014.

Lot 1 Community Equipment

The aim of the integrated community equipment service is to support health, social care and educational needs and to help alleviate risk and promote independence. It is required to provide a service for children and adults with physical or learning disabilities, long term conditions or mental health problems. Additionally many older people who do not see themselves as disabled but may be frail can certainly benefit from these services. The service could be said to provide equipment to assist with home care, or to assist with a programme of rehabilitation or to assist with independent living of people within the community. Therefore, the broad range of community equipment services to be covered by this service includes short and long term loan of:

1. equipment for daily living, such as shower chairs and stools, bath lifts, raised toilet seats
2. home nursing equipment such as pressure relief mattresses and commodes
3. children's equipment
4. sensory equipment
5. communication aids

The vision for the service is to enable those in need of support to maintain their independence, health and well-being in their chosen home

1. To support people with long term conditions to be independent and in control of their condition
2. To help increase the number of people successfully discharged from hospital to their own homes
3. To help reduce the number of people entering more institutional forms of care
4. To help reduce the number of emergencies amongst people living independently that might result in more intensive services being required
5. To help increase the number of people live with dignity in their chosen environment, which is made safe and secure
6. To extend the healthy life expectancy of older people, preventing ill health or reducing the likelihood of falls or other accidents
7. To support people at the end of their lives in their preferred place of care
8. To support provision of care closer to home

Lot 2 Wheelchair Assessment and Provision

The primary aim of the wheelchair service is to meet the needs of service users with restricted mobility and their carers, through timely, high quality specialist assessment of needs and the

prescribing and provision of appropriate specialist wheelchairs, seating systems and associated equipment, including any necessary repair and routine maintenance.

In East Riding of Yorkshire the wheelchair service will provide appropriate mobility solutions for both short and long term need for a wheelchair and associated equipment. Where requested the wheelchair service will operate a voucher scheme to facilitate greater choice, in line with the principles of personal health budgets.

Service objectives include:

- maximising independence for service users
- response to changes in the service user's health and care needs through regular review
- appropriate assessment, information, guidance, training, support to service users in the safe use and maintenance of wheelchairs and associated equipment loaned to them
- provide wheelchairs and associated equipment for use in appropriate and various settings including service users own home, place of work/education or training and outdoors
- prompt response to requests for repairs
- routine maintenance as recommended by the manufacturer
- high quality customer service delivering good patient and carer experience
- provision of information, advice, education and support to health and social care professionals in relation to, wheelchairs and associated equipment
- provision of wheelchairs to support hospital discharge where this is required

For both lots the provider(s) will be expected to work with commissioners to maximise the reuse and recycling of equipment and spare parts, including targeted clinically led projects to recover items that are no longer required.

We are, therefore, looking for a provider who can support our aims to maximise independence, reduce hospital admissions and promote early supported discharge from hospital. The provider should be able to demonstrate a track record of delivery of high quality, timely, flexible service meeting all commissioner requirements, supported by detailed performance reporting to facilitate monitoring of maximum value for money.

The duration of the agreement will be for a minimum of 60 months, with the option to extend for up to a further 24 months.

The estimated value excluding VAT of the contract over the entire 84 months contract period (60 + 24 months option), is 12 970 000 (8 430 000 GBP Community Care Equipment Service and 4 540 000 GBP Wheelchair Services).

II.1.6. CPV code(s)

85000000 Health and social work services, 50324200 Preventive maintenance services, 33193220 Parts and accessories for wheelchairs, 33193221 Wheelchair cushions, 33190000 Miscellaneous medical devices and products, 98000000 Other community, social and personal services, 33193222 Wheelchair frames, 33193200 Parts and accessories for invalid carriages and wheelchairs, 50421100 Repair and maintenance services of wheelchairs, 33700000 Personal care products, 31000000 Electrical machinery, apparatus, equipment and consumables; lighting, 33193223 Wheelchair seats, 85323000 Community health services, 51410000 Installation services of medical equipment, 33192600 Lifting equipment for health care sector, 33100000 Medical equipments, 33193224 Wheelchair wheels, 33193225 Wheelchair tyres, 33192100 Beds for medical use, 33196000 Medical aids, 50000000 Repair and maintenance services, 33196200 Devices for the disabled, 33196100 Devices for the elderly, 50421000 Repair and maintenance services of medical equipment, 33193120 Wheelchairs, 33193121 Motorised wheelchairs, 33193100 Invalid carriages and wheelchairs, 51000000 Installation services (except software), 33000000 Medical equipments, pharmaceuticals and personal care products, 33193000 Invalid carriages, wheelchairs and associated devices

II.1.7. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

II.1.8. Lots

This contract is divided into lots: yes

Tenders may be submitted for one or more lots

II.1.9. Information about variants

Variants will be accepted: no

II.2. Scope of the procurement

II.2.1. Total quantity or scope

The estimated value excluding VAT of the contract over the entire 84 months contract period (60 + 24 months option), is 12 970 000 GBP (8 430 000 GBP Community Care Equipment Service and 4 540 000 GBP Wheelchair Services).

II.2.2. Information about options

II.2.3. Information about renewals

II.3. Duration of the contract or time limit for completion

Duration in months: 60 (from the award of the contract)

Information about lots

Lot No: 1

Lot title: Community Equipment

1) Short description

Lot 1 Community Equipment Service

The aim 33193000 of the integrated community equipment service is to support health, social care and educational needs and to help alleviate risk and promote independence. It is required to provide a service for children and adults with physical or learning disabilities, long term conditions or mental health problems. Additionally many older people who do not see themselves as disabled but may be frail can certainly benefit from these services. The service could be said to provide equipment to assist with home care, or to assist with a programme of rehabilitation or to assist with independent living of people within the community. Therefore, the broad range of community equipment services to be covered by this service includes short and long term loan of:

1. equipment for daily living, such as shower chairs and stools, bath lifts, raised toilet seats
2. home nursing equipment such as pressure relief mattresses and commodes
3. children's equipment
4. sensory equipment
5. communication aids

The vision for the service is to enable those in need of support to maintain their independence, health and well-being in their chosen home

1. To support people with long term conditions to be independent and in control of their condition
2. To help increase the number of people successfully discharged from hospital to their own homes
3. To help reduce the number of people entering more institutional forms of care
4. To help reduce the number of emergencies amongst people living independently that might result in more intensive services being required
5. To help increase the number of people live with dignity in their chosen environment, which

is made safe and secure

6. To extend the healthy life expectancy of older people, preventing ill health or reducing the likelihood of falls or other accidents

7. To support people at the end of their lives in their preferred place of care

8. To support provision of care closer to home.

2) CPV code(s)

85000000 Health and social work services, 33196200 Devices for the disabled, 33196100 Devices for the elderly

3) Quantity or scope

Estimated value excluding VAT: 8 430 000 GBP

4) Indication about different time frame or duration

5) Additional information about lots

The Contracting Authority intends to use an eTendering system in this procurement exercise and reserves the right to use a reverse auction.

Lot No: 2

Lot title: Wheelchair Assessment and Provision Service

1) Short description

Lot Two Wheelchair Assessment and Provision Service

The primary aim of the wheelchair service is to meet the needs of service users with restricted mobility and their carers, through timely, high quality specialist assessment of needs and the prescribing and provision of appropriate specialist wheelchairs, seating systems and associated equipment, including any necessary repair and routine maintenance.

In East Riding of Yorkshire the wheelchair service will provide appropriate mobility solutions for both short and long term need for a wheelchair and associated equipment. Where requested the wheelchair service will operate a voucher scheme to facilitate greater choice, in line with the principles of personal health budgets.

Service objectives include:

- maximising independence for service users
- response to changes in the service user's health and care needs through regular review
- appropriate assessment, information, guidance, training, support to service users in the safe use and maintenance of wheelchairs and associated equipment loaned to them
- provide wheelchairs and associated equipment for use in appropriate and various settings including service users own home, place of work/education or training and outdoors
- prompt response to requests for repairs
- routine maintenance as recommended by the manufacturer
- high quality customer service delivering good patient and carer experience
- provision of information, advice, education and support to health and social care professionals in relation to, wheelchairs and associated equipment
- provision of wheelchairs to support hospital discharge where this is required.

2) CPV code(s)

85000000 Health and social work services, 33193000 Invalid carriages, wheelchairs and associated devices

3) Quantity or scope

Estimated value excluding VAT: 4 540 000 GBP

4) Indication about different time frame or duration

5) Additional information about lots

The Contracting Authority intends to use an eTendering system in this procurement exercise and reserves the right to use a reverse auction.

Section III: Legal, economic, financial and technical information

III.1. Conditions related to the contract

III.1.1. Deposits and guarantees required

Parent company or other guarantees, bonds, deposits, insurance or other forms of security may be required in certain circumstances. See the invitation to tender for further details.

III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them

Further details will be provided to those who are invited to tender.

III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded

Groupings of bidders may be required to form a particular legal form or to require one party to undertake primary legal liability or to require that each party undertakes joint and several liability.

III.1.4. Contract performance conditions

III.2. Conditions for participation

III.2.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions: Any supplier may be disqualified who does not respond to the following in the requisite manner:

1) Entering general supplier information. YHCS utilises the Cabinet Office Supplier Information Database (sid4gov) to manage and assess general pre-qualification information in the form of a profile.

sid4gov has been developed by the Cabinet Office following agile development principles to provide a replacement for sid4health in the first phase, with subsequent developments planned to improve the scope of the questions, scope of user access and integration with other eEnabled applications. The future vision is to create a single supplier registration portal that will provide one place for suppliers to register and provide information for procurement in support of management information requirements and responses to tenders across the public sector. This portal will also provide public sector buyers with a single place to access supplier related information in support of market engagement and procurement processes.

Candidates are requested to provide their profile in sid4gov.

In order to access sid4gov for the first time, you will need to register, providing your individual and organisation's details including the relevant DUNs number. The use of a DUNs number is mandated for registration and will support identification of suppliers across all eEnablement applications. This will help government to improve data quality throughout procurement and is a key enabler of the policy for transparency. It will also assist in the future development as we integrate across other applications in support of a single registration process. There is no cost to suppliers in registering for sid4gov or getting a DUNs number.

Candidates should ensure all the mandatory fields of their sid4gov profile are completed.

Failure to comply with the completion of all mandatory fields could result in the elimination from the procurement process. Please note D&B data will be supplied automatically by D&B.

Candidates must publish at least one validated profile to make their profile available for buyers to view generally.

Please register on sid4gov at <https://sid4gov.cabinetoffice.gov.uk>

For further guidance please visit the following link: <https://sid4gov.cabinetoffice.gov.uk/login>

For further assistance about sid4gov please contact the support team at support@nqc.com

2) Submission of expression of interest and procurement specific information. This procurement exercise will be conducted on the NHS Sourcing e-procurement portal at www.nhssourcing.co.uk Candidates wishing to be considered for this contract must register their expression of interest and provide additional procurement specific information through the portal as follows: i) Candidates should register on the NHS Sourcing e-procurement portal at www.nhssourcing.co.uk. ii) Once registered, candidates must express their interest as follows a) login to the portal b) select 'View current opportunities and notices' c) access the listing related to this contract [(titled Community Care Equipment Services and Wheelchair Services)] and view details d) click on Express Interest button iii) Once you have expressed interest, please access the My PQQs / My ITTs page, where you can construct your reply as instructed. You must then publish your reply using the publish button. iv) For any support in submitting your expression of interest please contact the eTendering Help-desk at +44 8003684850 or help@bravosolution.co.uk.

III.2.2. Economic and financial ability

List and brief description of conditions: As per requirements to complete sid4gov profile — see III.2.1 for more information on how to complete sid4gov profile.

III.2.3. Technical and professional ability

List and brief description of conditions:

As per requirements to complete sid4gov profile — see III.2.1 for more information on how to complete sid4gov profile.

Also as per the requirements set out in the PQQ information.

III.2.4. Information about reserved contracts

III.3. Conditions specific to services contracts

III.3.1. Information about a particular profession

III.3.2. Information about staff responsible for the performance of the contract

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Restricted

IV.1.2. Information about the limits on the number of candidates to be invited

Envisaged minimum number 5: and Maximum number 6

Objective criteria for choosing the limited number of candidates: Shortlisting will be in accordance with the methodology outlined in the PQQ documents. –

In the event that more than 6 (six) potential Bidders are eligible for and pass the PQQ preliminary compliance review and the initial evaluation, only the 6 (six) highest scoring candidates in the PQQ detailed evaluation, that have scored a minimum of 50 % in each of the Workforce; Technical Capability; Quality, Procedures and Performance; IMT&G sections, will proceed to the ITT stage.

IV.1.3. Information about reduction of the number of solutions or tenders during negotiation or dialogue

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of Price is not the only award criterion and all criteria are stated only in the procurement documents

IV.2.2. Information about electronic auction

An electronic auction will be used: no

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

Project ref 19809

IV.3.2. Previous publication concerning this procedure

Prior information notice

Notice number in the OJ S: [2015/S 88-158826](#) of 7.5.2015

IV.3.3. Conditions for obtaining specifications and additional documents or descriptive document

Time limit for receipt of requests for documents or for accessing documents: 17.7.2015 - 11:00

IV.3.4. Time limit for receipt of tenders or requests to participate

17.8.2015 - 11:00

IV.3.5. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.3.6. Languages in which tenders or requests to participate may be submitted

English.

IV.3.7. Minimum time frame during which the tenderer must maintain the tender

IV.3.8. Conditions for opening of tenders

Section VI: Complementary information

VI.1. Information about recurrence

VI.2. Information about European Union funds

VI.3. Additional information

The commissioning organisation(s) currently working with YHCS and who may purchase under any contract awarded through this process are as follows:

NHS East Riding of Yorkshire CCG, Health House, Grange Park Lane, Willerby, HU10 6DT
East Riding of Yorkshire Council, County Hall, Cross Street, Beverley, HU17 9BA

Tenders and all supporting documents must be priced in Sterling and completed in English (or full English translation provided at no cost). Any contract entered into be considered a contract made in England according to English Law and which shall be subject to the exclusive jurisdiction of the English Courts. The commissioning organisation(s) and YHCS are not and shall not be liable for any costs by those expressing an interest or concern for this contract opportunity. The commissioning organisations(s) and the host member reserves the right at all

times acting in its absolute discretion, not to award a contract, to make changes to the structure, format, procedures, CPV codes and timing of the procurement process and to cancel or vary the process in its entirety or any part of it. The most economically advantageous or any tender will not be automatically accepted.

VI.4. Procedures for review

VI.4.1. Review body

VI.4.2. Review procedure

VI.4.3. Service from which information about the review procedure may be obtained

VI.5. Date of dispatch of this notice

17.7.2015